

ACCESS SERVICE

This supplement is filed pursuant to the Bureau's Memorandum Opinion and Order (MO&O), In the Matter of 2000 Annual Access Tariff Filings, CC Docket No. 00-122, released June 30, 2000. The aforementioned (MO&O) advances one day to June 30, 2000 and then suspends for one day until July 1, 2000, certain rate revisions filed under Pacific's Transmittal No. 6. The rate revisions, listed below, are also subject to an investigation under CC Docket No. 00-122.

<u>Page</u>	<u>Revision No.</u>	<u>Rate Element</u>
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		- Business
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		- Centrex CO and CO-LIKE
6-206	1st	All Rate Revisions on Page
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(This page filed under Transmittal No. 7)

Issued: July 5, 2000

One Bell Plaza, Dallas, Texas 75202

ACCESS SERVICE

This tariff cancels PACIFIC
BELL Tariff F.C.C. No. 128

Regulations, Rates and Charges applying to the provision of
Access Services within the operating territory of
PACIFIC BELL TELEPHONE COMPANY and
Concurring carriers listed on Page 23.

Access Services are provided by means of wire, fiber optics, radio or any
other suitable technology or a combination thereof.

The original effective date of Pacific Bell Tariff No. 128 is June 13, 1984,
except for Section 7, which became effective April 1, 1985.

This tariff is issued under authority of Special Permission No. 00-028 of the
F.C.C.

(This page filed under Transmittal No. 1)

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One Bell Plaza, Dallas, Texas 75202

ACCESS SERVICE

CHECK SHEET

Title Page and Pages 1 to 21-7, inclusive of this tariff are effective as of the date shown. Original and revised pages as named below and Supplement No. 1 contains all changes from the original tariff that are in effect on the date hereof.

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1.2	10th*	17	Original	2-12	Original
1.3	2nd	17.1	Original	2-13	Original
1.4	1st	17.2	Original	2-14	Original
1.5	7th	18	Original	2-15	Original
1.6	4th	19	Original	2-16	Original
1.7	12th	20	Original	2-17	Original
1.8	5th	21	Original	2-18	Original
1.9	6th	22	1st	2-19	Original
1.10	8th	23	Original	2-20	Original
1.11	Original	24	Original	2-21	Original
1.12	2nd	25	Original	2-22	Original
1.13	Original	26	Original	2-23	Original
1.14	8th	27	Original	2-24	Original
1.15	5th	28	Original	2-25	Original
2	Original	29	Original	2-26	Original
3	Original	30	Original	2-27	Original
3.1	Original	31	Original	2-28	Original
3.2	Original	32	Original	2-29	Original
3.3	1st	33	Original	2-30	Original
3.4	Original	34	Original	2-31	Original
3.5	Original	35	Original	2-32	Original
3.6	Original	36	Original	2-33	Original
4	Original	37	3rd	2-34	Original
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5	Original	1-1	Original	2-36	Original
6	Original	1-2	Original	2-37	Original
7	Original	2-1	Original	2-38	Original
7.1	Original	2-2	Original	2-39	1st
7.2	Original	2-3	Original	2-40	Original
8	Original	2-4	Original	2-41	Original
8.1	Original	2-5	Original	2-42	Original
9	Original	2-6	Original	2-43	Original
10	Original	2-7	Original	2-43.1	Original
11	Original	2-8	Original	2-44	Original
12	Original				
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2-48	Original	2-77	Original	2-106	Original
2-49	Original	2-78	Original	2-107	Original
2-50	Original	2-79	Original	2-108	Original
2-51	Original	2-80	Original	2-109	Original
2-52	Original	2-81	Original	2-110	Original
2-53	Original	2-82	Original	2-111	Original
2-54	Original	2-83	Original	2-112	Original
2-55	Original	2-84	Original	2-113	Original
2-56	Original	2-85	Original	2-114	Original
2-57	Original	2-86	Original	2-115	Original
2-58	Original	2-87	Original	2-116	Original
2-59	Original	2-88	Original	2-117	Original
2-60	Original	2-89	Original	2-118	Original
2-61	Original	2-90	Original	2-119	Original
2-59	Original	2-91	Original	2-120	Original
2-60	Original	2-92	Original	2-121	Original
2-61	Original	2-93	Original	2-122	Original
2-62	Original	2-94	Original	2-123	Original
2-63	Original	2-95	Original	2-124	Original
2-64	Original	2-96	Original	2-125	Original
2-65	Original	2-97	Original	2-126	Original
2-66	Original	2-98	Original	2-127	Original
2-67	Original	2-99	1st*	2-128	1st*
2-68	1st	2-100	Original	2-129	Original
2-69	Original	2-101	Original	3-1	Original
2-70	Original	2-102	Original		
2-71	1st				
2-72	Original				
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3-3	Original	4-6	2nd	5-22	Original
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3-10	Original	4-12	3rd*	5-29	Original
3-11	Original	4-13	5th*	5-30	Original
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3-13	Original	5-2	Original	5-32	Original
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3-15	Original	5-4	Original	5-34	Original
3-16	Original	5-5	1st	5-35	2nd
3-17	1st	5-6	Original	5-35.1	1st
3-18	1st	5-7	Original	5-36	Original
3-19	1st	5-8	Original	5-37	Original
3-20	1st	5-9	1st	5-38	Original
3-21	Original	5-10	Original	5-39	Original
3-22	Original	5-11	Original	5-40	Original
3-23	Original	5-12	Original	6-1	Original
3-24	Original	5-12.1	Original	6-2	Original
3-25	Original	5-13	4th	6-3	Original
3-26	1st	5-14	Original	6-4	Original
4-1	Original	5-15	1st	6-5	Original
4-2	2nd	5-16	Original	6-6	Original
4-3	Original	5-17	Original	6-7	Original
4-4	Original	5-18	2nd	6-8	Original
		5-19	Original		
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6-10	Original	6-39	Original	6-68	Original
6-11	Original	6-40	2nd*	6-69	Original
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6-13	Original	6-42	Original	6-71	Original
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6-28	Original	6-57	Original	6-86	Original
6-29	Original	6-58	Original	6-87	Original
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6-33	Original	6-62	Original	6-91	Original
6-34	Original	6-63	Original	6-92	Original
6-35	Original	6-64	Original	6-93	Original
6-36	Original	6-65	Original	6-94	Original
6-37	Original	6-66	Original	6-95	Original

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6-99	Original	6-128	Original	6-157	Original
6-100	Original	6-129	Original	6-158	Original
6-101	Original	6-130	Original	6-159	Original
6-102	Original	6-131	Original	6-160	Original
6-103	Original	6-132	Original	6-161	Original
6-104	Original	6-133	Original	6-162	1st*
6-105	Original	6-134	Original	6-163	1st*
6-106	Original	6-135	Original	6-164	1st*
6-107	Original	6-136	Original	6-165	Original
6-108	Original	6-137	Original	6-166	Original
6-109	Original	6-138	Original	6-167	Original
6-110	Original	6-139	Original	6-168	Original
6-111	Original	6-140	Original	6-169	Original
6-112	Original	6-141	Original	6-170	Original
6-113	Original	6-142	Original	6-171	Original
6-114	Original	6-143	Original	6-172	Original
6-115	Original	6-144	Original	6-173	Original
6-116	Original	6-145	Original	6-174	Original
6-117	Original	6-146	Original	6-175	Original
6-118	Original	6-147	Original	6-176	Original
6-119	Original	6-148	Original	6-177	Original
6-120	Original	6-149	Original	6-178	Original
6-121	Original	6-150	Original	6-179	Original
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6-184	Original	6-213	2nd	6-242	3rd
6-185	Original	6-214	2nd	7-1	Original
6-186	Original	6-215	3rd	7-2	Original
6-187	Original	6-216	2nd	7-3	Original
6-188	Original	6-217	Original	7-4	Original
6-189	Original	6-218	Original	7-5	Original
6-190	Original	6-219	3rd	7-6	Original
6-191	Original	6-220	4th	7-7	Original
6-192	Original	6-221	Original	7-7.1	Original
6-193	Original	6-222	Original	7-8	Original
6-194	Original	6-223	Original	7-9	1st
6-195	Original	6-224	Original	7-10	Original
6-196	Original	6-225	Original	7-11	Original
6-197	Original	6-226	1st	7-12	Original
6-198	Original	6-227	Original	7-13	Original
6-199	1st*	6-228	Original	7-14	Original
6-200	1st*	6-229	2nd	7-15	Original
6-201	Original	6-230	1st	7-16	Original
6-202	Original	6-231	Original	7-17	Original
6-203	Original	6-232	Original	7-18	Original
6-204	Original	6-233	Original	7-19	Original
6-205	Original	6-234	1st	7-20	Original
6-206	2nd	6-235	1st	7-21	Original
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7-29	Original	7-58	Original	7-87	2nd*
7-30	Original	7-59	Original	7-88	2nd*
7-31	Original	7-60	Original	7-89	Original
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7-33	Original	7-62	1st	7-91	Original
7-34	Original	7-63	1st	7-92	Original
7-35	Original	7-64	Original	7-93	Original
7-36	Original	7-65	Original	7-94	Original
7-37	Original	7-66	Original	7-95	Original
7-38	Original	7-67	Original	7-95.1	Original
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7-43	Original	7-72	Original	7-100	Original
7-44	Original	7-73	Original	7-101	Original
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7-46	Original	7-75	Original	7-103	1st*
7-47	Original	7-76	Original	7-104	2nd*
7-48	Original	7-77	Original	7-105	3rd*
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7-56	Original	7-85	1st*	7-113	Original
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7-116	Original	7-145	Original	7-175	4th*
7-117	Original	7-146	Original	7-176	3rd
7-118	Original	7-147	Original	7-177	4th*
7-119	Original	7-148	Original	7-178	3rd
7-120	Original	7-149	Original	7-179	4th
7-121	Original	7-150	1st	7-180	Original
7-122	Original	7-151	1st	7-181	3rd
7-123	Original	7-152	1st	7-182	3rd
7-124	Original	7-153	1st	7-183	3rd
7-125	Original	7-154	1st	7-184	Original
7-126	Original	7-155	1st	7-185	Original
7-127	Original	7-156	1st	7-186	Original
7-128	Original	7-157	1st	7-187	1st
7-129	Original	7-158	1st	7-188	1st
7-129.1	Original	7-159	Original	7-189	1st
7-130	1st	7-160	Original	7-190	1st
7-131	Original	7-161	Original	7-191	1st
7-132	1st	7-162	Original	7-192	Original
7-133	Original	7-163	Original	7-192.1	1st
7-134	Original	7-164	Original	7-193	Original
7-135	1st	7-165	3rd	7-194	1st
7-136	Original	7-166	3rd	7-194.1	1st
7-137	Original	7-167	3rd	7-195	2nd
7-138	1st	7-168	Original	7-196	2nd
7-139	Original	7-169	Original	7-197	1st
7-140	Original	7-170	2nd	7-198	1st
7-141	1st	7-171	1st	7-199	1st
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7-143	1st	7-173	3rd	7-201	1st

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7-202.1	Original	7-231	Original	9-7	Original
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7-204	1st*	7-233	Original	9-9	Original
7-205	1st*	7-234	Original	9-10	Original
7-206	2nd*	7-235	Original	9-11	Original
7-207	1st*	7-236	Original	9-12	Original
7-208	Original	7-237	Original	9-13	Original
7-209	Original	7-238	Original	9-14	Original
7-210	Original	7-239	Original	9-15	Original
7-211	Original	7-240	Original	9-16	2nd
7-212	Original	7-241	Original	9-17	Original
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7-214	Original	7-243	Original	9-19	Original
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7-218	Original	7-247	Original	9-23	Original
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7-220	Original	7-249	Original	9-25	Original
7-221	Original	7-250	Original	9-26	3rd*
7-222	Original	7-251	Original	9-27	2nd
7-223	Original	7-252	Original	9-28	Original
7-224	Original	8-1	Original	9-29	Original
7-225	Original	9-1	Original	9-30	Original
7-226	Original	9-2	Original	9-31	Original
7-227	Original	9-3	Original	9-32	Original
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10-5	Original	10-33	Original	12-17	Original
10-6	Original	10-34	1st	12-18	Original
10-7	Original	10-35	1st*	12-19	Original
10-8	Original	11-1	Original	12-20	Original
10-9	Original	11-2	1st	12-21	Original
10-10	Original	11-3	Original	12-22	Original
10-11	Original	11-4	1st	12-23	Original
10-12	Original	11-5	Original	12-24	Original
10-13	Original	11-6	Original	12-25	Original
10-14	1st	11-7	Original	12-26	Original
10-15	1st	11-8	Original	12-27	Original
10-16	2nd	11-9	Original	12-28	Original
10-17	1st	11-10	Original	12-29	Original
10-18	Original	11-11	Original	12-30	Original
10-19	Original	12-1	Original	12-31	Original
10-20	Original	12-2	Original	12-32	Original
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One Bell Plaza, Dallas, Texas 75202

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ACCESS SERVICE

CONCURRING CARRIERS

No Concurring Carriers

CONNECTING CARRIERS

NONE

OTHER PARTICIPATING CARRIERS

NONE

REGISTERED SERVICE MARKS
DATAPHONE

REGISTERED TRADEMARKS
DATAPHONE

(This page filed under Transmittal No. 1)

ACCESS SERVICE

EXPLANATION OF SYMBOLS

C	-	To signify changed regulation
D	-	To signify discontinued rate or regulation
I	-	To signify increase
M	-	To signify matter relocated without change
N	-	To signify new rate or regulation
R	-	To signify reduction
S	-	To signify reissued matter
T	-	To signify a change in text but no change in rate or regulation
Z	-	To signify a correction

EXPLANATION OF ABBREVIATIONS

ABVS	-	Advanced Broadcast Video Service	
ac	-	alternating current	
ALA	-	Access Line Arrangement	
AML	-	Actual Measured Loss	
ANI	-	Automatic Number Identification	
AOS	-	Area of Service	
AP	-	Program Audio	
ATA-950	-	Access Trunk with 950 Dialing Arrangement	
ATA-101XXXX	-	Access Trunk with 101XXXX Dialing Arrangement	(S)
AT&T	-	American Telephone and Telegraph Company	
ATP	-	Access Transport Parameter	
AVS	-	Advanced Video Service	
BHMC	-	Busy Hour Minutes of Capacity	(S)
BSE	-	Basic Service Element	
BTN	-	Billing Telephone Number	(S)
CCC	-	Clear Channel Capability	
CCITT	-	Consultative Committee on International Telegraphy and Telephony	
CCLC	-	Carrier Common Line Charge	
CCS	-	Common Channel Signaling	
CIC	-	Carrier Identification Code	
CIP	-	Carrier Identification Parameter	
CN	-	Charge Number	
CNCC	-	Customer Network Control Center	
COCTX	-	Central Office Centrex	
Cont'd	-	Continued	
CPN	-	Calling Party Number	
CSACC	-	Customer Service Administration Control Center	
CSP	-	Carrier Selection Parameter	
Ctx	-	Centrex	(S)

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ACCESS SERVICE

EXPLANATION OF ABBREVIATIONS (CONT'D)

DA	-	Digital Data Access
db	-	decibel
dBrnC0	-	Decibel Reference Noise C-Message Weighted 0
dc	-	direct current
DCE	-	Data Circuit Equipment
DDOV	-	Digital Data Over Voice
DID	-	Direct Inward Dial
DLCI	-	Data Link Connection Identifier
DN	-	Directory Number
DNA	-	Data Network Address
DNAL	-	Dedicated Network Access Link
DTE	-	Data Terminating Equipment
DTT	-	Direct Trunked Transport
ECSA	-	Exchange Carriers Standards Association, Inc.
EF	-	Entrance Facility
EIS	-	Expanded Interconnection Service
EISCC	-	Expanded Interconnection Service Cross Connection
EML	-	Expected Measured Loss
EUCL	-	End User Common Line
ESS	-	Electronic Switching System
ESSX	-	Electronic Switching System Exchange
f	-	frequency
F.C.C.	-	Federal Communications Commission
FX	-	Foreign Exchange
GDTS	-	Generic Digital Transport Service
HC	-	High Capacity
Hz	-	Hertz
IAR	-	Information Access Rate
IC	-	Interstate Customer
ICB	-	Individual Case Basis
kbps	-	kilobits per second
kHz	-	kilohertz
LATA	-	Local Access and Transport Area
LDMTS	-	Long Distance Message Telecommunications Service(s)
LI	-	Lineside Interface
LRN	-	Location Routing Number
LSP	-	Local Service Provider
Ma	-	milliamperes
Mbps	-	Megabits per second
MBS	-	Maximum Burst Size

(S)

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ACCESS SERVICE

EXPLANATION OF ABBREVIATIONS

MECAB - Multiple Exchange Carrier Access Billing
 MECOD - Multiple Exchange Carrier Ordering and Design
 MF - Multi Frequency
 MHz - Megahertz
 MOU - Minutes of Use
 MRC - Monthly Recurring Charge
 MSA - Metropolitan Statistical Area
 MT - Metallic

(S)

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NRC - Nonrecurring Charge
 NTE - Network Terminating Equipment
 NTS - Non-Traffic Sensitive
 NXX - Three Digit Central Office Code
 OFNR - Optical Fiber Nonconductive Riser rated cable
 OSHA - Occupational Safety and Health Act
 PBX - Private Branch Exchange
 PCM - Pulse Code Modulation
 PI - Priority Installation
 PIC - Primary Interexchange Carrier
 PLR - Private Line Ringdown
 PPS - Public Packet Switching
 PR - Priority Restoration

(S)

rms - root-mean-square
 RSMS/NPAC - Regional Service Management System/Number Portability
 Administration Center

(S)

SMS - Service Management System
 SPNP - Service Provider Number Portability
 SPOI - Signaling Point of Interface
 SSN - Switched Service Network
 SSP - Service Switching Point
 SS7 - Signaling System Seven
 STE - Signaling Terminal Equipment
 STP - Signaling Transfer Point
 SWC - Serving Wire Center
 TES - Telephone Exchange Service(s)
 TG - Telegraph Grade
 TI - Trunkside Interface
 TLP - Transmission Level Point
 TNS - Transit Network Selection
 TPP - Term Pricing Plan
 TSP - Telecommunications Service Priority

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EXPLANATION OF ABBREVIATIONS (Cont'd)

TSPS	-	Traffic Service Position System	
TST	-	Tandem Switched Transport	
TV	-	Television	
USOC	-	Uniform Service Order Code	(S)
VCC	-	Virtual Channel Connection	(S)
VG	-	Voice Grade	
V & H	-	Vertical & Horizontal	
VPC	-	Virtual Path Connection	
WA	-	Wideband Analog	
WATS	-	Wide Area Telecommunications Service(s)	
WD	-	Wideband Digital	
WTN	-	Working Telephone Number	

REFERENCE TO OTHER TARIFFS

Whenever reference is made in this tariff to other tariffs of the Telephone Company, the reference is to the tariffs in force as of the effective date of this tariff, and to amendments thereto and successive issues thereof.

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ACCESS SERVICE
EXPLANATION OF ABBREVIATIONS

ICB	-	Individual Case Basis
kbps	-	kilobits per second
kHz	-	kilohertz
LATA	-	Local Access and Transport Area
LDMTS	-	Long Distance Message Telecommunications Service(s)
Ma	-	milliamperes
Mbps	-	Megabits per second
MECAB	-	Multiple Exchange Carrier Access Billing
MECOD	-	Multiple Exchange Carrier Ordering and Design
MHz	-	Megahertz
MOU	-	Minutes of Use
MRC	-	Monthly Recurring Charge
MT	-	Metallic
NPA	-	Numbering Plan Area
NRC	-	Nonrecurring Charge
NTS	-	Non-Traffic Sensitive
NXX	-	Three Digit Central Office Code
PBX	-	Private Branch Exchange
PCM	-	Pulse Code Modulation
PI	-	Priority Installation
PLR	-	Private Line Ringdown
PPS	-	Public Packet Switching
PR	-	Priority Restoration

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rms	-	root-mean-square
SPOI	-	Signaling Point of Interface
SSN	-	Switched Service Network
SS7	-	Signaling System Seven
STE	-	Signaling Terminal Equipment
STP	-	Signaling Transfer Point
SWC	-	Serving Wire Center
TES	-	Telephone Exchange Service(s)
TG	-	Telegraph Grade
TLP	-	Transmission Level Point
TSP	-	Telecommunications Service Priority
TSPS	-	Traffic Service Position System
TV	-	Television
USOC	-	Uniform Service Order Code
VG	-	Voice Grade
V & H	-	Vertical & Horizontal
WA	-	Wideband Analog
WATS	-	Wide Area Telecommunications Service(s)
WD	-	Wideband Digital

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REFERENCE TO OTHER PUBLICATIONS

The following technical publications are referenced in this tariff and may be obtained from Literary Data Center, Inc., G.P.O. Box 9014, Brooklyn, N.Y. 11202:

Compatibility Bulletin 106, Issue 2

Issued: December, 1981

Available: March 11, 1982

Technical Reference:

PUB 41451

Issued: January, 1983

Available: May 17, 1983

PUB 60101

Issued: December, 1982

Available: January 17, 1983

PUB 41004

Issued: October, 1973

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REFERENCE TO OTHER PUBLICATIONS (Cont'd)

PUB 62507

Issued: December, 1983

Available: March 15, 1984

PUB 62508

Issued: December, 1983

Available: January, 1984

PUB AS No. 1

This publication contains abstracts from various interstate tariffs relating to interconnection of facilities and equipment to Telephone Company services. This publication will be available for review on or about April 3, 1984, in Telephone Company offices where interstate tariffs are posted.

The following technical publication is referenced in this tariff and may be obtained from the Bell System Center for Technical Education, Room F214, 6200 Route 53, Lisle, IL 60532.

Telecommunications Transmission EngineeringVolume 3 - Networks and Services (Chapters 6 and 7)Second Edition, 1980Issued: June 1980Available: June, 1980

The following Technical Publication is referenced in this tariff and may be obtained from the National Exchange Carrier Association, Inc., Group Manager - Tariff Administration, 100 S. Jefferson Road, Whippany, NJ 07981 and the Federal Communications Commercial Contractor.

PUB AS No. 1Issued: March, 1984Available: April, 1984

The following technical publication is referenced in this tariff and may be obtained from AT&T Development Manager, 295 North Maple Avenue, Room 6348G2, Baskinridge, NJ 07920.

Technical Reference:TR 41454Issued: December, 1988Available: December, 1988

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REFERENCE TO OTHER PUBLICATIONS (Cont'd)

The following technical publications are referenced in this tariff and may be obtained from: Bell Communications Research, Inc., Information Operations Center, 60 New England Ave., Piscataway, NJ 08854-4196.

Technical Reference:

TR-NWT-000063

Issued: July, 1991

Effective: July, 1991

TR-NWT-000334

Issued: March 22, 1991

Effective: May 8, 1987

TR-TSY-000335

Issued: January, 1986

Available: November, 1987

TR-NPL-000336

Issued: October, 1987

Available: December, 1987

TR-NPL-000337

Issued: July, 1987

Available: July, 1987

TR-NPL-000339

Issued: October, 1987

Available: December, 1987

TR-NPL-000340

Issued: October, 1987

Available: December, 1987

TR-TSV-000905

Issued: July, 1989

Available: July, 1989

TR-NWT-000938

Issued: August, 1990

Available: August, 1990

TR-TSV-000962

Issued: September, 1990

Available: September, 1990

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REFERENCE TO OTHER PUBLICATIONS (Cont'd)

The following technical publications are referenced in this tariff and may be obtained from: Bell Communications Research Inc., Information Operations Center, 60 New England., Piscataway, NJ 08854-4196.

Technical Reference:

Local Exchange Routing Guide (LERG)

TR-EOP-000089

Issued: March, 1997

Available: March, 1997

Local Number Portability Capability
Specification

GR-2936, Issue 2

Issued: December, 1996

Available: December, 1996

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The following technical publications are referenced in this tariff and may be obtained from: Bell Communications Research, Inc., Information Operations Center, 60 New England Ave., Piscataway, NJ 08854-4196.

Technical Reference:

TR-NWT-001089

Issued: October, 1991 Available: October, 1991

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GR-3334-CORE

Issued: November, 1994 Available: November, 1994

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GR-338-CORE

Issued: December, 1995 Available: December, 1995

GR-394-CORE

Issued: February, 1994 Available: February, 1994

GR-905-CORE

Issued: March, 1995 Available: March, 1995

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REFERENCE TO OTHER PUBLICATIONS (Cont'd)

The following technical publications are referenced in this tariff and may be obtained from: Pacific Bell, Information Exchange, 2600 Camino Ramon, Room 1S450, San Ramon, CA 94583; (510) 823-0222.

PUB L-780077-PB

Issued: March, 1990

Available: March, 1990

PUB L-780085-PB

Issued: April, 1991

Available: April, 1991

PUB L-780023-PB/NB

Issued: September, 1992

Available: September, 1992

PUB L-780080-PB/NB

Issued: October, 1992

Available: October, 1992

PUB L-780074-PB/NB

Issued: December, 1989

Available: December, 1989

PUB L-720026-PB/NB

Issued: August, 1998

Available: August, 1998

PUB L-780090-PB/NB

Issued: August, 1992

Available: August, 1992

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PUB L-780030-PB/NB

Issued: January, 1989

Available: January, 1989

PUB L-780035-PB/NB

Issued: January, 1989

Available: January, 1989

PUB L-780036-PB/NB

Issued: January, 1989

Available: January, 1989

PUB L-780037-PB/NB

Issued: January, 1989

Available: January, 1989

PUB L-780059-PB/NB

Issued: July, 1994

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The following technical publications are referenced in this tariff and may be obtained from: Pacific Bell, Information Exchange, 2600 Camino Ramon, Room 1S450, San Ramon, CA 94583; (510) 823-0222.

PUB L-780046-PB/NV

to be issued March, 1995

Available: March, 1995

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REFERENCE TO OTHER PUBLICATIONS (Cont'd)

The following publications are referenced in this tariff and may be obtained from: Pacific Bell, Collocation Services Product Management, 2600 Camino Ramon, Room 2S453, San Ramon, CA 94583.

Central Office Equipment Installation and Job Acceptance Handbook

Issued: November, 1992

Available: November, 1992

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REFERENCE TO OTHER PUBLICATIONS (Cont'd)

The following technical publications are referenced in this tariff and may be obtained from Assistant Manager - Technical Information Release Management (TIRM) at (847) 248-4328, Ameritech Services, Inc., Room 3A09F, 2000 W. Ameritech Center Drive, Hoffman Estates, Illinois 60196-1025.

Technical Reference:

AM TR-TMO-000101			(T)
Issued: August, 1995	Available: August, 1995		(T)
AM TR-NIS-000111			(T)
Issued: February, 1999	Available: August, 1999		(T)

The following technical publications are referenced in this tariff and may be obtained from American National Standard Institute, 11 West 42nd St., New York, N.Y. 10036, Telephone (212) 642-4900 FAX (212) 398-0023 or www.ansi.org.

ANSI T1.227-1995, Extension to Generic Network Model for Interfaces
between Operations Systems across Jurisdictional Boundaries to
Support Fault Management

Issued: October, 1995 Available: October, 1995

ANSI-T1.228-1995 (R1999) Services for Interfaces between Operations
Systems across Jurisdictional Boundaries to Support Fault Management
(Trouble Administration)

Issued: September, 1999 Available: September, 1999 (Sx)

x Reissued material, originally filed under Transmittal No. 15, became effective August 26, 2000.

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Issued: August 30, 2000

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REFERENCE TO OTHER PUBLICATIONS (Cont'd)

Current issues of the following tariffs may be obtained from the Federal Communications Commission's commercial contractor:

NATIONAL EXCHANGE CARRIER ASSOCIATION INC. TARIFF F.C.C. NOS. 4 and 5

The following publication is available for inspection in the Public Reference Room of the Tariff Division at the main building of the Federal Communications Commission located at 1919 M Street N.W., Washington, D.C., and may be obtained from the Commission's commercial contractor:

CC Docket No. 83-1145, Phase I, Memorandum Opinion and Order
(Including Appendices A, B, and C)
Adopted: May 31, 1985 Released: June 12, 1985

The following Ordering and Billing Forum standards are referenced in this tariff and may be obtained from OBF Document Orders, ATIS, 1200 G Street, NW, (T)
Suite 500, Washington, DC 20005, Telephone 1-800-387-2199 FAX 202-393-5453 or (T)
www.atis.org. (T)

Multiple Exchange Carrier Access Billing (MECAB)
Available: January 1, 1988

Multiple Exchange Carrier Ordering and Design (MECOD)
Available: January 1, 1988

ATIS/OBF-ASR-021 (Sx)
Available: February, 1999 (Sx)

The following Publications are referenced in this tariff and may be obtained from Superintendent of Documents, Document Control Branch, 941 N. Capital St., N.E., Washington, D.C. 20401:

Telecommunications Service Priority (TSP) System for
National Security Emergency Preparedness (NSEP)
Service Vendor Handbook (NCS Handbook 3-1-2)
Available: August 1990

Service User Manual (NCS Manual 3-1-1)
Available: August 1990

x Reissued material, originally filed under Transmittal No. 15, became effective August 26, 2000.

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ACCESS SERVICE

Page No.

1. APPLICATION OF TARIFF

1-2

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One Bell Plaza, Dallas, Texas 75202

ACCESS SERVICE

1. Application of Tariff

- 1.1 This tariff contains regulations, rates and charges applicable to the provision of Carrier Common Line, End User Access, Prescribed Interexchange Carrier Charge, Switched Access, Special Access Services, Expanded Interconnection Service, and other miscellaneous services, hereinafter referred to collectively as service(s), provided by Pacific Bell, hereinafter referred to as the Telephone Company, to customers. (S)
- 1.2 The provision of such services by the Telephone Company as set forth in this tariff does not constitute a joint undertaking with the customer for the furnishing of any service.
- 1.3 The operating territory of the Telephone Company is comprised of the locations set forth in 14 (Operating Territory of the Telephone Company) following for the state of California.

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2. General Regulations

2.1 Undertaking of the Telephone Company

2.1.1 Scope

- (A) The Telephone Company does not undertake to transmit messages under this tariff.
- (B) The Telephone Company shall be responsible only for the installation, operation and maintenance of the services it provides.
- (C) The Telephone Company will, for maintenance purposes, test its services only to the extent necessary to detect and/or clear troubles.
- (D) Services are provided 24 hours daily, seven days per week, except as set forth in other applicable sections of this tariff.
- (E) The Telephone Company does not warrant that its facilities and services meet standards other than those set forth in this tariff.

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2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.2 Limitations

- (A) The customer may not assign or transfer the use of services provided under this tariff; however, where there is no interruption of use or relocation of the services, such assignment or transfer may be made for all services except for Expanded Interconnection Service to:
- (1) another customer, whether an individual, partnership, association or corporation, provided the assignee or transferee assumes all outstanding indebtedness for such services, and the unexpired portion of the minimum period and the termination liability applicable to such services, if any; or
 - (2) a court-appointed receiver, trustee or other person acting pursuant to law in bankruptcy, receivership, reorganization, insolvency, liquidation or other similar proceedings, provided the assignee or transferee assumes the unexpired portion of the minimum period and the termination liability applicable to such services, if any.

In all cases of assignment or transfer, the written acknowledgment of the Telephone Company is required prior to such assignment or transfer which acknowledgement shall be made within 15 days from the receipt of notification. All regulations and conditions contained in this tariff shall apply to such assignee or transferee.

The assignment or transfer of services does not relieve or discharge the assignor or transferor from remaining jointly or severally liable with the assignee or transferee for any obligations existing at the time of the assignment or transfer.

- (B) The regulations for the installation, use and restoration of Telecommunications Service Priority (TSP) System service shall be in accordance with Part 64.401, Appendix A of the Commission's Rules and subject to the regulations set forth in 10.8.1(D), following.

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2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.2 Limitations (Cont'd)

- (C) Subject to compliance with the rules mentioned in (B) preceding, the services offered herein will be provided to customers on a first-come-first-served basis.

2.1.3 Liability

- (A) The Telephone Company's liability, if any, for its willful misconduct is not limited by this tariff. With respect to any other claim or suit, by a customer, or by any others, for damages associated with the installation, provision, termination, maintenance, repair or restoration of service, preemption, and subject to the provisions of (B) through (H) following, the Telephone Company's liability shall not exceed an amount equal to the proportionate charge for the service for the period during which the service was affected. This liability for damages shall be in addition to any amounts that may otherwise be due the customer under this tariff as a Credit Allowance for a Service Interruption.
- (B) The Telephone Company shall not be liable for any act or omission of any other carrier or customer providing a portion of a service, nor shall the Telephone Company for its own act or omission hold liable any other carrier or customer providing a portion of a service.
- (C) The Telephone Company shall not be liable for any act or omission concerning the implementation of Presubscription as set forth in 13.3.3 following, except as indicated in 2.1.3 (A) preceding.
- (D) The Telephone Company is not liable for damages to the customer premises or Expanded Interconnection Service Licensed Spaces resulting from the furnishing of a service, including the installation and removal of equipment and associated wiring, unless the damage is caused by the Telephone Company's negligence.

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2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.3 Liability (Cont'd)

- (E) The Telephone Company shall be indemnified, defended and held harmless by the end user or collocater against any claim, loss or damage arising from the end user's or collocater's use of its services offered under this tariff, involving:
- (1) Claims for libel, slander, invasion of privacy, or infringement of copyright arising from the end user's own communications;
 - (2) Claims for patent infringement arising from the end user's acts combining or using the service furnished by the Telephone Company in connection with facilities or equipment furnished by the end user or IC or Collocater or;
 - (3) All other claims arising out of any act or omission of the end user or collocater in the course of using services provided pursuant to this tariff.
 - (4) Any fines, penalties, losses, costs, damages, injuries, expenses, claims, liens, encumbrances, or other liability as a result of injury or death, destruction or property loss, including environmental contamination and clean-up costs, except that which is solely caused by the Telephone Company's negligence or willful misconduct.

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2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.3 Liability (Cont'd)

(F) The Telephone Company shall be indemnified, defended and held harmless by the IC or Collocator against any claim, loss or damage arising from the IC's or collocator's use of services offered under this tariff, involving:

- (1) Claims for libel, slander, invasion of privacy, or infringement of copyright arising from the IC's or collocator's own communications:
- (2) Claims for patent infringement arising from the IC's or collocator's acts combining or using the service furnished by the Telephone Company in connection with facilities or equipment furnished by the end user or IC or collocator's or;
- (3) All other claims arising out of any act or omission of the IC or collocator in the course of using services provided pursuant to this tariff.
- (4) Any fines, penalties, losses, costs, damages, injuries, expenses, claims, liens, encumbrances, or other liability as a result of injury or death, destruction or property loss, including environmental contamination and clean-up costs, except that which is solely caused by the Telephone Company's negligence or willful misconduct.

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2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.3 Liability (Cont'd)

- (G) The Telephone Company does not guarantee or make any warranty with respect to its services when used in an explosive atmosphere. The Telephone Company shall be indemnified, defended and held harmless by the customer from any and all claims by any person relating to such customer's use of services so provided.
- (H) No license under patents (other than the limited license to use) is granted by the Telephone Company or shall be implied or arise by estoppel, with respect to any service offered under this tariff. The Telephone Company will defend the customer against claims of patent infringement arising solely from the use by the customer of services offered under this tariff and will indemnify such customer for any damages awarded based solely on such claims.
- (I) The Telephone Company's failure to provide or maintain services under this tariff shall be excused by labor difficulties, governmental orders, civil commotions, criminal actions taken against the Telephone Company, acts of God and other circumstances beyond the Telephone Company's reasonable control, subject to the Credit Allowance for a Service Interruption as set forth in 2.4.4 following.
- (J) The Telephone Company shall be liable to a Collocator only for and to the extent of any physical damage directly and primarily caused by the negligence of the Telephone Company's agents or employees to the Collocator's facilities or equipment occupying the Telephone Company's property. The Telephone Company shall not be liable to a Collocator or customers of a Collocator for any interruption of a Collocator's service or for interference with the operation of a Collocator's facilities arising in any manner unless caused by the Telephone Company's willful misconduct.

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2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.4 Provision of Services

The Telephone Company, to the extent that such services are or can be made available with reasonable effort, and after provision has been made for the Telephone Company's telephone Exchange Services, will provide to the customer upon reasonable notice services offered in other applicable sections of this tariff at rates and charges specified therein.

2.1.5 Installation and Termination of Services

(A) For All Services except Expanded Interconnection Service

The Access Services provided under this tariff (A) will include any entrance cable or drop wiring to that point where provision is made for termination of the Telephone Company's outside distribution network facilities at a suitable location inside a customer designated premises and (B) will be installed by the Telephone Company to such Point of Termination. Access Service has only one Point of Termination per customer premises. Any additional terminations beyond such Point of Termination is the sole responsibility of the customer. The Point of Termination is an inherent part of Switched and Special Access Services, therefore, the preceding does not preclude the customer's ability to have the Point of Termination moved as set forth in 5.2.9 following for Switched and Special Access Services.

(B) The Expanded Interconnection Service

The Expanded Interconnection Service provided for under this tariff will include the connection of EIS Cross Connections as described in Section 16 following, for the Telephone Company provided Switched or Special Access Service, as described in Section 6 or 7 following, to Collocator-provided transmission equipment.

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2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.6 Maintenance of Services

The services provided under this tariff shall be maintained by the Telephone Company except for Physical Collocation provided under Expanded Interconnection Service where only the EISCC will be maintained. The customer or others may not rearrange, move, disconnect, remove or attempt to repair any facilities provided by the Telephone Company, other than by connection or disconnection to any interface means used except with the written consent of the Telephone Company.

2.1.7 Changes and Substitutions

Except as provided for equipment and systems subject to FCC Part 68 regulations at 47 C.F.R.S. 68.110 (b), the Telephone Company may, where such action is reasonably required in the operation of its business, (A) substitute, change or rearrange any of its facilities used in providing service under this tariff, including but not limited to, (1) substitution of different metallic facilities, (2) substitution of carrier or derived facilities for metallic facilities used to provide other than metallic facilities and (3) substitution of metallic facilities for carrier or derived facilities used to provide other than metallic facilities, (B) change minimum protection criteria, (C) change operating or maintenance characteristics of facilities or (D) change operations or procedures of the Telephone Company. In case of any such substitution, change or rearrangement, the transmission parameters will be within the range as set forth in 6. and 7. following. The Telephone Company shall not be responsible if any such substitution, change or rearrangement renders any customer furnished services obsolete or requires modification or alteration thereof or otherwise affects their use or performance. If such substitution, change or rearrangement materially affects the operating characteristics of the facility, the Telephone Company will provide reasonable notification to the customer in writing. Reasonable time will be allowed for any redesign and implementation required by the change in operating characteristics. The Telephone Company will work cooperatively with the customer to determine reasonable notification requirements.

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2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.8 Refusal and Discontinuance of Service

- (A) Unless the provisions of 2.2.2 (B) or 2.5 following apply, if a customer fails to comply with 2.1.6 preceding or 2.2.3, 2.3.1, 2.3.6, 2.3.7, or 2.4 following, including any payments to be made by it on the dates and times herein specified, the Telephone Company may, on thirty (30) days written notice by Certified U.S. Mail to the person designated by that customer to receive such notices of noncompliance, refuse additional applications for service and/or refuse to complete any pending orders for service by the noncomplying customer at any time thereafter. If the Telephone Company does not refuse additional applications for service on the date specified in the thirty (30) days notice, and the customer's noncompliance continues, nothing contained herein shall preclude the Telephone Company's right to refuse additional applications for service to the noncomplying customer without further notice.
- (B) Unless the provisions of 2.2.2 (B) or 2.5 following apply, if a customer fails to comply with 2.1.6 preceding or 2.2.3, 2.3.1, 2.3.6, 2.3.7, or 2.4 following, including any payments to be made by it on the dates and times herein specified, the Telephone Company may, on a thirty (30) days written notice, by Certified U.S. Mail to the person designated by that customer to receive such notices of noncompliance, discontinue the provision of the services involved to the noncomplying customer at any time thereafter. In the case of such discontinuance, all applicable charges, shall become due. If the Telephone Company does not discontinue the provision of the services involved on the date specified in the thirty (30) days notice, and the customer's noncompliance continues, nothing contained herein shall preclude the Telephone Company's right to discontinue the provision of the services to the noncomplying customer without further notice.

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2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.8 Refusal and Discontinuance of Service (Cont'd)

- (C) If the National Exchange Carrier Association, Inc., notifies the Telephone Company that the customer has failed to comply with Section 8 of the National Exchange Carrier Association, Inc., Tariff F.C.C. No. 5 (Lifeline Assistance and Universal Service Fund Charges) including any customer's failure to make payments on the date and times specified therein, the Telephone Company may, on thirty days' written notice to the customer by Certified U.S. Mail, take any of the following actions: (1) Refuse additional applications for service; (2) refuse to complete any pending orders for service, and/or (3) discontinue the provision of service to the customer. In the case of discontinuance of service, all applicable charges including termination charges shall become due.

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2. General Regulations (Cont'd)

2.1 Undertaking of the Telephone Company (Cont'd)

2.1.9 Limitation of Use of Metallic Facilities

Signals applied to a metallic facility shall conform to the limitations set forth in Technical Reference Publication AS No. 1. In the case of application of dc telegraph signaling systems, the customer shall be responsible, at its expense, for the provision of current limiting devices to protect the Telephone Company facilities from excessive current due to abnormal conditions and for the provision of noise mitigation networks when required to reduce excessive noise.

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2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.10 Notification of Service-Affecting Activities

The Telephone Company will provide the customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements, routine preventative maintenance and major switching machine change-out. Generally, such activities are not individual customer service specific, they affect many customer services. No specific advance notification period is applicable to all service activities. The Telephone Company will work cooperatively with the customer to determine reasonable notification requirements.

2.1.11 Coordination with Respect to Network Contingencies

The Telephone Company intends to work cooperatively with the customer to develop network contingency plans in order to maintain maximum network capability following natural or man-made disasters which affect telecommunications services.

2.1.12 Provision and Ownership(A) Provision and Ownership of Telephone Numbers

The Telephone Company reserves the reasonable right to assign, designate or change telephone numbers, any other call number designations associated with Access Services, or the Telephone Company serving central office prefixes associated with such numbers, when necessary in the conduct of its business. Should it become necessary to make a change in such numbers(s), the Telephone Company will furnish to the customer reasonable notice, by certified U.S. Mail, of the effective date and an explanation of the reason(s) for such change(s).

(B) Provision and Ownership of Telephone Company Space Occupancy granted and the provisions of Expanded Interconnection Service in Section 16 following, does not carry to the Collocator any right, title, or interest in any Telephone Company property, facility, space, or location, entrance structure or enclosure.

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2. General Regulations (Cont'd)

2.2 Use

2.2.1

2.2.2 Interference or Impairment

- (A) The characteristics and methods of operation of any circuits, facilities or equipment provided by other than the Telephone Company and associated with the facilities utilized to provide services under this tariff shall not interfere with or impair service over any facilities of the Telephone Company, its affiliated companies, or its connecting and concurring carriers involved in its services, cause damage to their plant, impair the privacy of any communications carried over their facilities or create hazards to the employees of any of them or the public.

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2. General Regulations (Cont'd)2.2 Use

2.2.1

2.2.2 Interference or Impairment (Cont'd)

(B) Except as provided for equipment or systems subject to the F.C.C. Part 68 rules in 47 C.F.R. Section 68.108, if such characteristics or methods of operation are not in accordance with (A) preceding, the Telephone Company will, where practicable, notify the customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to preclude the Telephone Company's right to temporarily discontinue forthwith the use of a service if such action is reasonable under the circumstances. In case of such temporary discontinuance, the customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in 2.4.4 (A) and (B) following is not applicable.

2.2.3 Unlawful Use

The service provided under this tariff shall not be used for an unlawful purpose.

2.3 Obligations of the Customer2.3.1 Damages

The customer shall reimburse the Telephone Company for damages to Telephone Company facilities utilized to provide services under this tariff caused by the negligence or willful act of the customer, or resulting from the customer's improper use of the Telephone Company facilities, or due to malfunction of any facilities or equipment provided by other than the Telephone Company. Nothing in the foregoing provision shall be interpreted to hold one customer liable for another customer's actions. The Telephone Company will, upon reimbursement for damages, cooperate with the customer in prosecuting a claim against the person causing such damage and the customer shall be subrogated to the right of recovery by the Telephone Company for the damages to the extent of such payment.

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2. General Regulations (Cont'd)2.3 Obligations of the Customer2.3.2 Ownership of Facilities and Theft

Facilities utilized by the Telephone Company to provide service under the provisions of this tariff shall remain the property of the Telephone Company. Such facilities shall be returned to the Telephone Company by the customer, whenever requested, within a reasonable period following the request in as good condition as reasonable wear will permit.

2.3.3 Equipment Space and Power

The customer shall furnish or arrange to have furnished to the Telephone Company equipment space and electrical power required by the Telephone Company to provide services under this tariff at the points of termination of such services, except as described in Section 16 following. The selection of ac or dc power shall be mutually agreed to by the customer and the Telephone Company. The customer shall also make necessary arrangements in order that the Telephone Company will have access to such spaces at reasonable times for installing, testing, repairing or removing Telephone Company services.

2.3.4 Disconnection of Service

When the customer orders a partial or complete disconnect of an Access Service after the minimum billing period, billing will be discontinued on the requested date. When an Access Service is disconnected prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period as set forth in 5.2.6 following.

The customer must provide a written request for a partial or complete disconnect of Access Service. This request must be received by the Telephone Company at least two (2) business days prior to the customer's desired disconnect date to accomplish the discontinuance of billing and service.

The customer must notify the Telephone Company in writing of a delay in the requested disconnect date at least two (2) business days prior to the scheduled disconnect date. Billing and service will then continue until the new requested disconnect date.

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2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)

2.3.5

2.3.6 Availability for Testing

The services provided under this tariff shall be available to the Telephone Company at times mutually agreed upon in order to permit the Telephone Company to make tests and adjustments appropriate for maintaining the services in satisfactory operating condition. Such tests and adjustments shall be completed within a reasonable time. No credit will be allowed for any interruptions involved during such tests and adjustments.

2.3.7 Balance

All signals for transmission over the services provided under this tariff shall be delivered by the customer balanced to ground except for ground-start, duplex (DX) and McCulloh-Loop (Alarm System) type signaling and dc telegraph transmission at speeds of 75 baud or less.

2.3.8 Design of Customer Services

Subject to the provisions of 2.1.7 preceding, the customer shall be solely responsible, at its own expense, for the overall design of its services and for any redesigning or rearrangement of its services which may be required because of changes in facilities, operations or procedures of the Telephone Company, minimum protection criteria or operating or maintenance characteristics of the facilities.

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2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.9 References to the Telephone Company

The customer may advise End Users that certain services are provided by the Telephone Company in connection with the service the customer furnishes to End Users; however, the customer shall not represent that the Telephone Company jointly participates in the customer's services.

2.3.10

2.3.11 Claims and Demands for Damages

- (A) With respect to claims of patent infringement made by third persons, the customer shall defend, indemnify, protect and save harmless the Telephone Company from and against all claims arising out of the combining with, or use in connection with, the services provided under this tariff, any circuit, apparatus, system or method provided by the customer.
- (B) The customer shall defend, indemnify and save harmless the Telephone Company from and against any suits, claims, losses or damages, including punitive damages, attorney fees and court costs by third persons arising out of the construction, installation, operation, maintenance, or equipment removal of the customer's circuits, facilities, or connected to the Telephone Company's services provided under this tariff, including, without limitation, Workmen's Compensation claims, actions for infringement of copyright and/or unauthorized use of program material, libel and slander actions based on the content of communications transmitted over the customer's circuits, facilities or equipment, and proceedings to recover taxes, fines, or penalties for failure of the customer to obtain or maintain in effect any

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2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.11 Claims and Demands for Damages (Cont'd)

(B) (Cont'd)

necessary certificates, permits, licenses, or other authority to acquire or operate the services provided under this tariff; provided, however, the foregoing indemnification shall not apply to suits, claims, and demands to recover damages for damage to property, death, or personal injury unless such suits, claims or demands are based on the tortuous conduct of the customer, its officers, agents or employees.

- (C) The customer shall defend, indemnify and save harmless the Telephone Company from and against any suits, claims, losses or damages, including punitive damages, attorney fees and court costs by the customer or third parties arising out of any act or omission of the customer in the course of using services provided under this tariff.

2.3.12

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ACCESS SERVICE

2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.13 Coordination with respect to Network Contingencies

The customer shall, in cooperation with the Telephone Company, coordinate in planning the actions to be taken to maintain maximum network capability following natural or man-made disasters which affect telecommunications services.

2.3.14 Jurisdictional Report Requirements

Where the customer orders new trunks that augment an existing trunk group that carries both interstate and intrastate traffic and the PIU is determined from the actual call detail, the PIU applied to the provisioning and billing of the new trunks requested by the customer will also be determined from the actual call detail for the entire trunk group. In such instances, the Access Service Request used by the customer to order the new trunks cannot reflect a PIU of 100%.

(A) Jurisdictional Reports

(1) (a) When a customer orders an ALA, Feature Group A, ATA-950 and/or Feature Group B Switched Access Service including Directory Assistance Service, the customer shall state in writing the projected interstate percentage for interstate usage for each ALA, Feature Group A, ATA-950 or Feature Group B Switched Access Service ordered. If the customer discontinues some but not all of the ALA, Feature Group A, ATA-950 or Feature Group B Switched Access Services in a group, it shall provide the projected interstate percentage for the services which are discontinued.

(b) The projected interstate percentages will be used by the Telephone Company to apportion the usage between interstate and intrastate until a revised report with adjusted raw data is received as set forth in (5) following.

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2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.14 Jurisdictional Report Requirements (Cont'd)(A) Jurisdictional Reports (Cont'd)

- (2) All single ALA, Feature Group A, B and ATA-950 Switched Access Service usage and charges will be apportioned by the Telephone Company between interstate and intrastate. The projected interstate percentage reported as set forth in (1)(a) and (1)(b) preceding will be used to make the apportionment.
- (3) For multiline hunt group or trunk group arrangements where either the interstate or the intrastate charges are based on measured usage, the interstate ALA, Feature Group A, ATA-950 or Feature Group B Switched Access Service(s) information reported as set forth in (1) preceding will be used to determine the charges. For all groups, the number of access minutes (either the measured minutes or the assumed minutes) for a group will be multiplied by the projected interstate percentage to develop the interstate access minutes. The number of access minutes for the group minus the developed interstate access minutes for the group will be the developed intrastate access minutes.

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2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.14 Jurisdictional Report Requirements (Cont'd)

- (4) When a customer orders Feature Group C, Feature Group D, ATA-101XXXX or 500, 700, 800 or 900 Access Service Switched Access Service(s), the Telephone Company, will determine the projected interstate percentage as follows. For originating access minutes, including the Dedicated End Office Port, the projected interstate percentage will be developed on a monthly basis by end office when the Feature Group C, or Feature Group D, ATA-101XXXX or 500, 700, 800 or 900 Access Service Switched Access Service access minutes are measured by dividing the measured interstate originating access minutes (the access minutes where the calling number is in one state and the called number is in another state) by the total originating access minutes when the call detail is adequate to determine the appropriate jurisdiction.

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2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.14 Jurisdictional Report Requirements (Cont'd)(A) Jurisdictional Reports (Cont'd)

(4) (Cont'd)

For terminating access minutes, including Directory Assistance Service, the customer shall state in writing the projected interstate percentage usage as described in (A)(5) following. In the event that the customer does not provide the PIU, the data used by the Telephone Company to develop the projected interstate percentage for originating access minutes will be used to develop projected interstate percentage for such terminating access minutes. When the average duration of known originating minutes of use (MOUs) is less than or equal to .36 minutes (21.6 seconds) or the ratio of known to unknown MOUs is less than or equal to 1 percent within the end office level, the account level PIU will be used. A PIU of 100 percent will be used at the account level if either the .36 minute duration or 1 percent ratio condition is met.

When the originating call detail is entirely interstate a PIU of 100 will be used or if the originating call detail is entirely intrastate a PIU of 0 will be used. This percentage shall be used by the Telephone Company as the interstate percentage for such call detail. The Telephone Company will designate the number obtained by subtracting the projected interstate percentage for originating and terminating access minutes calculated by the Telephone Company from 100 (100 - Telephone Company calculated projected interstate percentage = intrastate percentage) as the projected intrastate percentage of use.

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2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.14 Jurisdictional Report Requirements (Cont'd)(A) Jurisdictional Reports (Cont'd)

(5) (a) Except where Telephone Company measured access minutes are used as set forth in (4) preceding, the customer reported or interstate percentage of use as set forth in (1), (4) or (5) preceding or (7) following will be used until the customer reports in writing a different projected interstate number of lines or trunks or a different percentage, for an in service end office interstate use. The revised report will serve as the basis for future billing and will be used for message rating and nonrecurring charges commencing with the next billing cycle. No prorating or back billing will be done based on the report.

(5) (b) Pursuant to Federal Communications Commission order FCC 85-145 adopted April 16, 1985 interstate usage is to be developed as though every call that enters a customer network at a point within the same state as that in which the called station (as designated by the called station number) is situated is an intrastate communication and every call for which the point of entry is a state other than that where the called station (as designated by the called station number) is situated is an interstate communication.

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2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.14 Jurisdictional Report Requirements (Cont'd)(A) Jurisdictional Reports (Cont'd)

- (5) (c) The customer shall provide in writing to the Telephone Company the Percent Interstate Usage (PIU), no more than once every three months. At the customer's option, the PIU provided can be on a state or LATA basis. When submitting the PIU, the customer will upon request from the Telephone Company, include a written description explaining how the PIU was determined and should include any factors such as seasonal changes or other identifiable affecting changes in traffic jurisdiction. The customer should calculate its PIU based on the call detail records it uses to bill its customers. The customer may use a reasonable sampling method. If the customer uses data for less than one month to determine the PIU given to the Telephone Company, the supporting written description sheet should explain why less than one month's data has been used, and whether the data provided is that which the customer uses to make its internal traffic forecasts and networking decisions. The customer must explain to the Telephone Company why and if it uses the same data for its billing purposes. If the revised PIU represents what the Telephone Company considers to be a substantial deviation (a deviation of ten percentage points or more for the preceding twelve calendar months is a substantial deviation) from the customer's previously reported PIU for the period upon which the revised PIU was based, and cannot be attributed to seasonal changes or other identifiable reasons the Telephone Company will request a traffic summary or other customer-initiated, independently determined verification of PIUs.

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2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.14 Jurisdictional Report Requirements (Cont'd)(A) Jurisdictional Reports (Cont'd)

(5) (c) (Cont'd)

The summary sheet or other customer initiated, independently determined verification of PIUs must include the California-specific call detail the customer has used to calculate it's newly declared PIU. The Telephone Company may request at its discretion not to exceed once in any given consecutive twelve months, except under extreme circumstances, either California-specific call detail or an independently determined verification of PIUs, when the PIU shifts substantially. The Telephone Company will not change the customer PIU until the PIU in question has been verified by the Telephone Company, using the data provided by the customer. The Telephone Company will use the customer call detail solely for the purpose of verifying customer PIU.

Upon verification of the customer supplied data, the Telephone Company will apply the verified PIU from the receipt date of substantiating call detail, or other independently determined verification of PIUs and credit or debit the customer accordingly. The customer shall retain for six months the data used in calculating each PIU declaration it gives to the Telephone Company Adjustment factors may be applied in the calculation of PIUs only if the factor has been objectively determined based on statistically reliable, California specific data.

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2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.14 Jurisdictional Report Requirements (Cont'd)(A) Jurisdictional Reports (Cont'd)

(5) (c) (Cont'd)

In the case of billing disputes relating to the application of PIU to Switched Access MOUs, Switched Access Facilities and Switched Access non-recurring charges, the customer shall be responsible for retaining the data used to calculate its declared PIU. In accordance with the FCC's statute of limitations, which is two years, the Telephone Company may reject any PIU declaration where the customer is unable to provide the customer data supporting the declaration, or any PIU dispute which has not been made in two years from the date it accrued. The procedures for settling disputes are the same as those described in Section 2.3.14.(B) following.

- (6) When a customer orders Line Information Data Base(LIDB) Service, the customer shall in its order provide to the Telephone Company a LIDB Percent Interstate Usage (PIU) report. The LIDB PIU will be an average PIU based upon the jurisdiction (interstate versus intrastate) of those originating end user calls for which the Telephone Company LIDB is being queried. Customers who provide the LIDB PIU report shall supply the Telephone Company with an interstate percentage of 0 through 100 per LIDB Service ordered.

Provisions for updating the PIU are as specified in Section 2.3.14(A)(5)(c) preceding. Verification provisions as specified in Section 2.3.14(B) following will also apply.

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2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.14 Jurisdictional Report Requirements (Cont'd)(A) Jurisdictional Reports (Cont'd)

(7) Entrance Facilities (EF), Expanded Interconnection Service Cross Connect (EISCC), Direct Trunked Transport (DTT) and Tandem Switched Transport (TST)

- (a) When a customer orders a new Entrance Facility EISCC and/or Direct Trunked Transport for the provision of Switched Access lines or trunks, the customer shall provide in writing a single PIU factor known as a Facility PIU, to the Telephone Company, which will be used for billing related to provisioning of nonrecurring charges as well as monthly recurring rates associated with those facilities.

The Telephone Company will accept the Facility PIU in writing as described in (A)(5)(c) preceding or will accept a PIU as provided on the access service request. In the event the customer provides both a Facility PIU in writing and a stated PIU on the access service request, the PIU provided in writing will take precedence.

- (b) Unassigned channels of the Entrance Facility, EISCC, or Direct Trunked Transport will reflect a Facility PIU provided by the customer as described in (a) preceding.
- (c) When a customer orders Switched Access lines or trunks, in conjunction with Entrance Facilities or EISCC, and Direct Trunked Transport, the PIU factor as described in (A)(1), (4), (6) and (7) (a&b) preceding will apply.

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2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.14 Jurisdictional Report Requirements (Cont'd)(A) Jurisdictional Reports (Cont'd)

(7) Entrance Facilities (EF), Expanded Interconnection Service Cross Connect (EISCC), Direct Trunked Transport (DTT) and Tandem Switched Transport (TST)

(d) When a customer orders Switched Access Services that are routed through an access tandem, the PIU will reflect the PIU factor as described in (A)(1), (4) & (6).

(e) When Switched Access services which terminate in an End Office of another Exchange Telephone Company are assigned to a Entrance Facility/EISCC/Direct Trunked Transport, these channels will continue to reflect the PIU factor as described in (7)(a) preceding unless changed by the customer.

(B) Jurisdictional Report Verification

If the Telephone Company disputes the reasonableness of the PIU provided as described in (A)(5) above, a regulatory commission questions the projected interstate percentage, or the cumulative reported PIU varies by more than ten percentage points over the preceding consecutive twelve months, the Telephone Company will ask the customer to provide the data as described in (A)(5) above that the customer used to determine the projected interstate percentage. The customer shall supply the data within 15 days of the Telephone Company request. The customer shall keep records of call detail from which the percentage of interstate and intrastate use can be ascertained and upon request of the Telephone Company make the records available for inspection as reasonably necessary for purposes of verification of the percentages.

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2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.14 Jurisdictional Report Requirements (Cont'd)(B) Jurisdictional Report Verification (Cont'd)

If the Telephone Company wishes to audit a PIU, it must request an audit within six months of having received the PIU. The audit may include the following: examination of billing tapes containing California-specific call records the customer used in calculating the PIU and verification that the tapes accurately represent the carrier's traffic.

If the customer does not wish to provide this data, or disputes the results of the Telephone Company's audit and verification, a confidential, unaffiliated auditor will be jointly selected to conduct an audit and verification of PIU. The audit firm selected by the customer will be confirmed and agreed to mutually by the Telephone Company and the customer prior to the commencement of the auditor's review of the data. The results of the unaffiliated auditor's review of the data shall be binding upon both the Telephone Company and the customer.

Confidential, unaffiliated audits of a customer's reported PIU shall be limited to no more than one per year, except under extreme circumstances. Extreme circumstances are defined as when an audit or customer supplied call detail information has failed to support a customer's declared PIU for other than seasonal variations or other identifiable reasons. In such a case, an additional audit may be conducted within a twelve month period, if that customer subsequently declares a PIU that varies by 5% or more when compared to the previous twelve month period.

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2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.14 Jurisdictional Report Requirements (Cont'd)(B) Jurisdictional Report Verification (Cont'd)

When the Telephone Company requests an audit as described above, the customer shall provide to the confidential unaffiliated auditor all materials it used to calculate the PIU in question and verify that the tapes accurately represent the carrier's traffic (such as, but not limited to, file descriptions, record layouts and data element definitions), and provide such explanations as the auditor may require to determine the customers appropriate PIU and access billing.

The cost associated with auditing PIUs will be as determined set forth in the following:

- (1) When the Telephone Company has requested call detail, as described above, and the customer does not wish to provide the data to the Telephone Company, the customer will pay for all expenses associated with the audit; or,
- (2) When the Telephone company requests an audit of PIU by an unaffiliated auditor, and the results of the audit agree with the customer's reported PIU, the Telephone Company will pay for all expenses associated with the audit; or,
- (3) If the results of any unaffiliated audit do not substantiate the disputed PIU, or the customer's reported PIU, the customer will pay for all expenses associated with the audit.

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2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.14 Jurisdictional Report Requirements (Cont'd)(B) Jurisdictional Report Verification (Cont'd)

In the event that a customer fails to provide adequate reports or records as described above enabling the Telephone Company to conduct an audit or for unaffiliated auditor retained by the Telephone Company to verify a customer's PIU, the Telephone Company will bill all usage for all prior periods affected by the audit or reports with the previous period's PIU provided by the customer. For terminating Feature Group D, the Telephone Company will use measured, originating traffic as the basis for all Feature Group D PIU calculations to bill all usage for declaration periods or disputed amounts by the audit. These will remain in effect until the customer provides verifying call detail as described above.

(C) Maintenance of Customer Records

For purposes of determining PIU, every call that enters a customer switched network at a point within the same state as that in which the called station (as designated by the called station number) is situated, is an intrastate communication, and every call for which the point of entry to the customer switched network is in a state other than that where the called station (as designated by the called station number) is situated is an interstate communication.

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2. General Regulations (Cont'd)

(Z)

2.3 Obligations of the Customer (Cont'd)

2.3.15 Determination of Interstate Charges for Mixed Interstate and Intrastate Access Service

When mixed interstate and intrastate Access Service is provided, all charges (i.e., nonrecurring, monthly and/or usage) including optional features charges, will be prorated between interstate and intrastate. The percentage provided in the reports as set forth in 2.3.14 preceding will serve as the basis for prorating the charges. The percentage of an Access Service to be charged as interstate is applied in the following manner:

- (A) For monthly and nonrecurring chargeable rate elements, multiply the percent interstate use times the quantity of chargeable elements times the stated tariff rate per element.

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2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.15 Determination of Interstate Charges for Mixed Interstate and Intrastate Access Service (Cont'd)

- (B) For usage sensitive chargeable rate elements, multiply the percent interstate use times actual use (i.e., measured or Telephone Company assumed average use) times the stated tariff rate.

The interstate percentage will change as revised usage reports are submitted as set forth in 2.3.14 preceding.

2.3.16 Certification of Special Access Services As Interstate(A) Interstate Classification Requirement

Pursuant to Federal Communications Commission FCC 89-224 adopted June 29, 1989 and released July 20, 1989, Special Access Services are to be classified as interstate when the services carry more than a de minimis amount of interstate traffic. Interstate traffic is deemed more than de minimis when the interstate traffic amounts to greater than ten percent (10%) of the total traffic on a Special Access Service.

(B) Certification Requirement

When a customer orders a new Special Access Service the customer shall certify, in its order, that the Special Access Service carries interstate traffic and the interstate traffic is more than ten percent (10%) of the total traffic carried on the Special Access Service.

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2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.16 Certification of Special Access Services As Interstate (Cont'd)(B) Certification Requirement (Cont'd)

For existing Special Access services, or at any time the customer issues an order to change, rearrange, add or disconnect Special Access Services to its existing network, or rearranges its network in any way that would affect the jurisdiction of traffic over its network, it is the responsibility of the customer to estimate the jurisdictional usage of each Special Access Service to determine if the traffic is more than 10% of the total traffic on that service.

- If the customer's estimate of interstate traffic on the service involved constitutes 10% or less of the total traffic on that service, the service will be provided in accordance with the applicable rules and regulations of the appropriate intrastate tariff. The customer must certify to the Telephone Company this change of jurisdiction via a service order. A change of jurisdiction is considered an administrative change and no charge shall apply, as set forth in Section 5.2.8, following.
- If the customer determines within ninety (90) days of the effective date of this revision that the estimate of interstate traffic on a Special Access contract arrangement constitutes 10% or less of the total traffic on that service, the service will be provided in accordance with the applicable rules and regulations of the appropriate intrastate tariff. The customer must certify to the Telephone Company this change of jurisdiction via a service order. A change of jurisdiction is considered an administrative change and no charge shall apply, as set forth in Section 5.2.8, following. In addition, no Termination Liability Charge shall apply to the interstate contract arrangement due to a change of jurisdiction.

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2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.16 Certification of Special Access Services As Interstate (Cont'd)(B) Certification Requirement (Cont'd)

If the customer's estimate of interstate traffic on the service involved constitutes more than 10% of the total traffic on that service, the service will be provided in accordance with the applicable rules and regulations of this tariff.

(C) Verification Information

If a billing dispute arises or a regulatory commission questions the interstate certification for the Special Access Service, the Telephone Company will ask the customer to provide the general information on system design and functionality it uses to determine that the Special Access Service interstate traffic is more than ten percent (10%) of the total traffic carried on the Special Access Service. If the customer has usage information or usage studies, which it uses to verify the interstate traffic, the customer shall supply the studies when requested by the Telephone Company not to exceed once per year. The customer shall supply the data within 30 days of the Telephone Company request.

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2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.17 For Future Use

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This page, originally filed in Pacific Bell Tariff FCC No. 128 under Transmittal No. 2102, was scheduled to become effective April 6, 2000. This page was deferred to April 20, 2000 under Transmittal No. 2107. This page was further deferred to May 20, 2000 under Transmittal No. 2109.

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2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.17

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2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.18 Certification of Expanded Interconnection Service as Interstate(A) Interstate Classification Requirement

Expanded Interconnection Service (EIS), except for the EISCC, is classified as interstate when the service carries more than a de minimis amount of interstate traffic. Interstate traffic is deemed more than de minimis when the interstate traffic amounts to greater than ten percent (10%) of the total traffic (and not the number of EISCCs) on an Expanded Interconnection Service arrangement. A separate calculation shall be made for each Expanded Interconnection Service Cross Connect (EISCC) to determine the jurisdiction of that EISCC. A separate calculation shall be made for each EIS arrangement, excluding any EISCCs connecting to a EIS arrangement, to determine the jurisdiction of that EIS arrangement, which includes all applicable rate elements listed in Section 16.7, following, excluding any EISCCs, listed in Section 16.7.4.

The jurisdiction for each EISCC shall be determined by the regulations applicable to the Switched or Special Access Service to which that EISCC is connected.

(B) Certification Requirement

When a customer orders a new Expanded Interconnection Service arrangement or EISCC, the customer shall certify, in its order, that the EIS arrangement or EISCC carries interstate traffic and the interstate traffic is more than ten percent (10%) of the total traffic carried on that EIS arrangement.

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2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.18 Certification of Expanded Interconnection Service as Interstate
(Cont'd)(B) Certification Requirement

For existing EIS arrangements, or at any time the customer issues an order that would, in any way, affect the jurisdiction of traffic over its network, it is the responsibility of the customer to estimate the jurisdictional usage of each EIS service to determine the interstate traffic is more than 10% of the total if traffic on that EIS arrangement.

- If the customer's estimate of interstate traffic on the service arrangement involved constitutes 10% or less of the total traffic on that service arrangement, the service will be provided in accordance with the applicable rules and regulations of the appropriate intrastate tariff. The customer must certify to the Telephone Company this change of jurisdiction via a service order.
- If the customer determines within ninety (90) days of the effective date of this revision that the estimate of interstate traffic on an EIS arrangement constitutes 10% or less of the total traffic on that arrangement, the service arrangement will be provided in accordance with the applicable rules and regulations of the appropriate intrastate tariff. The customer must certify to the Telephone Company this change of jurisdiction via a service order.

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2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.18 Certification of Expanded Interconnection Service as Interstate
(Cont'd)(B) Certification Requirement (Cont'd)

If the customer's estimate of interstate traffic on the service constitutes more than 10% of the total traffic on that service arrangement, the service will be provided in accordance with the applicable rules and regulations of this tariff.

(C) Verification Information

If a billing dispute arises or a regulatory commission questions the interstate certification for the Expanded Interconnection Service arrangement, the Telephone Company will ask the customer to provide the general information on system design and functionality it uses to determine that the EIS interstate traffic is more than 10% of the total traffic carried on that EIS arrangement. If the customer has usage information or usage studies, which it uses to verify the interstate traffic, the customer shall supply the studies when requested by the Telephone Company, not to exceed once per year. The customer shall supply the data within 30 days of the Telephone Company request.

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ACCESS SERVICE

2-2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances2.4.1 Payment of Rates, Charges and Deposits

- (A) The Telephone Company will, in order to safeguard its interests, only require a customer which has a proven not have established credit, to make a deposit prior to or history of late payments to the Telephone Company or does at any time after the provision of a service to the customer to be held by the Telephone Company as a guarantee of the payment of rates and charges. No such deposit will be required of a customer, which is a successor of a company, which has established credit and has no history of late payments to the Telephone Company. Such deposit may not exceed the actual or estimated rates and charges for the service for a two-month period. The fact that a deposit has been made in no way relieves the customer from complying with the Telephone Company's regulations as to the prompt payment of bills. At such time as the provision of the service to the customer is terminated, the amount of the deposit will be credited to the customer's account and any credit balance, which may remain, will be refunded. Such a deposit will be refunded or credited to the account when the customer has established credit or, in any event after the customer has established a one-year prompt payment record, at any time prior to the termination of the provision of the service to the customer. In case of a cash deposit, for the period the deposit is held by the Telephone Company, the customer will receive simple interest at the rate of 1.5 percent per month (18% per year) for each month or portion thereof that a deposit is held. Should a deposit be credited to the customer's account, as indicated above, no interest will accrue on the deposit from the date such deposit is credited to the customer's account.

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(A) (Cont'd)

The Telephone Company will, when necessary, in accordance with the Telephone Company deposit regulations, maintain a service deposit balance for each end user account. Deposits will not be maintained by individual customer accounts but will be maintained for the end user account in general.

The Telephone Company will provide the customer a copy of its service deposit regulations upon request from the customer.

- (B) The Telephone Company shall bill on a current basis all charges incurred by and credits due to the customer under this tariff attributable to services, including but not limited to, Maintenance of Service as set forth in 13.3.1 following, established or discontinued during the preceding billing period.

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(B) (Cont'd)

In addition, the Telephone Company shall bill in advance charges for all services to be provided during the ensuing billing period except for charges associated with service usage and for the Federal Government which will be billed in arrears. The bill day (i.e., the billing date of a bill for a customer for Access Service under this tariff), the period of service each bill covers and the payment date will be as follows:

- (1) For End User Access Service and Presubscription, the Telephone Company will establish a bill day each month for each end user account. The bill will cover End User Access Service charges for the ensuing billing period except for End User Access Service for the Federal Government which will be billed in arrears. Any applicable presubscription charge known unbilled adjustments for prior periods for End User Access Service and Presubscription Service will be applied to this bill. Such bills are due when rendered.
- (2) For Service other than End User Access Service and Presubscription, the Telephone Company will establish a bill day each month for each customer account. The bill will cover nonusage sensitive service charges for the ensuing billing period for which the bill is rendered, any known unbilled nonusage sensitive charges for prior periods and unbilled usage charges for the period after the last bill day thru the current bill day. Any known unbilled usage charges for prior periods and any known unbilled adjustments will be applied to this bill. Payment for such bills is due as set forth in (3) following. If payment is not received by the payment date, as set forth in (3) following a late payment penalty will apply as set forth in (3) following.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(B) (Cont'd)

- (3) (a) All bills dated as set forth in (2) preceding for service, other than End User Access Service and Presubscription, provided to the customer by the Telephone Company are due 31 days (payment date) after the bill day or by the next bill date (i.e., same date in the following month as the bill date), whichever is the shortest interval, except as provided herein. If such payment date would cause payment to be due on a Saturday, Sunday or Holiday (i.e., New Year's Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day, and a day when Washington's Birthday or Memorial Day is legally observed), payment for such bills will be due from the customer as follows:

If such payment date falls on a Sunday or on a Holiday which is observed on a Monday, the payment date shall be the first non-Holiday day following such Sunday or Holiday. If such payment date falls on a Saturday or on a Holiday which is observed on Tuesday, Wednesday, Thursday or Friday, the payment date shall be the last non-Holiday day preceding such Saturday or Holiday.

- (3) (b) Further, if any portion of the payment is received by the Telephone Company after the payment due date as set forth in (a) preceding, then a late payment charge shall be due to the Telephone Company. The late payment charge shall be calculated, at 1.5% per month or portion thereof, for the period from the due date until the payment is received.

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(B) (Cont'd)

(3) (c) If the customer disputes a portion of the bill, withholds payment of the disputed amount and provides written documentation to the Telephone Company, as set forth in section 2.4.1.B(3)(e)(i-iv), below, to support the claim, the late payment charge associated with the disputed amount will be applied as follows:

- (i) The late payment charge will apply to the disputed amount until the written documentation is received by the Telephone Company and will not apply from that date until the date of resolution (i.e., the date the Telephone Company notifies the customer in writing of the resolution of the dispute).
- (ii) If the billing dispute is resolved in favor of the customer, no late payment charge will apply to the disputed amount.
- (iii) If the billing dispute is resolved in favor of the Telephone Company, payment of the withheld amount is due on the payment-due date shown on the next customer bill rendered by the Telephone Company following the date of resolution. A late payment charge calculated at 1.5% per month or portion thereof, will apply to the withheld amount if payment of the withheld amount is not received by such payment-due date.
- (iv) In the event the Telephone Company determines the billing claim was made in bad faith, the Telephone Company reserves the right to reinstate any appropriate late payment charges from the original late payment charge date.

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(B) (Cont'd)

(3) (d) If the customer pays the total amount (i.e., the disputed amount and the nondisputed amount) and thereafter provides written documentation to the Telephone Company, as set forth in section 2.4.1.B(3)(e)(i-iv), supporting the dispute and the dispute is resolved in favor of the customer, the Telephone Company will credit the overbilled amount. In addition, the customer will receive a credit for a disputed amount using the following parameters:

- (i) If the written documentation is received by the Telephone Company within 90 days of the due date, the credit for overpayment is calculated from the payment date to the date the disputed amount is credited to the customer's account.
- (ii) If the written documentation is received by the Telephone Company later than 90 days from the due date, the credit for overpayment is calculated from the date documentation is received by the Telephone Company to the date the disputed amount is credited to the customer's account.
- (iii) The disputed amount penalty factor credited to the customer shall be calculated at 1.5% for each month or portion thereof that the overbilling existed.

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(B) (Cont'd)

(3) (d) (Cont'd.)

(iv) If the claim is resolved in the customer's favor, the date of resolution is the date on which the Telephone Company notifies the customer in writing as to the resolution of the dispute. The disputed amount shall be credited to the customer's account by the Telephone Company within thirty (30) calendar days of the date of resolution. The disputed amount penalty shall be credited by the Telephone Company no later than thirty (30) calendar days following the credit of the disputed amount.

(v) If the claim is resolved in the Telephone Company's favor, the Telephone Company will notify the customer in writing as to the resolution of the dispute.

(3) (e) The specific written documentation to initiate and support a billing claim must be sent to the Telephone Company, unless otherwise mutually agreed, as the customer is directed after calling the number for questions concerning accounts listed on the back of the customer's bill.

(i) The written documentation must include the following:

- billing account number (BAN);
- circuit number or complete system identification and DS3 system identification, if the dispute concerns a Connecting Facility Assignment (CFA) on a DS1;

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(B) (Cont'd)

(3) (e) (Cont'd)

(i) (Cont'd)

- line number, trunk number and Two Six Code (TSC);
- bill date or invoice number;
- dollar amount in dispute;
- time period of dispute (from and through dates);
- Universal Service Order Code(s) (USOCs) involved, if applicable;
- Purchase Order Number (PON) and dates involved (due date or as-of date) for disputes involving order activity;
- specific reason for dispute: what the customer believes is incorrect (e.g., non-recurring charge (NRC), mileage, circuit identification, monthly rates, etc.) and why (e.g., not received, not ordered, incorrect rate, etc.).
- traffic reports;
- billing cycle;
- if shared service, both main and shared service BANs;
- line number, trunk number and Two Six Code (TSC);
- end-office(s) identification.

(ii) In addition to the items listed above, such additional documentation as the Telephone Company reasonably requests.

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(B) (Cont'd)

(3) (f) The Telephone Company will make available to the customer, upon reasonable request, information sufficient to verify calculations of estimated usage, as well as any other information necessary for bill verification.

(C) Adjustments for the quantities of services established or discontinued in any billing period beyond the minimum period set forth for services in other sections of this tariff will be prorated to the number of days or major fraction of days based on a 30-day month. The Telephone Company will, upon request and if available, furnish such detailed information as may reasonably be required for verification of any bill.

(D) When a rate as set forth in this tariff is shown to more than two decimal places, the charges will be determined using the rate shown. The resulting amount will then be rounded to the nearest penny (i.e., rounded to two decimal places).

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ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

- (E) When more than one copy of a customer bill for services provided under the provisions of this tariff is furnished to the customer, and additional charge applies for each additional copy of the bill as set forth in 13.3.6 following.
- (F) Nonrecurring Charge for physical collocation associated with Expanded Interconnection Service as set forth in Sections 16.7.1(A) (1) and (2), shall be submitted as set forth in Section 16.3.
- (G) Nonrecurring Charge for virtual collocation associated with Expanded Interconnection Service as set forth in Sections 16.7.2(D) shall be submitted as set forth in Section 16.5.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.2 Minimum Periods

The minimum periods for which services are provided and for which rates and charges are applicable is one month except for those services as set forth in 5.2.5, 7.4.4, 9.4(A) and 13.3.5(C)(1) (b), (c) and (d) following.

The minimum period for which service is provided and for which rates and charges are applicable for a Specialized Service or Arrangement provided on an individual case basis as set forth in 12. following, is one month unless a different minimum period is established with the individual case filing.

When a service is discontinued prior to the expiration of the minimum period, charges are applicable whether the service is used or not as follows:

- (A) When a service with a one month minimum period is discontinued prior to the expiration of the minimum period, a one month charge will apply at the rate level in effect at the time service is discontinued.
- (B) When a service with a minimum period greater than one month is discontinued prior to the expiration of the minimum period, the applicable charge will be the lesser of (1) the Telephone Company's total nonrecoverable costs less the net salvage value for the discontinued service or (2) the total monthly charges, at the rate level in effect at the time service is discontinued, for the remainder of the minimum period.

2.4.3 Cancellation of an Order for Service

Provisions for the cancellation of an Access Order for Switched Access, Special Access, or Expanded Interconnection Service are set forth in 5.2.2(B), 5.2.3, 5.2.7 and 16.3.5 following.

(S)

This page, originally filed in Pacific Bell Tariff FCC No. 128 under Transmittal No. 2102, was scheduled to become effective April 6, 2000. This page was deferred to April 20, 2000 under Transmittal No. 2107. This page was further deferred to May 20, 2000 under Transmittal No. 2109.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions(A) General

A service is interrupted when it becomes unusable to the customer because of a failure of a Telephone Company facility component used to furnish service under this tariff, or in the event that the protective controls applied by the Telephone Company result in the complete loss of service by the customer as set forth in 6.5.1 following. An interruption period starts when an in operative service is reported to the Telephone Company and ends when the service is operative. The total credit allowance available to the customer regardless of the number of service interruptions within a billing period will not exceed 100% of the monthly rates of the affected service that the customer would have otherwise paid.

(B) When a Credit Allowance Applies

In case of an interruption to any service, allowance for the period of interruption, if not due to the negligence of the customer, shall be as follows:

- (1) For Special Access other than set forth in (2) and (3) following and for the Switched Transport portion of Switched Access Services, no credit shall be allowed for an interruption of less than 30 minutes. The customer shall be credited for an interruption of 30 minutes or more at the rate of 1/1440 of the monthly charges for the facility or service for each period of 30 minutes or major fraction thereof that the interruption continues. The monthly charges used to determine the credit shall be as follows: (S)
- (a) For two-point Special Access the monthly charge shall be the total of all the monthly rate element charges associated with the service (i.e., two channel terminations, channel mileage and optional features and functions). (S)

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(B) When a Credit Allowance Applies (Cont'd)

(1) (Cont'd)

- (b) For multipoint Special Access services, the monthly charge shall be only the total of all the monthly rate element charges associated with that portion of the service that is inoperative (i.e., a channel termination per customer premises, channel mileage and optional features and functions).
- (c) For multiplexed services (including the Switched Transport portion of Switched Access Services), the monthly charge shall be the total of all the monthly rate element charges associated with that portion of the service that is inoperative. When the facility which is multiplexed or the multiplexer itself is inoperative, the monthly charge shall be the total of all the monthly rate element charges associated with the service (i.e., the channel termination or Entrance Facility, channel mileage or Direct Trunked Transport and optional features and functions, including the multiplexer on the facility to the Hub, and the channel terminations, channel mileage or Direct Trunked Transport and optional features and functions on the individual services from the Hub). When the service which rides a channel of the multiplexed facility is inoperative, the monthly charge shall be the total of all the monthly rate element charges associated with that portion of the service from the Hub to a customer premises or end office (i.e., channel termination, channel mileage or Direct Trunked Transport and optional features and functions).

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(B) When a Credit Allowance Applies (Cont'd)

(1) (Cont'd)

(d) For the Switched Transport portion of Switched Access Services, the monthly charge shall be the total of all the monthly rate element charges associated with the Service (i.e., Entrance Facility and Direct Trunked Transport).

(2) For Program Audio Service and Video Special Access Services, no credit shall be allowed for an interruption of less than 30 seconds. The customer shall be credited for an interruption of 30 seconds or more as follows:

(a) For two-point services, when monthly rates are applicable, the credit shall be at the rate of 1/8640 of the monthly charges for the service for each period of 5 minutes or major fraction thereof that the interruption continues.

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(B) When a Credit Allowance Applies (Cont'd)

(2) Cont'd

- (b) For two-point services, when daily rates are applicable, the credit shall be at the rate of 1/288 of the daily charges for the service for each period of 5 minutes or major fraction thereof that the interruption continues.
- (c) For multipoint services, when monthly rates are applicable, the credit shall be at the rate of 1/8640 of the monthly charges for all channel terminations, channel mileage and optional features and functions that are inoperative for each period of 5 minutes or major fraction thereof that the interruption continues.
- (d) For multipoint services, when daily rates are applicable, the credit shall be at the daily rate of 1/288 of the daily charges for all channel terminations, channel mileage and optional features and functions that are inoperative for each period of 5 minutes or major fraction thereof that the interruption continues.
- (e) For multipoint services, the credit for the monthly or daily charges includes the charges for the distribution amplifier only when the distribution for amplifier is inoperative.
- (f) When two or more interruptions occur during a period of 5 consecutive minutes, such multiple interruptions shall be considered as one interruption.

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)

(B) When a Credit Allowance Applies (Cont'd)

- (3) For Special Access, Metallic, Telegraph, Voice Grades, Generic Digital Transport Service (GDTS) and High Capacity and Fiber AdvantageSM DS1, DS3, DS3x3 DS3x12, Program Audio, Video, Wideband Analog, Wideband Data Services, Broadband Circuit Service and for the Switched Transport portion of Switched Access service the customer shall be credited the amount specified below for service interruptions over 4 hours, as the Maintenance Commitment Program (MCP) credit. The credit allowance described in Section 2.4.4(B)(1) will continue to apply to interruptions of 4 hours or less, when the interruption exceeds 4 hours and the information required to close the trouble ticket, as described below, is not provided, or when the MCP has credit already been applied.

Only 1 MCP credit allowance will be applied per affected service during a billing period. The total credit allowance available to the customer regardless of the number of service interruptions within a billing period will not exceed 100% of the combined monthly rates per affected service.

Except for new installations, credit shall be computed using the beginning of the prior month's billing records. For new services, the credit shall be determined using the beginning of the current month's billing records.

To qualify for the MCP credit, the customer will provide to the Telephone Company the name and number of the customer's personnel accepting the closure. The Telephone Company will provide the date and time the trouble was reported to Pacific Bell and the date and time the service was returned to the customer. If this information is not provided, the credit allowance described in Section 2.4.4(B)(1) will apply.

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(B) When a Credit Allowance Applies (Cont'd)

(3) (Cont'd)

The interruption period starts when an inoperative service has been reported to the Telephone Company and the service is released for testing and repair. The interruption period ends when the service is operative and the customer has accepted the service from the Telephone Company. If the customer does not accept the service or notify the Telephone Company that the service continues to be inoperative within 4 hours notification that the service is repaired, no additional credit shall be given.

The interruption period is calculated based on the start and stop time of the service interruption as determined by the Telephone Company and excludes customer requested monitoring and conditions set forth in Section 2.4.4(C) following.

If the customer notifies the Telephone Company that the service is inoperative within 4 hours of the Telephone Company's notification that the service is repaired, the time from notification to the Telephone Company until the trouble is cleared will be added to the interruption period and will be subject to the appropriate service interruption credit.

MCP credit will be applied only to inoperative services as set forth in (1) (a) thru (c) preceding. For Fiber AdvantageSM DS3x3 and DS3x12 Service, credit will be applied to each Fiber AdvantageSM DS3 service that is inoperative.

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)

(B) When a Credit Allowance Applies (Cont'd)

(3) (Cont'd)

Credit Allowance Schedule:

- Per service

Interruption Period

30 minutes or more,

but less than 4 hours minute interval

Applicable Credit

1/1440th per 30

4 hours or more
and qualifies for
MCP credit

Metallic:	\$ 5.00
Telegraph:	5.00
Voice Grade:	10.00
Program Audio:	
Monthly:	10.00
Daily:	2.50
Video Service:	
Monthly:	75.00
Daily:	25.00
Wideband Data:	10.00
Wideband Analog:	10.00
GDS:	15.00
DS1:	120.00
Switched Access Transport	
DS1	120.00
Fiber Advantage sm	
DS1	120.00
Switched Access Transport	
DS3	380.00
Fiber Advantage sm	
DS3	380.00
Broadband Circuit Service	380.00

or 1/1440 per 30 minute
interval, whichever is
greater.4 hours or more
and does not
qualify for MCP credit1/1440th per 30
minute interval

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(B) When a Credit Allowance Applies (Cont'd)

- (4) For Special Access High Capacity DS1, DS3, DS3x3, and DS3x12 services provided with the Enhanced Access Diversity optional feature, as described in Section 7.2.9(D)(6) following. The customer shall be credited 100% of the monthly rates for any associated Channel Terminations, Channel Mileage, and Multiplexing for each identified service when both the primary transmission path (primary service) and the designated diverse transmission (secondary service) path experience simultaneous service interruptions. In order to qualify for this credit, the outages must be determined by the Telephone Company to be in its network and the failures occurred at physically diverse locations as specified in the Enhanced Access Diversity option previously installed by the Telephone Company.

The credit allowance described in Section 2.4.4(B)(3) will continue to apply for other High Capacity optional features that are associated with the primary and secondary services, when the outage occurs at a common point of failure based on the Enhanced Access Diversity Option previously selected by the customer as described in Section 7.2.9(D)(6) following, or any other situation when the failure does not qualify for the credit allowance described above, as long as all requirements for that credit allowance are met. Otherwise, the credit allowance described in Section 2.4.4(B)(1) will apply.

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(B) When a Credit Allowance Applies (Cont'd)

(4) (Cont'd)

The credit allowance described in Section 2.4.4(B)(1) will continue to apply to service interruptions that do not qualify for a credit allowance described in Section 2.4.4(B)(3) or (4).

The total credit allowance available to a customer regardless of the number of service interruptions within a billing period will not exceed 100% of the monthly rates of the service.

To qualify for a service credit under Section 2.4.4(B)(4), when a dual interruption of service occurs, the customer will provide to the Telephone Company the name and telephone number of the customer's personnel accepting the closure. The Telephone Company will provide the date and time the trouble was reported to Pacific Bell and the date and time the service was returned to the customer. If this information is not provided, the credit allowance described in Section 2.4.4(B)(1) will apply.

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(B) When a Credit Allowance Applies (Cont'd)

(4) (Cont'd)

The interruption period starts when the inoperative diverse services have been reported to the Telephone Company and both services are released for testing and repair. The interruption period ends when each service is operative and the customer has accepted the service from the Telephone Company. If the customer does not accept the service only a credit allowance under Section 2.4.4(B)(1) shall be given.

The interruption period is calculated based on the start and stop time of the service interruption of each service as determined by the Telephone Company and excludes customer requested monitoring and conditions set forth in Section 2.4.4(C) following.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowances for Service Interruptions (Cont'd)(B) When a Credit Allowance Applies (Cont'd)

- (5) For Special Access Fiber Advantagesm High Capacity DS1, DS3, DS3x3, and DS3x12 services provided, as described in Section 7.2.9 following. The customer shall be credited 100% of the monthly rates for any associated Fiber Advantagesm service for a service interruption. Also, for any rate elements of SONET Ring and Access Services provided, as described in Section 7.2.11 following, and for any rate element of OC-192 Dedicated SONET Ring Service as described in Section 30 following, the customer shall be credited 100% of the monthly rate for any service interruption affecting that rate element. In order to qualify for this credit, the outage must be determined by the Telephone Company to be in its network and the failure occurred in that part of the service with 1x1 protection. (N)

The customer shall be credited 100% of the monthly rates for any associated Fiber Advantagesm service the rate elements of SONET Services, when the outage is determined by the Telephone Company to be in its network and the failure occurred in that portion of the service with 1xN protection. The interruption must be 2 hours or more and all other requirements for this credit allowance are met. The 1xN protection resides on the sub rate interface service dropping off the SONET ring (eg. DS3, OC-3, OC-12, OC-48). (C)

For Node failures on SONET Service, the customer is allowed a credit for the corresponding rate elements if the outage is reported by the customer and the service made available to the telephone company to perform testing. (N)

The credit allowances described elsewhere in this section will continue to apply for service interruptions when the outage is determined by the Telephone Company to be in its network and the failure does not qualify for the credit allowance described above, as long as all requirements for that credit allowance are met.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(B) When a Credit Allowance Applies (Cont'd)

(5) (Cont'd)

The credit allowance described in Section 2.4.4(B)(1) will continue to apply to service interruptions that do not qualify for a credit allowance described in Section 2.4.4(B)(3) or (4).

The total credit allowance available to a customer regardless of the number of service interruptions within a billing period will not exceed 100% of the monthly rates of the service.

To qualify for a service credit under Section 2.4.4(B)(5), the customer will provide to the Telephone Company the name and telephone number of the customer's personnel accepting the closure. The Telephone Company will provide the date and time the trouble was reported to the Telephone Company and the date and time the service was returned to the customer. If this information is not provided, the credit allowance described in Section 2.4.4(B)(1) will apply.

The interruption period starts when the inoperative service has been reported to the Telephone Company and the service is released for testing and repair. The interruption period ends when the service is operative and the customer has accepted the service from the Telephone Company. If the customer does not accept the service only a credit allowance under Section 2.4.4(B)(1) shall be given.

The interruption period is calculated based on the start and stop time of the service interruption of each service as determined by the Telephone Company and excludes customer requested monitoring and conditions set forth in Section 2.4.4(C) following.

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(B) When a Credit Allowance Applies (Cont'd)

- (6) For Switched Access Service interruptions on a per line or per trunk basis, no credit shall be allowed for an interruption of less than 24 hours. The customer shall be credited for an interruption of 24 hours or more at the rate of 1/30 of any applicable monthly rates and/or the assumed minutes of use charge for each period of 24 hours or major fraction thereof that the interruption continues.

For Switched Access Service interruptions on a total switch outage basis, no credit shall be allowed for an interruption of less than 8 hours. The customer shall be credited for an interruption of 8 hours or more at the rate of 1/90 of any applicable monthly rates and/or the assumed minutes of use charge for each period of 8 hours or major fraction thereof that the interruption continues.

- (7) The credit allowance(s) in a given month, for an interruption or for a series of interruptions occurring during that month, shall not exceed the sum of applicable monthly rates plus the assumed minutes of use charge.
- (8) For certain Special Access services (Wideband Digital, WD1-4; Generic Digital Transport Service, DA1-6; and High Capacity, HC1), any period during which the error performance is below that specified for the service will be considered as an interruption.
- (9) Service interruptions for Specialized Service or Arrangements provided under the provisions of 10 or 12. following shall be administered in the same manner as those set forth in this section (2.4.4) unless other regulations are specified with the individual case filing.
- (10) For service ordered under DS3 Leaseback, each customer must notify the Telephone Company of a service outage in order to receive a credit allowance.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(C) When a Credit Allowance Does Not Apply

No credit allowance will be made for:

- (1) Interruptions caused by the negligence of the customer.
- (2) Interruptions of a service due to the failure of equipment or systems provided by the customer, or others.
- (3) Interruptions of a service during any period in which the Telephone Company is not afforded access to the premises where the service is terminated.
- (4) Interruptions of a service when the customer has released that service to the Telephone Company for maintenance purposes, to make rearrangements, or for the implementation of an order for a change in the service during the time that was negotiated with the customer prior to the release of that service. Thereafter a credit allowance as set forth in (B) preceding applies.
- (5) Interruptions of a service which continue because of the failure of the customer to authorize replacement of any element of special construction, as set forth in this Company's TARIFF F.C.C. NO. 2 for Special Construction. The period for which no credit allowance is made begins on the seventh day after the customer receives the Telephone Company's written notification of the need for such replacement and ends on the day after receipt by the Telephone Company of the customer's written authorization for such replacement.

(T)

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ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(C) When a Credit Allowance Does Not Apply (Cont'd)

- (6) Periods when the customer elects not to release the service for testing and/or repair and continues to use it on an impaired basis. In addition, this will also apply to a DS3 or DS1 customer when service provided under DS3 Leaseback arrangement, when any part of that DS3 or DS1 service ordered under a DS3 Leaseback arrangement is not released for testing and/or repair.
- (7) Periods of temporary discontinuance as set forth in 2.2.2(B) preceding.
- (8) Periods of interruption as set forth in 13.3.1 following.
- (9) An interruption or a group of interruptions, resulting from a common cause, for amounts less than one dollar.
- (10) For audio connecting facilities and television connecting facilities no credit shall be allowed for an interruption of less than 30 seconds. The customer shall be credited for an interruption of 30 seconds or more at the rate of 1/8640 of the monthly charge for the facility for each 5 minutes or fraction thereof that an interruption continues.

Interruptions occurring during a period of 5 consecutive minutes shall be considered as one interruption. An interruption of either the audio or video portion of a television connecting facility shall be considered as an interruption of the facility if the customer releases the entire facility for investigating and clearing the troubles thereon.
- (11) For service provided under DS3 Leaseback arrangement, any affected customer not notifying the Telephone Company of a service outage will not receive a credit allowance.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(C) When a Credit Allowance Does Not Apply (Cont'd)

(12) A credit allowance set forth in Section 2.4.4(B)(3) and (4) preceding, will not apply for interruptions caused by or related to labor difficulties, governmental orders, civil commotions, criminal actions taken against the Telephone Company, acts of God and other circumstances beyond the Telephone Company's reasonable control.

(D) Use of an Alternative Service Provided by the Telephone Company

Should the customer elect to use an alternative service provided by the Telephone Company during the period that a service is interrupted, the customer must pay the tariffed rates and charges for the alternative service used.

(E) Temporary Surrender of a Service

In certain instances, the customer may be requested by the Telephone Company to surrender a service for purposes other than maintenance, testing or activity relating to a service order. If the customer consents, a credit allowance will be granted. The credit allowance will be 1/1440 of the monthly rate for each period of 30 minutes or fraction thereof that the service is surrendered. In no case will the credit allowance exceed the monthly rate for the service surrendered in any one monthly billing period.

2.4.5 Provisioning Commitment Program

All credits under the Provisioning Commitment Program will be provided as a credit adjustment to the customer's bill.

The Telephone Company assures that orders for Switched and Special Access services as described in this tariff will be installed and available for customer use no later than the Confirmed Due Date as defined in Section 2.6 following.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.5 Provisioning Commitment Program (Cont'd)

The Failure of the Telephone Company to meet this commitment will result in the credit of all nonrecurring charges for the Switched or Special Access service associated with the missed Confirmed Due Date. The credit will include nonrecurring charges associated with the installation of service for which nonrecurring charges are applicable. The nonrecurring charges will be credited at the rate at which they were billed.

The Provisioning Commitment Program does not apply:

- 1) when failure to meet the Confirmed Due Date occurs because of conditions listed in Sections 2.1, 2.2 and 2.3 preceding, or due to the actions of the customer or unavailability of the customer's facilities and/or equipment.
- 2) to Special Construction set forth in Tariff F.C.C. No. 2. (T)
- 3) to Specialized Service or Arrangement (SSA) or Individual Case Base (ICB) tariff filings.
- 4) when the Telephone Company is not the designated Access Service Coordination Exchange Carrier (ASC-EC) and the Confirmed Due Date is not met by the Local Exchange Company (LEC) acting as the ASC-EC for its portion of the service.
- 5) Direct Inward Dial Switched Access Service as described in Section 6.2.12.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.5 Provisioning Commitment Program (Cont.'d)

- 6) to the FGD Common Channel Signaling Access Capability (CCSAC) option and the SS7 Signaling Connection.
- 7) to Digital Data Over Voice Special Access Service as described in Section 7.5 following.
- 8) to Expanded Interconnection Service or Switched or Special Access Service connecting to Expanded Interconnection Service, when the Expanded Interconnection Service is not already operational.
- 9) to Fiber AdvantageSM High Capacity Services when the nonrecurring charges associated with the installation of the service have been waived.
- 10) to SONET Ring and Access Services as described in Section 7.2.11 following.
- 11) when the customer requested High Capacity DS1 Special Access Services (excluding Fiber Advantage) installation due date(s) is less than the Telephone Company's published installation objective.
- 12) to Broadband Circuit Service as described in Section 20 following. (T)
- 13) to OC-192 Dedicated SONET Ring Service as described in Section 30 following (N)
(N)

In addition, the Provisioning Commitment Program will not apply during a declared National Emergency. Priority installation of National Security Emergency Preparedness (NSEP) telecommunications services shall take precedence.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.6 Reestablishment of Service Following Fire, Flood or Other Occurrence(A) Nonrecurring Charges Do Not Apply

Charges do not apply for the reestablishment of service on a onetime, temporary or permanent, basis following a fire, flood or other occurrence attributed to an Act of God provided that:

- (1) The service is of the same type as was provided prior to the fire, flood or other occurrence.
- (2) The service is for the same customer.
- (3) The service is at the same or different location on the same premises, as elected by the customer.
- (4) The reestablishment of service begins within 60 days after Telephone Company service is available. (The 60 day period may be extended a reasonable period if the renovation of the original location on the premises affected is not practical within the allotted time period).

(B) Nonrecurring Charges Apply

If the service as reestablished is different from that which was disconnected, the customer will be charged the difference between the current total nonrecurring charges originally applicable to establish the new service and the current nonrecurring charges, which would be applicable to reestablish the old service. (No credit will be given if the current total nonrecurring charges originally applicable to establish the new service are less than the current nonrecurring charges, which would be applicable to reestablish the old service.)

When service is reestablished on a temporary basis at a new location and later permanently established at the former location, the provisions set forth in (A) preceding may apply to either service as elected by the customer. Nonrecurring charges, without allowances, will apply to the reestablishment of the other service.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.7 Title or Ownership Rights

- (A) The payment of rates and charges by customers or End Users for the services offered under the provisions of this tariff does not assign, confer or transfer title or ownership rights to proposals or facilities developed or utilized, respectively, by the Telephone Company in the provision of such services.

2.4.8 Billing of Access Service Provided by More Than One Telephone Company(A) Single Bill Arrangement for ALA and Feature Group A (FGA)

- (1) General - A single bill will be rendered for each ALA and FGA service.
- (2) Ordering - The customer will place the order for service as set forth in 5.2.11 following.
- (3) Rating and Billing of Service - The company that accepts the order for service will arrange to provide the service, bill and collect all appropriate charges in accordance with the regulations, rates and charges in its Access Service tariff.

(B) Single Bill Arrangement for Service Other Than ALA and FGA

- (1) General - With the agreement of the Exchange Telephone Companies involved, a single bill will be rendered for service other than ALA and FGA. Meetpoint bills rendered by the Telephone Company will be based on industry standards as defined in the Exchange Carriers Standards Association, Inc. (ECSA), MECAB and MECOD Meetpoint documents.
- (2) Ordering - The customer will place the order for service as set forth in 5.2.11 following.

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.8 Billing of Access Service Provided by More Than One Telephone Company (Cont'd)(B) Single Bill Arrangement for Service Other Than ALA and FGA
(Cont'd)

- (3) Rating and Billing - The Exchange Telephone Companies involved will mutually agree on one of the following single bill alternatives. The customer will be notified in writing of the billing method at least 30 days in advance of the initial billing or change of billing option.

Single Bill/Single Tariff

The company that accepts the order for service will arrange to provide the service, bill and collect all appropriate charges in accordance with the applicable regulations, rates and charges.

Single Bill/Multiple Tariff - Single Payment

The company that accepts the order for service will arrange to provide the service, bill and collect all appropriate charges in accordance with the regulations, rates and charges in each company's Access Service tariff. Although the single bill will separately identify each company's rates and charges, a single payment will be due to the billing company.

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.8 Billing of Access Service Provided by More Than One Telephone Company (Cont'd)(B) Single Bill Arrangement for Service Other Than ALA and FGA
(Cont'd)(3) Rating and Billing (Cont'd)Single Bill/Multiple Tariff - Multiple Payment

The company that accepts the order for service will arrange to provide the service in accordance with the regulations set forth in the Access Service tariffs of the companies involved in the provision of the service. A single bill will be rendered by the company which accepts the order. The bill will separately identify each company's rates and charges which are payable to each respective company.

(4) A single bill will be rendered for only EIS service.

(C) Multiple Bill Arrangement for Service Other Than ALA, FGA, and EIS

(1) General - Separate bills will be rendered by the Exchange Telephone Companies for Access Service other than ALA and FGA if the administration of a single bill arrangement, as set forth in 2.4.8(B), cannot be agreed upon by the companies involved. Meetpoint bills rendered by the Telephone Company will be based upon industry standards as defined in the Exchange Carriers Standards Association, Inc. (ECSA) MECAB and MECOD MeetPoint Documents.

(2) Ordering - Each company will accept an order for service from the customer as set forth in 5.2.11 following.

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.8 Billing of Access Service Provided by More Than One Telephone Company (Cont'd)(C) Multiple Bill Arrangement for Service Other Than ALA, FGA,
(Cont'd)

(3) Rating and Billing of Service - Each company will provide its portion of the Access Service based on the regulations, rates and charges contained in its Access Service tariff, as appropriate:

(a) The charges billed by this Telephone Company for mileage sensitive rate elements, e.g., Switched Access Service Switched Transport, Special Access Service Channel Mileage or Directory Assistance Transport, are determined as follows:

- The total mileage for the service is computed using the V&H Coordinate Method set forth in the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4 (NECA, INC. No. 4).
- A billing percentage is determined from NECA, INC. NO. 4 directly.
- This Telephone Company's rates and charges are then multiplied by the appropriate quantity(ies) and the billing percentage to obtain the charges for this company except for Switched Transport Termination (fixed per Access Minute of Use) which will be billed at 50% of this Telephone Company's rates.
- When three or more Telephone Companies are involved in providing an Access Service, the intermediate Telephone Company's Switched Transport Termination or Channel Mileage Termination rate does not apply.

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.8 Billing of Access Service Provided by More Than One Telephone Company (Cont'd)(C) Multiple Bill Arrangement for Service Other Than ALA, FGA,
(Cont'd)(3) Rating and Billing of Service (Cont'd)

(b) The application of nondistance sensitive rate elements varies according to the rate structure and the location of the facilities involved:

- When rates and charges are listed on a per point of termination basis, this Telephone Company's rates will be billed for the termination(s) within this company's territory.
- When rates and charges are listed on a per unit basis, e.g., central office bridging or multiplexing, this Telephone Company's rates and charges will apply for units located in this Telephone Company's operating territory.

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.8 Billing of Access Service Provided by More Than One Telephone Company (Cont'd)(C) Multiple Bill Arrangement for Service Other Than ALA, FGA,
(Cont'd)(3) Rating and Billing of Service (Cont'd)

(b) The application of nondistance sensitive rate elements varies according to the rate structure and the location of the facilities involved: (Cont'd)

- When rates and charges are developed on an individual case basis, such rates will be developed for the portion of the service provided by this Telephone Company.
- Fifty percent (50%) of the fixed portion of the Special Access Channel Mileage, DNAL Mileage and the Direct-Trunked Transport will be billed when the service terminates in the Telephone Company's operating territory.
- Fifty percent of the per minute of use portion of the Tandem End Office Multiplexing, Tandem-Switched Transmission, Host/Remote Transmission or the Tandem-Switched Directory Transmission will be billed when the service terminates in the Telephone Company's operating territory.
- Except as listed above, this Telephone Company's full nonrecurring charges will be billed.
- The Interconnection Charge will apply only when the end office resides in this Telephone Company's operating territory.

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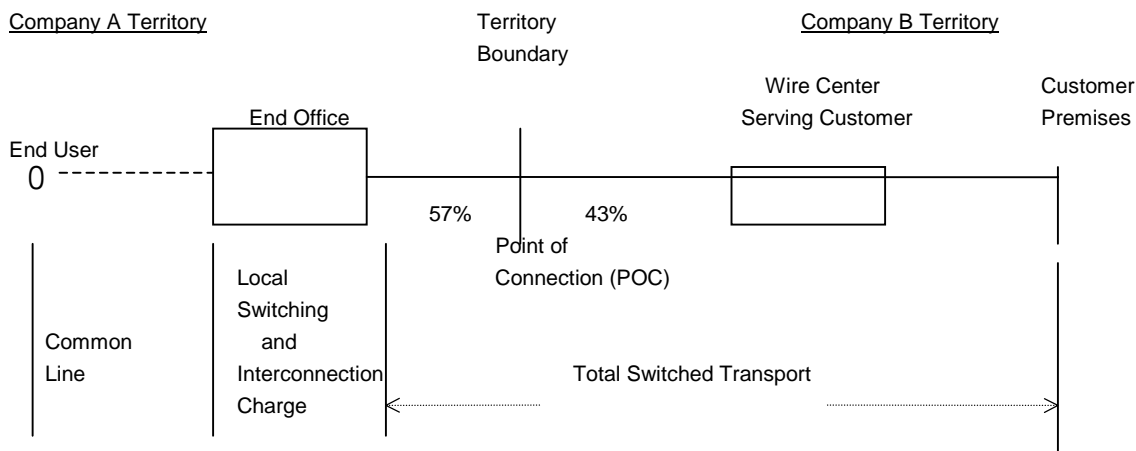
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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.8 Billing of Access Service Provided by More Than One Telephone Company (Cont'd)(C) Multiple Bill Arrangement for Service Other Than ALA, FGA,
(Cont'd)(4) Multiple Bill Example - Assume that FGC is ordered to an End Office in the operating territory of Company A. The Customer Premises is located in the operating territory of Company B.

Direct Trunked Transport

Direct Trunked Transport Rate Calculation

Direct Trunked Transport = Rate x Transport
 Mileage x Billing Percentage

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.8 Billing of Access Service Provided by More Than One Telephone Company (Cont'd)(C) Multiple Bill Arrangement for Service Other Than ALA, FGA,
(Cont'd)(4) Multiple Bill Example (Cont'd)Tandem Switched Transport Rate Calculation

Tandem Switched Transport Termination
(Fixed per Access Minute of Use) =
rate x MOU x 50%

+

Tandem Switched Transport Mileage=
rate x transport mileage x MOU x billing percentage*

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.9 Ordering, Rating and Billing of Access Services Provided in
Conjunction with a Radio Common Carrier Using Type 2A
Interconnection

- (D) When Switched Access Service is ordered by a customer in conjunction with a Radio Common Carrier (RCC) using Type 2A Interconnections as depicted in 2.4.9(A)(5) following, where the Switched Transport is provided by the Telephone Company and the end user connection is provided by an RCC, the Telephone Company will provide its portion of the Switched Access Service based on the regulations, rates and charges contained in its Access Service tariff, subject to the following rules.
- (1) For Switched Access Service to an access tandem, which is directly, connected to a Radio Common Carrier using Type 2A Interconnection Tandem Switched Transport rates apply.
 - (2) The mileage to be used to determine the Switched Transport Facility Charge is calculated as set forth in paragraph 6.7.13.
 - (3) For Feature Groups B, C, D, ATA-950 and ATA-101XXXX Switched Access service to an access tandem which is directly connected to a Radio Common Carrier using Type 2A Interconnection, where the Telephone Company does not provide end office local switching functions, Local Switching rates set forth in paragraph 6.8.3(A) do not apply.
 - (4) For all Switched Access services provided in conjunction with a Radio Common Carrier using a Type 2A Interconnection, where Telephone Company common line facilities are not used, Carrier Common Line Charges set forth in paragraph 3.9 do not apply.

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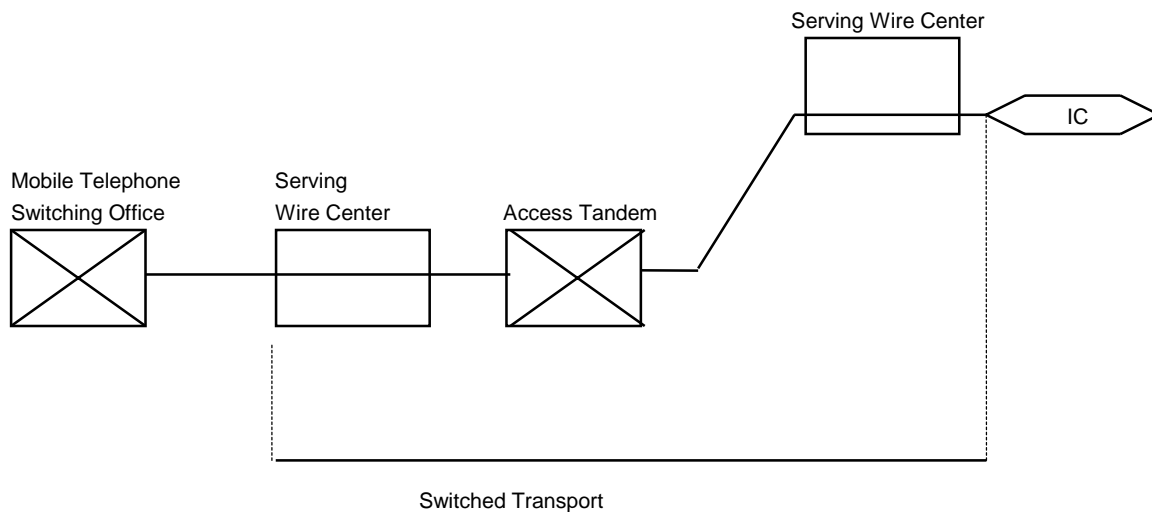
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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.9 Ordering, Rating and Billing of Access Services Provided in
Conjunction with a Radio Common Carrier Using Type 2A
Interconnection

(D) (Cont'd)

- (5) The following diagram depicts Switched Access Service to an access tandem which is directly connected to a Radio Common Carrier using Type 2A Interconnection.



Radio Common Carrier using a Type 2A interconnection with the Local Exchange Carrier at an Access Tandem.

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ACCESS SERVICE

2. General Regulations

2.5 Connections

2.5.1 General

Equipment and Systems (i.e., terminal equipment, multiline terminating systems and communications systems) may be connected with Access Service (Switched and Special) furnished by the Telephone Company where such connection is made in accordance with the provisions specified in Technical Reference Publication AS No. 1 and 2.1 preceding, and Section 16.4.8 and Section 16.4.11 following.

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ACCESS SERVICE

2. General Regulations2.6 Definitions

Certain terms used herein are defined as follows:

Access Code

The term "Access Code" denotes a uniform seven digit code assigned by the Telephone Company to an individual customer. The seven digit code has the form 950-XXXX or 101XXXX.

Access Customer Name Abbreviation (ACNA)

Denotes a three alpha character code that identifies the customer to which the Access Service bill is rendered.

(N)
|
(N)

Access Minutes

The term "Access Minutes" denotes that usage of exchange facilities in interstate or foreign service for the purpose of calculating chargeable usage. On the originating end of an interstate or foreign call, usage is measured from the time the originating end user's call is delivered by the Telephone Company to and acknowledged as received by the customer's facilities connected with the originating exchange. On the terminating end of an interstate or foreign call, usage is measured from the time the call is received by the end user in the terminating exchange. Timing of usage at both originating and terminating ends of an interstate or foreign call shall terminate when the calling or called party disconnects, whichever event is recognized first in the originating and terminating exchanges, as applicable.

Access Tandem

The term "Access Tandem" denotes a Telephone Company switching system that provides a concentration and distribution function for originating or terminating traffic between end offices and a customer's premise.

Access Tandem Network

The term "Access Tandem Network" denotes the network of trunk groups for originating and/or terminating Switched Access traffic between a single access tandem and the Telephone Company subtending end offices.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Agent

The term "Agent" denotes that person or persons who have legal authority to give the Telephone Company permission to place public and semi-public pay telephones on their premises, who have the authority to subscribe to the service, and who control access to or usage of the public or semi-public pay telephones.

Aggregator

Denotes any individual, partnership, association, joint-stock company, trust, governmental entity or corporation.

Alternate Billing Service

The term "Alternate Billing Service" (ABS) denotes the ability for end users to bill calls to a calling card associated with their line number or special billing account, make collect calls, or bill calls to a third number.

Affiliate

With respect to Expanded Interconnection Service and the collocator, this means any corporation or other entity owning, either directly or indirectly, a majority of the outstanding stock of the collocator ("Parent"), or any corporation or other entity in which a majority of the ownership interest is held, either directly or indirectly, by the Parent or collocator.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Answer/Disconnect Supervision

The term "Answer/Disconnect Supervision" denotes the transmission of the switch trunk equipment supervisory signal (off-hook or on-hook) to the customer point of termination as an indication that the called party has answered or disconnected.

Area of Service

The term "Area of Service" (AOS) routing denotes the ability to ensure that Toll Free Access Service calls originate from subscribed service areas.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Attenuation Distortion

The term "Attenuation Distortion" denotes the difference in loss at specified frequencies relative to the loss at 1004 Hz, unless otherwise specified.

Balance (100 Type) Test Line

The term "Balance (100 Type) Test Line" denotes an arrangement in an end office which provides for balance and noise testing.

Bit

The term "Bit" denotes the smallest unit of information in the binary system of notation.

Bona Fide Request

The term "Bona Fide Request" refers to a written request to the Telephone Company to (1) add specific central offices to those identified in NECA Tariff No. 4 as offering collocation, (2) request expanded interconnection utilizing microwave transmission facilities, or (3) request expanded interconnection at other than DS1 or DS3. The requests must include all information necessary for evaluation, including equipment type(s), complete location addresses, amount of space requested, etc.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Business Day

The term "Business Day" denotes the times of day that a company is open for business. Generally, in the business community, these are 8:00 or 9:00 A.M. to 5:00 or 6:00 P.M., respectively, with an hour for lunch, Monday through Friday, resulting in a standard forty (40) hour work week. However, Business day hours for the Telephone Company may vary base on company policy, union contract and location. To determine such hours for an individual company, or company location, that company should be contacted at the address shown under the Issuing Carrier's name listed on Page 1.

Busy Hour Minutes of Capacity (BHMC)

The term "Busy Hour Minutes of Capacity (BHMC)" denotes the customer specified maximum amount of Switched Access Service and/or Directory Assistance Service access minutes the customer expects to be handled in an end office switch during any hour in an 8:00 A.M. to 11:00 P.M. period for the Feature Group and/or Directory Assistance Service ordered. This customer furnished BHMC quantity is the input data the Telephone Company uses to determine the number of transmission paths for the Feature Group and/or Directory Assistance Service ordered.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Cable Space

The term "Cable Space" denotes any passage in, on, under, over or through the central office cable support structure required to hold collocater-provided fire retardant fiber optic cable.

Call

The term "Call" denotes an customer attempt for which the complete address code (e.g., 0-, 911, or 10 digits) is provided to the serving dial tone office.

Carrier or Common Carrier

See Interexchange Carrier.

Carrier Identification Code

The term "Carrier Identification Code" denotes a three-digit code, unique to the interexchange carrier, which is used nationally by the Utility to identify traffic and to facilitate its routing to the carrier based upon presubscription or dialed digits.

Carrier Identification Parameter (CIP)

Carrier Identification Parameter (CIP) denotes the SS7 out of band signaling parameter which identifies and transmits the Carrier Identification Code (CIC) information to the subscribing Feature Group D customer on originating switched access service.

CCS

The term "CCS" denotes a hundred call seconds, which is a standard unit of traffic load that is equal to 100 seconds of usage or capacity of a group of servers (e.g., trunks).

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ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Central Office

The term "Central Office" denotes a local Telephone Company switching system where Telephone Exchange Service customer station loops are terminated for purposes of interconnection to each other and to trunks.

For purposes of Expanded Interconnection Service, the term "Central Office" refers to a Telephone Company location where collocation is offered as identified in NECA Tariff No. 4.

Central Office Point of Entry

The term "Central Office Point of Entry" is a point located outside of a Telephone Company Central Office that serves as a point of entrance and egress to the equipment and services located within the Central Office.

Central Office Prefix

The term "Central Office Prefix" denotes the first three digits (NXX) of the seven digit telephone number assigned to an End User's Telephone Exchange Service when dialed on a local basis.

Centralized Automatic Reporting on Trunks Testing

The term "Centralized Automatic Reporting on Trunks Testing" denotes a type of testing which includes the capacity for measuring operational and transmission parameters.

Channel(s)

The term "Channel(s)" denotes an electrical or photonic, in the case of fiber optic-based transmission systems, communications path between two or more points of termination.

Channel Service Unit

The term "Channel Service Unit" denotes equipment which performs one or more of the following functions: termination of a digital facility, regeneration of digital signals, detection and/or correction of signal format error, and remote loop back.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Channelize

The term "Channelize" denotes the process of multiplexing-demultiplexing wider band or higher speed channels into narrower band-width or lower speed channels.

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Clear Channel Capability

The term Clear Channel Capability denotes an arrangement that allows the customer to transport 1.544 Mbps of information through a DS1 with no constraint on the quantity or sequence of one (Mark) and zero (space) bits utilizing the Bipolar with Eight Zero Substitution (B8ZS) Method of providing bit sequence independence. This arrangement is capable of transporting DS1 signals which utilize Extended Superframe Format (ESF).

C-Message Noise

The term "C-Message Noise" denotes the frequency weighted average noise within an idle voice channel. The frequency weighting, called C-message, is used to simulate the frequency characteristic of the 500-type telephone set and the hearing of the average subscriber.

C-Notched Noise

The term "C-Notched Noise" denotes the C-message frequency weighted noise on a voice channel with a holding tone, which is removed at the measuring end through a notch (very narrow band) filter.

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ACCESS SERVICE

2. General Regulations2.6 Definitions (Cont'd)

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Collocation

The term "collocation" refers to the placement of collocator owned or specified basic transmission facilities within a Telephone Company location for purposes of interconnecting with Telephone Company equipment or services in that location.

Collocator

The term "Collocator" refers to any individual, partnership, association, joint-stock company, trust corporation, or governmental entity or any other entity who provides fiber-optic facilities or microwave facilities for connection of its equipment, collocated in Telephone Company location(s), to Telephone Company equipment and services.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Common Line

The term "Common Line" denotes a line, trunk, pay telephone line or other facility provided under the general and/or local exchange service tariffs of the Telephone Company, terminated on a central office switch. A common line-residence is a line or trunk provided under the residence regulations of the general and/or local exchange service tariffs. A common line-business is a line or trunk provided under the business regulations of the general and/or local exchange service tariffs.

Communications System

The term "Communications System" denotes channels and other facilities which are capable of communications between terminal equipment provided by other than the Telephone Company.

Company Code Dialed Message

Message recorded on AMA tape for billing purposes that occurs when End User, served out of an equal access end office, dials 1-0 and a 3 digit IEC Code to access the IEC of his choice for long distance.

Common Channel Signaling

The term "Common Channel Signaling" denotes a switched communications network that allows call control messages from the voice and data network to be transferred on communications paths (out of band) separate from the voice and data communications.

Conduit Space

Any reinforced passage or opening in, on under/over or through the ground between the feeder route conduit system (manhole "O") and cable vault location capable of containing communications facilities, and includes: cable entrance facilities; main conduit; ducts; inner ducts; gas traps, undergroup dips such as short sections of conduit under roadway, driveways, parking lots and similar conduit installations, required to bring the collocater provided fiber optic feeder cable into the Telephone Company's wire center.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Confirmed Due Date

The term "Confirmed Due Date" denotes the date on which work activity is scheduled to be completed by the Telephone Company and the service is ready for use by the customer. The Confirmed Due Date is provided by the Telephone Company to the customer.

Connecting Facility Assignment

A Connecting Facility Assignment is the facility identification of the channel of a Special Access High Capacity service on which a slower speed service rides.

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Conventional Signaling

The inter machine signaling system has been traditionally used in North America for the purpose of transmitting the called number's address digits from the originating end office which terminates the call. In this system, all of the dialed digits are received by the originating switching machine, a path is selected, and the sequence of supervisory signals and outpulsed digits is initiated. No overlap outpulsing ten digit ANI, ANI information digits, or acknowledgement wink are included in this signaling sequence.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Customer(s)

The term "Customer(s)" denotes any individual, partnership, association, joint-stock company, trust corporation, or governmental entity or any other entity which subscribes to the Services offered under this tariff, including Interexchange Carrier (IC's), End Users, and Collocators.

Customer Access Billing System (CABS)

The "Customer Access Billing System (CABS)" denotes a mechanized billing system which bills large and small interexchange customers for access to our local exchange network. These customers are billed from the access tariffs filed with the FCC and local PUCS.

Customer Record Information Systems (CRIS)

The "Customer Record Information Systems (CRIS)" denotes a computer system which maintains a database of up-to-date customer information. The system can interface with other application systems requiring this type of information.

Data Base - 800 Access Service

Data Base 800 Access Service consists of regional data bases that contain call-processing information specified by 800 Access Service customers. The database contains the customer record information necessary to perform carrier identification and 800 number translation.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Data Transmission (107 Type) Test Line

The term "Data Transmission (107 Type) Test Line" denotes an arrangement which provides for a connection to a signal source which provides test signals for one-way testing of data and voice transmission parameters.

Decibel

The term "Decibel" denotes a unit used to express relative difference in power, usually between acoustic or electric signals, equal to ten (10) times the common logarithm of the ratio of two signal powers.

Decibel Reference Noise C-Message Weighting

The term "Decibel Reference Noise C-Message Weighting" denotes noise power measurements with C-Message Weighting in decibels relative to a reference 1000 Hz tone of 90 dB below 1 milliwatt.

Decibel Reference Noise C-Message Referenced to 0 (Zero)

The term "Decibel Reference Noise C-Message Referenced to 0" denotes noise power in "Decibel Reference Noise C-Message Weighting" referred to or measured at a zero transmission level point.

Dedicated Tandem Trunk Port

Dedicated Tandem Trunk Port denotes the port associated with each dedicated trunk terminating on the serving wire center side of the Access Tandem.

Destination Point Code

Denotes a routing label that identifies where CCS/SS7 signaling message should be sent.

Detail Billing

The term "Detail Billing" denotes the listing of each message and/or rate element for which charges to an customer are due on a bill prepared by the Telephone Company.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Directory Assistance (Interstate)(S)
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The term "Directory Assistance" denotes the provision of telephone numbers by a Telephone Company operator when the operator location is accessed by a customer premises by sending the appropriate signals, i.e. off-hook, 411, 555-1212 or (NPA) 555-1212.

Directory Assistance Location (Interstate)

The term "Directory Assistance Location" denotes a Telephone Company office where Telephone Company equipment first receives the Directory Assistance call from a customer and selects the first operator position to respond to the Directory Assistance call.

Directory Number

Denotes a unique NPA-NXX-XXXX assigned to a subscriber of a Local Service Provider.

Direct Trunked Transport

The term "Direct Trunked Transport" denotes a Switched Transport facility between a customer's premises serving wire center and a hublocation for multiplexing or an end office or access tandem that provides a customer with dedicated switched access transport or between a hub and an access tandem or end office.

Donor Switch

Denotes the original switch source of an NXX that has been designated as portable and from which a subscriber has moved its service, while retaining its Directory Number, to a different service provider.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)

Dual Tone Multifrequency Address Signaling

The term "Dual Tone Multifrequency Address Signaling" denotes a type of signaling that is an optional feature of Switched Access Feature Group A. It may be utilized when Feature Group A is being used in the terminating direction (from the point of termination with the customer to the local exchange end office). An office arranged for Dual Tone Multifrequency Signaling would expect to receive address signals from the customer in the form of Dual Tone Multifrequency signals.

Echo Control

The term "Echo Control" denotes the control of reflected signals in a telephone transmission path.

Echo Path Loss

The term "Echo Path Loss" denotes the measure of reflected signal at a 4-wire point of interface without regard to the send and receive Transmission Level Point.

Echo Return Loss

The term "Echo Return Loss" denotes a frequency weighted measure of return loss over the middle of the voiceband (approximately 500 to 2500 Hz), where talker echo is most annoying.

Effective 2-Wire

The term "Effective 2-Wire" denotes a condition which permits the simultaneous transmission in both directions over a channel, but it is not possible to insure independent information transmission in both directions. Effective 2-wire channels may be terminated with 2-wire or 4-wire interfaces.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Effective 4-Wire

The term "Effective 4-Wire" denotes a condition which permits the simultaneous independent transmission of information in both directions over a channel. The method of implementing effective 4-wire transmission is at the discretion of the Telephone Company (physical, time domain, frequency-domain separation or echo cancellation techniques). Effective 4-wire channels may be terminated with a 2-wire interface at the customer's premises. However, when terminated 2-wire, simultaneous independent transmission cannot be supported because the two-wire interface combines the transmission paths into a single path.

EIS Point of Termination

The term "EIS Point of Termination" refers to the connection equipment provided by the Telephone company for terminating its Expanded Interconnection Service Cross Connection (EISCC). The collocater's transmission facilities are connected to the EISCC at this point.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)End Office Switch

The term "End Office Switch" denotes a local Telephone Company switching system where Telephone Exchange Service customer station loops are terminated for purposes of interconnection to trunks. Included are Remote Switching Modules and Remote Switching Systems served by a host office in a different wire center.

End User

The term "End User" denotes any customer of an interstate or foreign telecommunications service that is not a carrier, except that a carrier other than a Telephone Company shall be deemed to be an "End User" when such carrier uses a telecommunications service for administrative purposes and a person or entity that offers telecommunications services exclusively as a reseller shall be deemed to be an "End User" if all resale transmissions offered by such reseller originate on the premises of such reseller.

Entrance Facility

The term "Entrance Facility" denotes the transmission path between the customer's designated premises and the serving wire center where the customer would normally obtain local dial tone.

Entry Switch

See First Point of Switching

Envelope Delay Distortion

The term "Envelope Delay Distortion" denotes a measure of the linearity of the phase versus frequency of a channel.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Equal Level Echo Path Loss

The term "Equal Level Echo Path Loss" (ELEPL) denotes the measure of Echo Path Loss (EPL) at a 4-wire interface which is corrected by the difference between the send and receive Transmission Level Point (TLP).
[ELEPL = EPL - TLP (send) + TLP (receive)]

Exception

The term "Exception" denotes a service offered under this tariff which may not be provided by a concurring carrier(s).

Exchange

The term "Exchange" denotes a unit generally smaller than a Local Access and Transport Area established by the Telephone Company for the administration of communications service in a specified area which usually embraces a city, town or village and its environs. It consists of one or more central offices together with the associated facilities used in furnishing communications service within that area. One or more designated exchange comprise a given Local Access and Transport Area.

Exchange Access Signaling

The signaling system is used by equal access end offices to transmit originating information and address digits to the customer's premises and which includes the means of verifying the receipt of these address digits. Features of this system include overlap outpulsing, identification of the ten-digit telephone number of the calling party, and acknowledgement wink supervisory signals.

Expanded Interconnection Service

The term "Expanded Interconnection Service" denotes a fiber optic or microwave connection between the Telephone Company-provided Switched or Special Access Service and collocater-provided transmission equipment.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Expected Measured Loss

The term "Expected Measured Loss" denotes a calculated loss which specifies the end-to-end 1004 Hz loss on a terminated test connection between two readily accessible manual or remote test points. It is the sum of the inserted connection loss and test access loss including any test pads.

Facility Percent Interstate Usage (PIU)

The Percent Interstate Usage (PIU) is used to apportion non-recurring and recurring monthly rates and charges associated with Switched Access Facilities, (Entrance Facilities (EF), Expanded Interconnection Service Cross Connect (EISCC), Direct Trunked Transport (DTT) or Tandem Switched Transport (TST)) and the EISCC between jurisdictions.

Field Identifier

The term "Field Identifier" denotes two to four characters that are used on service orders to convey specific instructions. Field Identifiers may or may not have associated data. Selected Field Identifiers are used in Telephone Company billing systems to generate nonrecurring charges.

First Come - First Served

The term "First Come, First Served" denotes a procedure followed when the first order received will be the first order processed.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)First Point of Switching

The term "First Point of Switching" denotes the first Telephone Company location at which switching occurs on the terminating path of a call proceeding from the customer premises to the terminating end office and, at the same time, the last Telephone Company location at which switching occurs on the originating path of a call proceeding from the originating end office to the customer premises.

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Frequency Shift

The term "Frequency Shift" denotes the change in the frequency of a tone as it is transmitted over a channel.

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Grandfathered

The term "Grandfathered" denotes Terminal Equipment, Multiline Terminating Systems and Protective Circuitry directly connected to the facilities utilized to provide services under the provisions of this tariff, and which are considered grandfathered under Part 68 of the F.C.C.'s Rules and Regulations.

High Volume Call-In Networks

Denotes a unique NXX that has a presence in several switches within the designated local calling area for which terminating calls are routed over dedicated trunk groups to a single tandem switch. This is done for the purpose of controlling the impact on the local network from potentially high volumes of terminating calls that might be directed to Directory Numbers (DN) within such NXXs at a customer's request.

Holidays

The following holidays are recognized for the application of non-peak rates (where applicable): New Year's Day (January 1), Washington's Birthday (3rd Monday in February), Independence Day (July 4), Labor Day (1st Monday in September), Thanksgiving Day (4th Thursday in November) and Christmas (December 25).

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ACCESS SERVICE

2. General Regulations (Cont'd)

2.6 Definitions (Cont'd)

Host Office

The term "Host Office" denotes an electronic switching system which provides call processing capabilities for one or more Remote Switching Modules or Remote Switching Systems.

Hub

The term "Hub" denotes a Telephone Company designated serving wire center at which bridging or multiplexing functions are performed.

IC

Compliance See Interstate Carrier.

ICB

See Individual Case Basis.

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ACCESS SERVICE

2. General Regulations2.6 Definitions (Cont'd)Impedance Balance

The term "Impedance Balance" denotes the method of expressing Echo Return Loss and Singing Return Loss at a 4-wire interface whereby the gains and/or loss of the 4 wire portion of the transmission path, including the hybrid, are not included in the specification.

Impulse Noise

The term "Impulse Noise" denotes any momentary occurrence of the noise on a channel over a specified level threshold. It is evaluated by counting the number of occurrences which exceed the threshold.

In-Line Filter

An In-Line Filter is a low pass filter that allows flow through of the voice band frequencies up to 4 kilohertz.

Individual Case Basis

The term "Individual Case Basis" denotes a condition in which the rates and charges for an offering under the provisions of this tariff are developed based on the circumstances in each case. Terms and conditions of each agreement may include a Termination Charge.

Information Services Call Blocking

The term "Information Services Call Blocking" denotes the Telephone Company's central office call blocking service that allows the Telephone Company's residential and business subscribers to block access to all directly-dialed, the Telephone Company's operator-assisted and the Telephone Company's operator entered billing to California 976 and California 900 programs within California and to all Interexchange Carrier 900 calls originating within the Telephone Company's service area.

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2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Inserted Connection Loss

The term "Inserted Connection Loss" denotes the 1004 Hz power difference (in dB) between the maximum power available at the originating end and the actual power reaching the terminating end through the inserted connection.

Interconnection Point

The term "Interconnection Point" is a point physically accessible by both the Telephone Company and collocators that is as close as reasonably possible to a Telephone Company Central Office for fiber optic cable routing to the central office vault.

Interexchange Carrier (IC) or Interexchange Common Carrier

The terms "Interexchange Carrier" (IC) or "Interexchange Common Carrier" denotes any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged for hire in interstate or foreign communication by wire or radio, between two or more exchanges.

Intermodulation Distortion

The term "Intermodulation Distortion" denotes a measure of the nonlinearity of a channel. It is measured using four tones, and evaluating the ratios (in dB) of the transmitted composite four-tone signal power to the second-order products of the tones (R2), and the third-order products of the tones (R3).

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ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Interstate Communications

The term "Interstate Communications" denotes both interstate and foreign communications.

Intrastate Communications

The term "Intrastate Communications" denotes any communications within California subject to oversight by the California Public Utilities Commission as provided by the laws of the State of California.

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Licensed Space

The term "Licensed Space" refers to an enclosed area designated by the Telephone Company to be used by a collocater for the sole purpose of installing, maintaining, and operating equipment to interconnect with Telephone Company Switched or Special Access services.

Line Information Data Base

The term "Line Information Data Base" (LIDB) denotes a Telephone Company data base containing billing validation data to support Alternate Billing Services.

Line-Side Connection

The term "Line-Side Connection" denotes a connection of a transmission path to the line side of a local exchange switching system.

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Local Access and Transport Area

The term "Local Access and Transport Area" denotes a geographic area established for the provision and administration of communications service. It encompasses one or more designated exchanges which are grouped to serve common social, economic and other purposes.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Local Calling Area

The term "Local Calling Area" denotes a geographical area, as defined in the Telephone Company's Local and/or General Exchange Service tariff, in which an end user (Telephone Exchange Service subscriber) may complete a call without incurring MTS charges.

Local Tandem Switch

The term "Local Tandem Switch" denotes a local Telephone Company switching unit by which local or access telephonic communications are switched to and from an End Office Switch.

Loop Around Test Line

The term "Loop Around Test Line" denotes an arrangement utilizing a Telephone Company central office to provide a means to make certain two-way transmission tests on a manual basis. This arrangement has two central office terminations, each reached by means of separate telephone numbers and does not require any specific customer premises equipment. Equipment subject to the test arrangement is at the discretion of the customer.

Loss Deviation

The term "Loss Deviation" denotes the variation of the actual loss from the designed value.

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ACCESS SERVICE

2. General Regulations2.6 Definitions (Cont'd)Maritime Radio Common Carriers (MRCCs)

The term "Maritime Radio Common Carriers (MRCCs)" denotes carriers which are regulated under Part 81 of the Federal Communications Commission's Rules and Regulations.

Major Fraction Thereof

The term "Major Fraction Thereof" is any period of time in excess of 1/2 of the stated amount of time. As an example, in considering a period of 24 hours a major fraction thereof would be any period of time in excess of 12 hours exactly. Therefore, if a given service is interrupted for a period of thirty six hours and fifteen minutes, the customer would be given a credit allowance for two twenty four hour periods for a total of forty eight hours.

Message

The term "Message" denotes a "call" as defined preceding.

Milliwatt (102 Type) Test Line

The term "Milliwatt (102 Type) Test Line" denotes an arrangement in an end office which provides a 1004 Hz tone at 0 dBm0 for one-way transmission measurements towards the customer premises from the Telephone Company end office.

Modification of Final Judgement (MFJ)

The term "Modification of Final Judgement" (MFJ) denotes the consent decree approved by the U.S. District Court in United States versus Western Electric 552 F. Supp. 171 (To D.C. 1982).

Native LAN Plus (NL+) Service

The term "Native Lan Plus (NL+) Service" denotes a high speed, fiber-based, transport service designed to offer transparent interconnection of customer Local Area Network (LANs) over the Asynchronous Transfer Mode (ATM) network.

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ACCESS SERVICE

2. General Regulations (Cont'd)Definitions (Cont'd)Network Control Signaling

The term "Network Control Signaling" denotes the transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charge signals), address signaling (e.g., dialing), calling and called number identifications, rate of flow, service selection error control and audible tone signals (call progress signals indicating re-order or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of the telecommunications system.

Network Interface

(See Standard Network Interface)

Network Interface Device (NID)

A physical piece of equipment (jack, block or other device) that provides the point of interconnection between a customer's inside wiring and Pacific's facilities at a customer's designated premises. The physical point where Pacific's network and network responsibilities terminate and a customer's responsibilities begin.

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Network Management Controls

The term "Network Management Controls" denotes the type of controls that the Telephone Company may need to implement when a substantial number of 900 calls are expected during a short period of time. The Telephone Company will work cooperatively with the customer to implement these controls.

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Nonprimary Residential Line

Additional local exchange line(s) provided to a specific end user at the same premises as the primary residential line.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Nonsynchronous Test Line

The term "Nonsynchronous Test Line" denotes an arrangement in step-by-step end offices which provides operational tests which are not as complete as those provided by the synchronous test lines, but can be made more rapidly.

North American Numbering Plan

The term "North American Numbering Plan" denotes a three-digit area (Numbering Plan Area) code and a seven-digit telephone number made up of a three-digit Central Office code plus a four-digit station number.

Off-hook

The term "Off-hook" denotes the active condition of Switched Access or a Telephone Exchange Service line.

On-hook

The term "On-hook" denotes the idle condition of Switched Access or a Telephone Exchange Service line.

One by One Protection (1x1)

1x1 protection is where a single backup path provides service protection for no more than one circuit.

One by N Protection (1xN)

1xN protection is where a single backup path provides service protection for 2 or more, but less than 10, circuits. denotes the number of circuits that are backed up.

Open Circuit Test Line

The term "Open Circuit Test Line" denotes an arrangement in an end office which provides an ac open circuit termination of a trunk or line by means of an inductor of several Henries.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Operator Services System

The term "Operator Services System" (OSS) denotes the switching equipment, facilities, operator positions and software components utilized for the provision of Operator Services.

Operator Services System Location

The term "Operator Services System Location" (OSS Location) denotes a Telephone Company office where Telephone Company equipment routes or receives customer Operator Services calls to or from the customer location.

Operator Services System Serving Area

The term "Operator Services System Service Area" (OSS serving area) denotes the geographic operational domain of an Operator Service System.

Optical Carrier Level n (OCn)

The physical line connection (a.k.a. facility) between two locations that uses optical signaling equipment for transmitting information over fiber optics. A level of bit rate speed transmission is indicated by "n". OC1 optical transmissions are at 51.84 Mbps; OC3 at 155.52 Mbps; OC12 at 622.08 Mbps and OC48 at 2,488.32 Mbps.

Optical Carrier Level 3 concatenated (OC3c)

The physical line or "clear channel" connection (a.k.a. facility) between two locations that is capable, using optical signaling equipment, of carrying a transmission rate of 155.52 Mbps. Only one framing format is used.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Originating Direction

The term "Originating Direction" denotes the use of Access Service for the origination of calls from an end user premises to a customer premises.

Originating Point Code (OPC)

The term "Originating Point Code" denotes a code assigned to identify each operator service system (OSS) location.

Overlap Outpulsing

The feature of the exchange access signaling system which permits initiation of pulsing to the customer's premises before the calling subscriber has completed dialing an originating call.

OZZ

The OZZ code specifies the trunk group at the tandem switch over which a call is routed.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Packet

A block or grouping of data that is treated as a single unit within a communication network. A packet normally ranges from ten to several thousand bytes in size and contains a header with certain control information. Three principal elements are included in a packet: control information, including destination, origin, length of packet, the data to be transmitted, and error detection and correction bits.

Peaked Services

The term "Peaked Services" denotes a service that will produce a substantial call volume during a short period of time (e.g.) media stimulated events) that may cause excessive network congestion.

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Phase Jitter

The term "Phase Jitter" denotes the unwanted phase variations of a signal.

Physical Collocation

The term "Physical Collocation" refers to an arrangement where a collocator's facilities will be terminated in the collocator's owned and provided equipment that is physically located in an area designated for use by the collocator for installing, maintaining, and operating that equipment.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Point of Termination

The term "Point of Termination" denotes the point of demarcation, within a Customer designated premises at which the Telephone Company's responsibility for the provision of Access Service begins, except for an End User that offers Telecommunications Services exclusively as a reseller, this term is not to be limited to one building, but applies as well to a complex, or campus-type configuration, of buildings.

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Premises

The term "Premises" denotes a building, or a portion of a building in a multitenant building, or buildings on continuous property (except railroad right-of-way, etc.) not separated by a public highway.

Primary Residential Line

The initial Local Exchange line provided to a specific end user at a specific premises.

Prime Service Vendor

The term "Prime Service Vendor" denotes the status of the Telephone Company when contracting directly with the user of the Telecommunications Service Priority (TSP) service.

Radio Common Carriers (RCCs)

The term "Radio Common Carriers" (RCCs) denotes carriers which are regulated under Part 22 of the Federal Communications Commission's Rules and Regulations.

Remote Switching Modules and/or Remote Switching Systems

The term "Remote Switching Modules and/or Remote Switching Systems" denotes small, remotely controlled electronic end office switches which obtain their call processing capability from an ESS-type Host Office. The Remote Switching Modules and/or Remote Switching Systems cannot accommodate direct trunks to a customer.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Recipient Switch

Denotes any end office switch that serves Directory Numbers (DN) within a number portable NXX that is not originally assigned to the switch. Customers assigned a Directory Number (DN) within the indicated NXX that is working out of a switch other than the one originally designated is said to have ported their number to this recipient switch.

Regional Service Management System/Number Portability Administration Center

Denotes the third party administered database which maintains the information on all ported numbers in a particular geographic area, in this case the Telephone Company's region.

Return Loss

The term "Return Loss" denotes a measure of the similarity between the two impedances at the junction of two transmission paths. The higher the return loss, the higher the similarity.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Registered Equipment

The term "Registered Equipment" denotes the customer's or the customer's premises equipment which complies with and has been approved within the Registration Provisions of Part 68 of the F.C.C.'s Rules and Regulations.

Secondary Channel

The term "secondary channel" denotes a second totally independent, lower speed channel operating in parallel with the primary channel of a Digital Data Access Service circuit.

Service Control Point

The term "Service Control Point" denotes the node in the SS7 network where several independent data base applications receive and respond to SS7 queries.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Service Management System

The term Service Management System (SMS) denotes the primary Toll Free Access Service system that interfaces between the regional SCPs and 800 service providers order entry centers and/or systems. The primary function of the SMS is to administer Toll Free Access Service records in the SCPs that involve service provisioning, maintenance network administration and management.

Service Switching Point

The term "Service Switching Point" (SSP) denotes a switch which recognizes Toll Free Access Service calls and suspends them in order to query the Toll Free Access Service Control Point (SCP) for routing instructions for the toll free call.

Serving Wire Center

The term "Serving Wire Center" denotes the wire center that normally serves the customer's premises and is designated as such for the purpose of measuring mileage. The serving wire center may also be a hub location.

Seven Digit Manual Test Line

The term "Seven Digit Manual Test Line" denotes an arrangement which allows the customer to select balance, milliwatt and synchronous test lines by manually dialing a seven digit number over the associated access connection.

Shared End Office Trunk Port

The term "Shared End Office Trunk Port" denotes a rate element for the use of the shared end office trunk ports for termination of common transport trunks for tandem routed traffic.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Short Circuit Test Line

The term "Short Circuit Test Line" denotes an arrangement in an end office which provides for an ac short circuit termination of a trunk or line by means of a capacitor of at least four microfarads.

Signal-to-C-Notched Noise Ratio

The term "Signal-to-C-Notched Noise Ratio" denotes the ratio in dB of a test signal to the corresponding C-Notched Noise.

Singing Return Loss

The term "Singing Return Loss" denotes the frequency weighted measure of return loss at the edges of the voiceband (200 to 500 Hz and 2500 to 3200 Hz), where singing (instability) problems are most likely to occur.

Special Order

The term "Special Order" denotes an order for a Directory Assistance Service.

Signaling Point of Interface

The term "Signaling Point of Interface" denotes the interface point between the Telephone Company and its access customer for purposes of exchanging SS7 signaling messages for Common Channel Signaling.

Signaling System Seven

The term "Signaling System Seven" denotes an international standard packet protocol, accepted by the International Telegraph and Telephone Consultative Committee (CCITT) and the American National Standards Institute (ANSI) for use with Common Channel Signaling.

Signaling Transfer Point

The term "Signaling Transfer Point" denotes a packet switch which provides CCS network access and performs CCS message routing and screening.

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2. General Regulations (Cont'd)2.6 Definitions (Cont'd)

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Subcontractor

The term "subcontractor" denotes the status of the Telephone Company when contracting directly with a Prime Service Vendor to provide Telecommunications Service Priority (TSP) to a service user.

Subtending End Office of an Access Tandem

The term "Subtending End Office of an Access Tandem" denotes an end office that has final trunk group routing through that tandem.

Switching Point Code

The term "Switching Point Code" denotes a nine character numeric code that identifies a switch that is supported by SS7 signaling.

Switching System

The term "Switching System" denotes the hardware and/or software utilized by the Telephone Company for the establishment and maintenance of a given central office.

Synchronous

A term used in describing a network that is timed by a master network clock.

SONET

Synchronous Optical Network - a standard for optical transmission levels and their electrically equivalent synchronous transport signals.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Synchronous Test Line

The term "Synchronous Test Line" denotes an arrangement in an end office which performs marginal operational tests of supervisory and ring-tripping functions.

Tandem End Office Multiplexing

The term "Tandem End Office Multiplexing" denotes the multiplexing equipment functionality on the end office side of the tandem switch, and for terminating FGA, ATA-A minutes of use between the dial tone office and the end office.

Tandem Switched Transport

The term "Tandem Switched Transport" denotes a common transmission path from end offices to the access tandem and tandem switching.

Termination Charge

The term "Termination Charge" denotes a charge that is applicable should a customer discontinue Special Construction, Specialized Service or Arrangement or service developed on an Individual Case Basis, prior to the expiration of its termination liability period. This charge is computed at the time of discontinuance and in no case will it exceed the maximum termination liability (charge) which was agreed to by the customer at the time the Special Construction, Specialized Service or Arrangement or service developed on an Individual Case Basis, was undertaken.

Terminating Direction

The term "Terminating Direction" denotes the use of Access Service for the completion of calls from customer premises location to an end user premises.

Toll Free Access Service

The term Toll Free Access Service denotes an originating service which provides a Toll Free Access Service customer identification and optional features based on the dialed number at Telephone Company SSPs and SCPs. Toll Free Access Service calls are free to the originating end user and are characterized by specifically dedicated codes. Toll Free Access Service currently includes the following codes: 800 and 888.

Rates contained in this transmittal are subject to subsequent adjustment, effective retrospectively back to the transmittal's original effective date, in the event the Commission or a court subsequently authorizes Pacific to correct its rates to allow it to calculate its price cap formulas to exclude USF contributions from the operation of the X-factor, or in the event of any other adjustment pursuant to an order of the Commission or a court.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Total Switch Outage

The term "Total Switch Outage" denotes a complete loss of call processing capabilities in an end office or access tandem.

Transmission Measuring (105 Type) Test Line/Responder

The term "Transmission Measuring (105 Type) Test Line/Responder" denotes an arrangement in an end office which provides far-end access to a responder and permits two-way loss and noise measurements to be made on trunks from a near end office.

Transmission Path

The term "Transmission Path" denotes an electrical path capable of transmitting signals within the range of the service offering, e.g., a voice grade transmission path is capable of transmitting voice frequencies within the approximate range of 300 to 3000 Hz. A transmission path is comprised of physical or derived channels consisting of any form or configuration of facilities typically used in the telecommunications industry.

Transport Channel

The term "Transport Channel" denotes a channel of a Switched Transport DS1 or DS3 facility.

Transport Channel Group

The term "Transport Channel Group" denotes a set of transmission paths which are traffic engineered as a unit for the establishment of connections between switching systems in which all of the common paths are interchangeable.

Trunk

The term "Trunk" denotes a communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Trunk Circuit Identification Code

The term "Trunk Circuit Identification Code" denotes the number assigned to each switched trunk, to identify it to the SS7 signaling system.

Trunk Group

The term "Trunk Group" denotes a set of trunks which are traffic engineered as a unit for the establishment of connections between switching systems in which all of the communications paths are interchangeable.

Trunk-Side Connection

The term "Trunk-Side Connection" denotes the connection of a transmission path to the trunk side of a local exchange switching system.

For Broadband Fast Packet Access Services, a trunk-side connection is the port side of a fast packet switch where the Network-to-Node interface terminates.

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Two-Wire to Four-Wire Conversion

The term "Two-Wire to Four-Wire Conversion" denotes an arrangement which converts a four-wire transmission path to a two-wire transmission path to allow a four-wire facility to terminate in a two-wire entity (e.g., a central office switch).

Type 2A Interconnection

The term "Type 2A Interconnection" denotes a direct trunk connection that can be requested between the Telephone Company's wire center serving the Radio Common Carrier's switch and the Telephone Company's access tandem.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Uniform Service Order Code (USOC)

The term "Uniform Service Order Code" denotes a three or five character alphabetic, numeric, or an alphanumeric code that identifies a specific item of service or equipment. Uniform Service Order Codes are used in the Telephone Company billing system to generate recurring rates and nonrecurring charges.

The Uniform Service Order Code listing is as follows:

- If one USOC is listed, this USOC is used in CABS and CRIS,
- If two USOCs are listed, the first USOC is used in CABS and the second is used in CRIS,
- If there are more than two USOCs listed, a footnote has been inserted to describe which USOCs are used by CABS and which are used by CRIS.

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V and H Coordinates Method

The term "V and H Coordinates Method" denotes a method of computing airline miles between two points by utilizing an established formula which is based on the vertical and horizontal coordinates of the two points.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Virtual Collocation

The term "Virtual Collocation" refers to an arrangement where a collocator's facilities will be terminated on the collocator's owned and provided equipment which is installed, maintained, and repaired by the Telephone Company, in a Telephone Company location, for use at tariff rates, by the collocator, as part of its transport network.

WATS Serving Office

The term "WATS Serving Office" denotes a Telephone Company designated serving wire center where switching, screening and/or recording functions are performed in connection with the closed end of WATS or WATS-type services.

Wire Center

The term "Wire Center" denotes a building in which one or more central offices, used for the provision of Telephone Exchange Services or Access Services, are located.

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ACCESS SERVICE

3. Carrier Common Line Access Service

This section contains the specific regulations governing the rates and charges which apply to Carrier Common Line Access Service in conjunction with Switched Access Service provided in Section 6 of this tariff. There are two types of rate elements: Carrier Common Line Charges (CCLCs) and Multiline Business Presubscribed Interexchange Carrier Charges (PICCs).

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3.1 General Description

Carrier Common Line Access Service provides for the use of end users' Telephone Company provided common lines by Customers for access to such end users to furnish Interstate communications and recover marketing expenses.

Premium Access is: (1) Switched Access provided under this tariff to Customers that furnish interstate MTS/WATS, and (2) Switched Access Service in an end office converted to equal access.

Non Premium Access is Switched Access Service provided in an end office not yet converted to equal access to Customers that do not furnish interstate MTS/WATS.

A Special Access Surcharge, set forth in 7.4.2 (E) following, will apply to interstate special access service provided by the Telephone Company to a Customer, in accordance with regulations set forth in 7.4.2 following.

Multiline Business Presubscribed Interexchange Carrier Charges provide for the use of an End User Common Line (EUCL) by the Multiline Business end user.

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3. Carrier Common Line Access Service (Cont'd)3.2 Limitations3.2.1 Exclusions

Neither a telephone number nor detail billing are provided with Carrier Common Line Access. Additionally, directory listings and intercept arrangements are not included in the rates and charges for Carrier Common Line Access.

3.2.2 Access Groups

All line side connections provided in the same access group will be limited to the same features and operating characteristics.

All trunk side connections provided in the same access group will be limited to the same features and operating characteristics.

3.2.3 WATS Access Lines

Where Switched Access Services are connected with Special Access Services at Telephone Company Designated WATS Serving Offices for the provision of WATS or WATS-type Services, Switched Access Service minutes which are carried on that end of the service (i.e., originating minutes for outward WATS and WATS-type services and terminating minutes for inward WATS and WATS-type services) shall not be assessed Carrier Common Line Access per minute charges with the following exception. Carrier Common Line Access per minute charges shall apply when Feature Group A, ALA, ATA-950 or Feature Group B switched access is ordered from a non equal access telephone company office that does not have measurement capabilities and the assumed average access minutes, as set forth in 6.7.8 following are used.

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3. Carrier Common Line Access Service (Cont'd)3.3 Undertaking of the Telephone Company3.3.1 Provision of Service

Where the customer is provided Switched Access Service under other sections of this tariff, the Telephone Company will provide the use of Telephone Company common lines by a customer for access to end users at rates and charges as set forth in 3.9.1 following.

3.3.2 Interstate and Intrastate Usage

The Switched Access Service provided by the Telephone Company includes the Switched Access Service provided for both interstate and intrastate communications. The Carrier Common Line Access rates and charges as set forth in 3.9.1 following apply to interstate Switched Access Service access minutes in accordance with the rate regulations as set forth in 3.8.4 following (Percent Interstate Usage - PIU).

3.4 Obligations of the Customer3.4.1 Switched Access Service Requirement

The Switched Access Service associated with Carrier Common Line Access shall be ordered by the customer under other sections of this tariff.

3.4.2 Supervision

The customer facilities at the premises of the ordering customer shall provide the necessary on-hook and off-hook supervision.

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ACCESS SERVICE

3. Carrier Common Line Access Service (Cont'd)3.5 Determination of Usage Subject to Carrier Common Line Access Charges

Except as set forth herein, all Switched Access Service provided to the customer will be subject to Carrier Common Line Access charges.

3.5.1 Determination of Jurisdiction

When the customer reports interstate and intrastate use of Switched Access Service, the associated Carrier Common Line Access used by the customer for interstate communications will be determined as set forth in 3.8.4 following (Percent Interstate Use-PIU).

3.5.2 Cases Involving Usage Recording By the Customer

Where Feature Group C end office switching is provided without Telephone Company recording and the customer records minutes of use used to determine Carrier Common Line Access charges (i.e., Feature Group C operator and calls such as pay telephone sent-paid, operator-DDD, operator-person, collect, credit-card, third number and/or other like calls), the customer shall furnish such minutes of use detail to the Telephone Company in a timely manner. If the customer does not furnish the data, the customer shall identify all Switched Access Services which could carry such calls in order for the Telephone Company to accumulate the minutes of use through the use of special Telephone Company measuring and recording equipment.

3.5.3 Local Exchange Access and Enhanced Services Exemption

When access to the local exchange is required to provide a customer service (e.g., MTS/WATS-type, telex, Data, etc.) that uses a resold private line service, Switched Access Service Rates and Regulations, as set forth in Section 6. following will apply, except when such access to the local exchange is required for the provision of an enhanced service. Carrier Common Line Access rate and charges as set forth in 3.9.1 following apply in accordance with the resale rate regulations as set forth in 3.6.4 following.

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ACCESS SERVICE

3. Carrier Common Line Access Service (Cont'd)3.5 Determination of Usage Subject to Carrier Common Line Access Charges
(Cont'd)3.5.4 Switched Access Service Provided in Conjunction with a Type 2A Interconnections for Radio Common Carrier

For Switched Access Service provided to a customer subject to Switched Access Charges in Conjunction with a Radio Common Carrier's Type 2A Interconnection, where Telephone Company Common Line facilities are not used, Carrier Common Line charges do not apply.

3.6 Resold Services3.6.1 Scope

Where the customer is reselling MTS and/or MTS-type service(s) on which the Carrier Common Line and Switched Access charges have been assessed, the customer may, at the option of the customer, obtain ALA, Feature Group A, Feature Group B, ATA-950, ATA-101XXXX or Feature Group D Switched Access Service under this tariff as set forth in Section 6 following for originating and/or terminating access in the local exchange. Such access group arrangements whether single lines or trunks or multiline hunt groups or trunk groups will have Carrier Common Line Access charges applied as set forth in 3.9.1 following in accordance with the resale rate regulations set forth in 3.6.4 following. For purposes of administering this provision:

Resold interstate terminating MTS and MTS-type service(s) shall include collect calls, third number calls and credit card calls where the reseller pays the underlying carrier's service charges; and shall not include intrastate minutes of use.

Resold interstate originating MTS and MTS-type service(s) shall not include collect, third number, credit card or intrastate minutes of use.

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3. Carrier Common Line Access Service (Cont'd)3.6 Resold Services (Cont'd)3.6.2 Customer Obligations Concerning the Resale of MTS and MTS-type Services

When the customer is reselling MTS and/or MTS-type service as set forth in 3.6.1 preceding, the customer will be charged Carrier Common Line Access charges in accordance with the resale rate regulations as set forth in 3.6.4 following if the customer or the provider of the MTS service furnishes documentation of the MTS usage and/or the customer furnishes documentation of the MTS-type usage. Such documentation supplied by the customer shall be supplied each month and shall identify the involved resold MTS and/or MTS-type services.

The monthly period used to determine the minutes of use for resold MTS and/or MTS-type service(s) shall be the most recent monthly period for which the customer has received a bill for such resold service(s). This information shall be delivered to the Telephone Company, at a location specified by the Telephone Company, no later than 15 days after the bill date shown on the resold MTS and/or MTS-type service bill. If the required information is not received by the Telephone Company, the previously reported information, as described preceding, will be used for the next two months. For any subsequent month, no allocation or credit will be made until the required documentation is delivered to the Telephone Company by the customer.

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ACCESS SERVICE

3. Carrier Common Line Access Service (Cont'd)

3.6 Resold Services (Cont'd)

3.6.3 Resale Documentation Provided By The Customer

When the customer utilizes Switched Access Service as set forth in 3.6.2 preceding, the Telephone Company may request a certified copy of the customer's resold MTS or MTS-type usage billing from either the customer or the provider of the MTS or MTS-type Service. Requests for billing of the will relate back no more than 12 months prior to the current billing period.

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3. Carrier Common Line Access Service (Cont'd)3.6 Resold Services (Cont'd)3.6.4 Rate Regulations Concerning the Resale of MTS and MTS-type Services

When the customer is provided an access group to be used in conjunction with the resale of MTS and/or MTS-type services as set forth in 3.6.1 preceding, subject to the limitations as set forth in 3.2 preceding, and the Telephone Company receives the usage information required as set forth in 3.6.2 preceding, to calculate the adjustment of Carrier Common Line Access charges, the customer will be billed as set forth in (C), (D), or (E) following, depending upon, respectively, whether the usage is from non equal access offices, equal access offices or a combination of the two.

(A) Apportionment and Adjustment of Resold Minutes of Use

When the customer is provided with more than one access group in a LATA in association with the resale of MTS and/or MTS-type services, the resold minutes of use will be apportioned as follows:

(1) Originating Services

The Telephone Company will apportion the resold originating MTS and/or MTS-type services and originating minutes of use for which the resale adjustment applies, among the access groups. Such apportionment will be based on the relationship of the originating usage for each access group to the total originating usage for all access groups in the LATA. For purposes of administering this provision:

Resold originating MTS and/or MTS-type services minutes shall be only those attributable to interstate originating MTS and/or MTS-type minutes and shall not include collect, third number, credit card or intrastate minutes of use.

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ACCESS SERVICE

3. Carrier Common Line Access Service (Cont'd)3.6 Resold Services (Cont'd)3.6.4 Rate Regulations Concerning the Resale of MTS and MTS-type Services (Cont'd)(A) Apportionment and Adjustment of Resold Minutes of Use (Cont'd)(1) Originating Services (Cont'd)

The resale credit adjustment shall apply for resold originating MTS and MTS-type services and minutes of use, provided Carrier Common Line and Switched Access Charges have been assessed on such service.

(2) Terminating Services

The Telephone Company will apportion the resold terminating MTS and/or MTS-type services and terminating minutes of use for which the resale credit adjustment applies, among the access groups. Such apportionment will be based on the relationship of the terminating usage for each access group to the total terminating usage for all access groups in the LATA. For purposes of administering this provision:

Resold terminating MTS and/or MTS-type services minutes shall be only those attributable to interstate terminating MTS/MTS-type (i.e., collect calls, third number calls, and credit card calls) and shall not include intrastate minutes of use or MTS/MTS-type minutes of use paid for by another party.

The resale credit adjustment shall apply for resold terminating MTS and MTS-type services and minutes of use, provided Carrier Common Line and Switched Access Charges have been assessed on such services.

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ACCESS SERVICE

3. Carrier Common Line Access Service (Cont'd)3.6 Resold Services (Cont'd)3.6.4 Rate Regulations Concerning the Resale of MTS and MTS-type Services (Cont'd)(B) Direct and Indirect Connections (Cont'd)

Each of the access group arrangements used by the customer in association with the resold MTS and/or MTS-type services must be connected either directly or indirectly to the customer designated premises at which the resold MTS and/or MTS-type services are terminated. Direct connections are those arrangements where the access groups and resold MTS and/or MTS-type services are terminated at the same customer designated premises.

Indirect originating connections are those arrangements where the access groups and the resold originating MTS and/or MTS-type services are physically located at different customer designated premises in the same exchange. Such different customer designated premises are connected by facilities that permit a call to flow from access groups to resold MTS and/or MTS-type services.

Indirect terminating connections are those arrangements where the access groups and resold terminating MTS and/or MTS-type services are physically located at different customer designated premises in the same exchange. Such different customer designated premises are connected by facilities that permit a call to flow from resold terminating MTS and/or MTS-type services to access groups.

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ACCESS SERVICE

3. Carrier Common Line Access Service (Cont'd)3.6 Resold Services (Cont'd)3.6.4 Rate Regulations Concerning the Resale of MTS and MTS-type Services (Cont'd)(C) Access Groups - Non Equal Access Offices Only

The adjustments as set forth here and in (D) and (E) following will be computed separately for each access group.

When all the usage on an access group originates from and/or terminates at end offices that have not been converted to equal access, the Non Premium Access Charge per minute as set forth in 3.9.1 following will apply. The Access Minutes which will be subject to Carrier Common Line Access charges will be the adjusted originating interstate access minutes plus the adjusted terminating interstate access minutes for such access groups.

The adjusted originating access minutes will be the originating interstate access minutes less the reported resold originating MTS and/or MTS-type service minutes of use as set forth (A)(1) preceding; but not less than zero. The adjusted terminating access minutes will be the terminating interstate access minutes less the reported resold terminating MTS and/or MTS-type service minutes of use as set forth in (A)(2) preceding; but not less than zero.

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3. Carrier Common Line Access Service (Cont'd)3.6 Resold Services (Cont'd)3.6.4 Rate Regulations Concerning the Resale of MTS and MTS-type Services (Cont'd)(D) Access Groups - Equal Access Offices Only

When all the usage on an access group originates from and/or terminates at end offices that have been converted to equal access, the Premium Access Charge per minute as set forth in 3.9.1(A) following will apply. The minutes billed Carrier Common Line Access Services charges will be the adjusted originating interstate access minutes and the adjusted terminating interstate access minutes for such access groups.

The adjusted originating access minutes will be the originating interstate access minutes less the reported resold originating MTS and/or MTS-type service minutes of use as set forth (A)(1) preceding; but not less than zero. The adjusted terminating access minutes will be the terminating interstate access minutes less the reported resold terminating MTS and/or MTS-type service minutes of use as set forth in (A)(2) preceding; but not less than zero.

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3. Carrier Common Line Access Service (Cont'd)3.6 Resold Services (Cont'd)3.6.4 Rate Regulations Concerning the Resale of MTS and MTS-type Services (Cont'd)(E) Access Groups - Nonequal Access and Equal Access Offices

When an access group has usage that originates from and/or terminates at both end offices that have been converted to equal access and end offices that have not been converted, both premium and non premium per minute charges as set forth in 3.9.1 (B) following will apply respectively. The minutes billed Carrier Common Line Access Services charges will be the adjusted originating interstate access minutes plus the adjusted terminating interstate access minutes for such access groups.

The adjusted originating access minutes will be the originating interstate access minutes less the reported resold originating MTS and/or MTS-type service minutes of use as set forth (A)(1) preceding; but not less than zero. The adjusted terminating access minutes will be the terminating interstate access minutes less the reported resold terminating MTS and/or MTS-type service minutes of use as set forth in (A)(2) preceding; but not less than zero.

The adjusted originating access minutes and the adjusted terminating access minutes will be apportioned between premium and non premium access minutes using end-office specific usage data when available, or when usage data are not available, the premium and non-premium ratios developed as set forth in 6.7.1(D)(3)(b)(II) following. The Premium and Non-Premium per minute charges set forth in 3.9.1 following apply to the respective premium and non-premium access minutes determined in this manner.

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ACCESS SERVICE

3. Carrier Common Line Access Service (Cont'd)3.6 Resold Services (Cont'd)3.6.4 Rate Regulations Concerning the Resale of MTS and MTS-type Services (Cont'd)(F) When the Adjustment Will Be Applied to Customer Bills

The adjustment as set forth in (C), (D), and (E) preceding will be made to the involved customer account no later than either the next bill date, or the one subsequent to that, depending on when the usage report is obtained.

(G) Conversion of Billed Usage to Minutes

When the MTS and/or MTS-type usage is shown in hours, the number of hours shall be multiplied by 60 to develop the associated MTS and/or MTS-type minutes of use. If the MTS and/or MTS-type usage is shown in a unit that does not show hours or minutes, the customer shall provide a factor to convert the shown units to minutes.

(H) Percent Interstate Usage (PIU)

The adjustment as set forth in (C), (D), and (E) preceding will be made to the involved customer account after making the adjustments to the customer account as set forth in 3.8.4 following (PIU).

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ACCESS SERVICE

3. Carrier Common Line Access Service (Cont'd)3.7 Rate Regulations - Presubscribed Interexchange Carrier Charges (PICCs)

The Presubscribed Interexchange Carrier Charge (PICC) is billed on a per month basis to the interexchange carrier to whom a Multiline Business end user's access line is presubscribed. In the event the end user does not have a presubscribed interexchange carrier, the Telephone Company will directly bill the Multiline Business PICC to the end user or local service provider that resells services of the Telephone Company as set forth in 4.6 following.

(C)

(C)

(D)

(D)

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ACCESS SERVICE

3. Carrier Common Line Access Service (Cont'd)

(D)

(D)

(D)

(D)

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ACCESS SERVICE

3. Carrier Common Line Access Service (Cont'd)3.7 Rate Regulations - Presubscribed Interexchange Carrier Charges (PICCs)
(Cont'd)

(D)

(D)

(T)

(A) Multiline Business

Each specific end user provided more than one business service under the Telephone Company's general or local exchange tariffs to a specific end user in a state by the same telephone company or local exchange service provided for use with payphone service, shall be assessed the Multiline Business PICC set forth in 3.9.2(D).

Each party provided more than one business service as multiparty service under the Telephone Company's general or local exchange tariffs, is deemed a user of a EUCL and the Multiline Business PICC set forth in 3.9.2(D) applies.

Each Primary Rate Interface (PRI) Integrated Digital Network (ISDN) service provided under the Telephone Company's general or local exchange tariffs, shall be assessed the PRI-ISDN PICC set forth in 3.9.2(E).

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ACCESS SERVICE

3. Carrier Common Line Access Service (Cont'd)3.7 Rate Regulations - Presubscribed Interexchange Carrier Charges (PICCs)
(Cont'd)(B) Centrex CO and Centrex CO-Line Services

(T)

Business Centrex CO and Centrex CO-like services described in 4.6.(C) following shall be assessed the PICCs as set forth in 3.9.2(F) following.

Business Centrex service consisting of nine or more lines shall be assessed the Centrex PICC as set forth in 3.9.2(F) following on each line.

Business Centrex service consisting of less than nine lines shall be assessed the Centrex PICC as set forth in 3.9.2(F) following on the entire service.

(C) Apportionment of PICCs when Services Contain Multiple Presubscribed Interexchange Carriers

(T)

If PRI ISDN and Centrex CO and Centrex CO-Like services have channels presubscribed to various interexchange carriers or channels that are not presubscribed to any interexchange carrier, the Telephone Company will assess the PICC to each identified interexchange carrier based on its proportionate PIC entries to total working channels. Service channels not presubscribed to an interexchange carrier will be proportionately assessed to the end user.

(D)

(D) Billing Cycle

(T)

The full monthly Multiline Business PICC will be assessed to the interexchange carrier or local service provider that resells services of the Telephone Company (herein after referred to as the end user) on record at the beginning of each bill cycle.

(C)

(E) Jurisdictional Reporting

(T)

The Multiline Business PICC will be assigned 100% to the interstate jurisdiction. No PICCs will be prorated between the interstate and intrastate jurisdictions.

(C)

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ACCESS SERVICE

3. Carrier Common Line Access Service (Cont'd)3.8 Rate Regulations - Carrier Common Line Charges (CCLCs)3.8.1 Billing of Charges

Carrier Common Line charges will be billed to each Switched Access Service provided under this tariff in accordance with the regulations as set forth in 3.8.5 following (Determination of Premium and Non-Premium Charges) except as set forth in 3.6.4 preceding (Resale) and 3.8.4 following (PIU).

3.8.2 Measuring and Recording of Call Detail

When access minutes are used to determine Carrier Common Line charges, they will be accumulated using call detail recorded by Telephone Company equipment except as set forth in 3.8.3 following (Unmeasured ALA, ATA-950, FGA and FGB Usage) and Feature Group operator and automated operator services systems call detail such as pay telephone sent-paid, operator-DDD, operator-person, collect, credit card, third number and/or other like calls recorded by the customer. The Telephone Company measuring and recording equipment, except as set forth in 3.8.3 following (Unmeasured ALA, ATA-950 FGA and FGB Usage), will be associated with end office or local tandem switching equipment and will record each originating and terminating access minute where answer supervision is received. The accumulated access minutes will be summed on a line by line basis, by line group or by end office, whichever type of account is used by the Telephone Company, for each customer and then rounded to the nearest minute.

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ACCESS SERVICE

3. Carrier Common Line Access Service (Cont'd)3.8 Rate Regulations - Carrier Common Line Charges (CCLCs) (Cont'd)3.8.3 Unmeasured ALA, ATA-950, Feature Group A and B Usage

When Carrier Common Line Access is provided in association with ALA, ATA-950, Feature Group A or Feature Group B Switched Access Service in Telephone Company offices that are not equipped for measurement capabilities, an assumed average interstate access minutes will be used to determine Carrier Common line Access charges. These assumed access minutes are as set forth in 6.7.8 following.

3.8.4 Percent Interstate Usage (PIU)

When the customer reports interstate and intrastate use of in-service Switched Access Service, Carrier Common Line charges will be billed only to interstate Switched Access Service access minutes based on the data reported by the customer as set forth in 2.3.14 preceding (Jurisdictional Reports), except where the Telephone Company is billing according to actuals by jurisdiction. Interstate Switched Access Service access minutes will, after adjustment as set forth in 3.6.4 preceding (Resale), when necessary, be used to determine Carrier Common Line Charges as set forth in 3.8.5 following.

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3. Carrier Common Line Access Service (Cont'd)3.8 Rate Regulations - Carrier Common Line Charges (CCLCs) (Cont'd)3.8.5 Determination of Premium and Non-Premium Charges

After the adjustments as set forth in 3.6.4 and 3.8.4 preceding have been applied, when necessary, to Switched Access Service access minutes, charges for the involved customer account will be determined as follows:

- (A) Access minutes for all premium rated Switched Access Service subject to Carrier Common Line Charges will be multiplied by the Premium Access per minute rate as set forth in 3.9.1(A) following.
- (B) Access minutes for all non-premium rated Switched Access Service subject to Carrier Common Line Charges will be multiplied by the Non-Premium Access per minute rate as set forth in 3.9.1(B) following.
- (C) Carrier Common Line Charges shall not be reduced as set forth in 3.6.1 preceding unless Switched Access Charges, as set forth in Section 6. following, are applied to the customer's Switched Access Service.
- (D) Terminating Premium Access or Non-Premium Access, per minute charge(s) apply to:
 - all terminating access minutes of use;
 - all originating access minutes of use associated with ALA or FGA Access Services where the off-hook supervisory signaling is forwarded by the Customer's equipment when the called party answers;

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3. Carrier Common Line Access Service (Cont'd)3.8 Rate Regulations - Carrier Common Line Charges (CCLCs) (Cont'd)3.8.5 Determination of Premium and Non-Premium Charges (Cont'd)

(D) (Cont'd)

- all originating access minutes of use associated with calls placed to 700, 800, and 900 numbers, less those originating access minutes of use associated with calls placed to 700, 800, and 900 numbers for which the customer furnishes for each month a report of either the number of calls or minutes or a report of the percent of calls or minutes that terminate in a Switched Access Service that is assessed Carrier Common Line charges.

When the Customer makes this report available to the Telephone Company in advance of billing, these minutes of use will be charged on the current bill as originating minutes of use as set forth in (F) following. If a billing dispute arises concerning the customer provided report, the Telephone Company will request the customer to provide the data the customer used to develop the report. The Telephone Company will not request such data more than once a year. The customer shall supply the data within 30 days of the Telephone Company request.

When this report is not available to the Telephone Company until after billing, it shall be used by the Telephone Company to calculate and post a credit to the customer's account. The credit shall be posted to the customer's account within 30 days of receipt of the report. The credit shall be calculated by multiplying the number of access minutes of use, for which a credit is determined to be applicable, times the difference between the terminating and originating Carrier Common Line Charges in effect when the calls were completed.

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3. Carrier Common Line Access Service (Cont'd)3.8 Rate Regulations - Carrier Common Line Charges (CCLCs) (Cont'd)3.8.5 Determination of Premium and Non-Premium Charges (Cont'd)

- (E) The originating Premium Access or Non-Premium Access, per minute charge(s) apply to:
- all originating access minutes of use;
 - less those originating access minutes of use associated with ALA and FGA Access Services where the off-hook supervisory signaling is forwarded by the customer's equipment when the called party answers;
 - less all originating access minutes of use associated with calls placed to 700, 800, and 900 numbers;
 - plus all originating access minutes of use associated with calls placed to 700, 800, and 900 numbers for which the customer furnishes for each month a report of either the number of calls or minutes or a report of the percent of calls or minutes that terminate in a Switched Access Service that is assessed Carrier Common Line charges, and for which a corresponding reduction in the number of terminating access minutes of use has been made as set forth in (D) preceding.

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3. Carrier Common Line Access Service (Cont'd)3.9 Rates and Charges3.9.1 Carrier Common Line ChargesRate per Minute(A) Premium Access

- Per Originating Minute	\$0
- Per Terminating Minute	0

(B) Non-Premium Access

- Per Originating Minute	\$0
- Per Terminating Minute	0

3.9.2 Presubscribed Interexchange Carrier Charges

<u>USOC</u>	<u>Monthly Rate</u>
-------------	---------------------

(A) Multiline Business - per line	P1CCM		(D)
Supertrunk - per channel	9PCCS		(D)
PRI ISDN - 5 per service	P1CCP		(T)
- Rate		\$0.00	(T)
(B) Centrex			
- Nine or more lines - per line	P1CCC	\$0.00	
- Eight or less lines - per service		\$0.00	
USOCs: 9PCC9, P1CC2 through P1CC8, Depending on the number of lines			

Rates contained in this transmittal are subject to subsequent adjustment, effective retrospectively back to the transmittal's original effective date, in the event the Commission or a court subsequently authorizes Pacific to correct its rates pursuant to pending motions, or petitions for reconsideration or waiver (and including, but not limited to, any Application for Review of the letter from Lawrence E. Strickling, Chief, Common Carrier Bureau, FCC, to Dale Robertson, SBC, dated May 18, 1999 which may be filed with the Commission), or in the event of any other adjustment pursuant to an order of the Commission or a court.

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4. End User Access Service

The Telephone Company will provide End User Access Service to end users (T)
who obtain local exchange telephone service from the Telephone Company
under its general and/or local exchange tariffs.

4.1 General Description

End User Access Service provides for the use of an End User Common Line (T)
(EUCL) and may include EUCL Charges, Federal Universal Service Fee (FUSF) (T)
Charges, End User Digital Port Charges and/or Presubscribed Interexchange
Carrier Charges (PICCs).

4.2 Limitations

The following items are not provided as part of End User Access Service: (N)

Telephone number	(T)
Detail billing	
Directory listings	
Intercept arrangements	(T)

4.3 Undertaking of the Telephone Company

The Telephone Company will provide use of a EUCL at rates and charges as (T)
set forth in 4.7 following, as follows:

- (A) Use of an EUCL by an end user in connection with interstate Access
Services provided under this tariff. Such use will be provided when
the end user obtains local telephone exchange service.
- (B) The Telephone Company will be responsible for contacts and
arrangements with customers for the billing of End User Access (T)
Service Charges.

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4. End User Access Service (Cont'd)

4.4 Obligations of the End User

- (A) When the End User is a Radio Common Carrier (RCC), or a Maritime Radio Common Carrier (MRCC), it shall designate whether the local exchange services it is provided by the Telephone Company are used as access lines for its services or used as administrative lines.
- (B) When the End User is provided with a local exchange service which is not identified as Centrex, Business or Residence service, it shall provide the Telephone Company any requested information necessary for the Telephone Company to determine the appropriate charges.

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4. End User Access Service (Cont'd)

4.5 Payment Arrangements and Credit Allowances

(A) Minimum Period

The minimum period for which EUCL End User Access is provided to an end user and for which charges are applicable is the same as that in the general and/or local exchange tariffs for the associated local telephone exchange service.

(B) Cancellation of Application

End User Access is cancelled when the order for the associated local telephone exchange service is cancelled. No cancellation charges apply.

(C) Changes to Orders

When changes are made to orders for the local telephone exchange service associated with End User Access, any necessary changes will be made for End User Access. No charges will apply.

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4. End User Access Service (Cont'd)

4.5 Payment Arrangements and Credit Allowances (Cont'd)

(D)

(E) Temporary Suspension of Service

When an End User temporarily suspends its local exchange service which is associated with EUCL, one-half of the EUCL per month charge will be temporarily suspended for the time period the local exchange service is suspended.

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4. End User Access Service (Cont'd)4.6 Rate Regulations

This section contains the specific regulations governing the rates and charges that apply to End User Access Service. The EUCL Charge is billed on a per month basis to the end user customer of the Telephone Company or a local service provider that resells services of the Telephone Company (herein referred to as the end user) for the associated local exchange service based on the local exchange services set forth below. (T)

The PICC is billed on a per month basis to an end user when the end user's access line is not presubscribed to an interexchange carrier, charges set forth in 3.9.2 preceding apply. (T)

The End User Port Charge is billed on a per month basis to an end user for each local exchange service line port.

The Federal Universal Service Fee (FUSF) Charge is billed on a per month basis to the end user customer of the Telephone Company for the associated local exchange service based on the local exchange services set forth below. Local service providers that resell services of the Telephone Company are exempt from the FUSF Charge. (T)

EUCL Charges, End User Port Charges, and FUSF Charges are set forth in 4.7 following. (T)

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4. End User Access Service (Cont'd)4.6 Rate Regulations (Cont'd)(A) Primary Residential

When an End User is provided a local exchange residence service in a state by the same Telephone Company, other than that specified in (G) following, under the Telephone Company's general or Local Exchange Service tariffs, the Primary residential End User Common Line (EUCL) Residence Subscriber line rate set forth in 4.7(A) following applies to one line at a service location.

When an End User is provided a local residence exchange service and if the residential local exchange rate for such End User is a reduced residential local exchange rate based upon a means test that is subject to verification, the applicable End User Common Line (EUCL) Residence Subscriber-Individual line or trunk rate in 4.7(A) following shall be reduced by 100 percent. The credit results from an offsetting debit and credit to Lifeline customers.

When an End User is provided a local exchange residence service in a state by the same Telephone Company, other than that specified in (G) following, and when the local exchange residence service is provided as a multiparty service under the general or Local Exchange Service tariffs, the Primary residential End User Common Line (EUCL) Residence Subscriber-party rate set forth in 4.7(A) following applies to the first party at the service location.

When an End User is provided a local exchange residence service in a state by the same Telephone Company, other than that specified in (G) following, and when the local exchange residence service is provided under the general or local exchange service tariffs and is not covered by sections preceding, the End User Common Line (EUCL) Primary Residence Subscriber-Individual line or trunk rate set forth in 4.7(A) following applies to one local exchange residence service at a service location.

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4. End User Access Service (Cont'd)4.6 Rate Regulations (Cont'd)(B) Non-Primary Residential - BRI ISDN

Each additional local exchange service provided at the same service location, is assessed the End User Common Line Non-Primary Residential charge set forth in 4.7(E) following applies to each line.

When a non-primary residential line is provided as a multiparty service, each additional party is assessed the End User Common Line Non-Primary Residential charge set forth in 4.7(E) applies to each party.

When local exchange service is provided as Basic Rate Interface (BRI) Integrated Services Digital Network (ISDN) service, the End User Common Line charge as set forth in 4.7(D) following shall apply to each such local exchange service.

(C) Single Line Business

When an End User is provided only a single local business exchange service in a state by the same Telephone Company, other than that specified in (G) following, and when the local business exchange service is provided as a local business exchange service under the general and/or local exchange service tariffs, the End User Common Line (EUCL) Primary Residence/Single Line Business Subscriber-Individual line or trunk rate set forth in 4.7(A) following applies to each such party.

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4. End User Access Service (Cont'd)4.6 Rate Regulations (Cont'd)(D) Multiline Business

When an End User is provided more than one local business exchange service in a state by the same Telephone Company, other than that specified in (G) following and when a local business exchange service is provided as a multiparty service under the general and/or local exchange service tariffs, each party is deemed to be a user of an EUCL and the End User Common Line (EUCL) Multiline Business Subscriber party rate for the number of parties involved, as set forth in 4.7(B) following applies to each such party.

When an End User is provided more than one local business exchange service in a state by the same Telephone Company, other than that specified in (G) following, pay telephone service under the general and/or local exchange service tariffs, the End User Common Line (EUCL) Multiline Business Subscriber pay telephone line rate as set forth in 4.7(B) following applies to each such pay telephone local business exchange service.

When an End User is provided more than one local business exchange service in a state by the same Telephone Company, other than that specified in (G) following and when a local business exchange service is provided under the general and/or local exchange service tariffs and is not covered by (C), (D), and (E) preceding, the End User Common Line(EUCL)-Multiline Business Subscriber-Individual line or trunk rate as set forth in 4.7(B) following applies to each such local business exchange service.

When local exchange service is provided as Primary Rate Interface (PRI) ISDN service, End User Common Line (EUCL) rates set forth in 4.7(D) apply.

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4. End User Access Service (Cont'd)4.6 Rate Regulations (Cont'd)(E) Centrex CO and Centrex CO-like Services

For Business Centrex CO and Centrex CO-like service lines or trunks and Centrex Dormitory (Residence) Service office lines or trunks installed or on order prior to July 28, 1983, the End User Common Line (EUCL) Centrex CO rate as set forth in 4.7(C) following applies to each line and trunk. For such lines installed after July 28, 1993 the End User Common Lines Multiline Business rate set forth in 4.7(B) following applies.

Centrex CO is a service that (1) uses a portion of a Telephone Company switch located at the Telephone Company central office to meet the customer's internal needs and serves as the Customer's interface with the local and interexchange networks and (2) links the customer's main stations to the Telephone Company switch with subscriber loops.

Centrex CO-like services are services (e.g., ESSEX, Centron, Centraflex, Airport Service, Hotel-Motel Service) that operate in a manner that is the same as Centrex CO and (1) are provided using switches located at Telephone Company central offices and (2) link customer main stations to the Telephone Company switch with subscriber loops.

Centrex Dormitory (Residential) Service is a service to a college or university or school that serves both the university college or school offices and the students or faculty dormitory (residential) quarters. Primary residential charges set forth in 4.7(A) following will apply to the lines or trunks that serve student or faculty dormitory (residential) quarters. Multiline Business charges set forth in 4.7(B) following will apply to the lines or trunks that serve the university, college or school offices. Charges shall be based on the number of dormitory lines and office lines reported to the Telephone Company by the Customer.

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4. End User Access Service (Cont'd)4.6 Rate Regulations (Cont'd)

(F) When an End User is provided a local exchange service which is not identified as Centrex, Business, or Residence service (e.g., Farm Service, Local Service), the Telephone Company will designate the service as either Centrex, Business, or Residence Service. The charges as set forth in 4.7 following in accordance with the designation will apply.

(G) Exclusions

For each local exchange service provided as remote call forwarding residential service or remote call forwarding business service under the general and/or local exchange service tariffs, End User Access charges do not apply.

For each local exchange service other than local exchange service used for administrative purposes, provided to Radio Common Carriers and/or Maritime Radio Common Carriers as access lines for their services under the general and/or local exchange service tariffs, End User Access charges do not apply.

(H) End User Line Port Charge

When local exchange service is provided using line ports for non-basic analog services such as ISDN, and those costs exceed the costs of a line port used for basic, analog service, the applicable End User Line Port Charge set forth in 4.7(F) following will apply.

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ACCESS SERVICE

4. End User Access Service (Cont'd)

4.6 Rates Regulations (Cont'd)

(I) Federal Universal Service Fee (FUSF)

Residential

For each local exchange service as described in Sections 4.6(A) and 4.6(B) preceding under the general or local exchange service tariffs, a FUSF Residential Charge applies to each line.

Lifeline customers as set forth in Section 4.6 (A) are exempt from the FUSF Charge.

Business

For each local exchange service as described in Sections 4.6(C) and 4.6(D) preceding under the general or local exchange service tariffs, a FUSF Business Charge applies to each line.

When local exchange service is provided as Primary Rate Interface (ISDN) service, five FUSF Business Charges apply to each such local exchange service.

When a local exchange service is provided as Centrex or Centrex CO-like service as described in Section 4.6(E) preceding, one-ninth of the FUSF Business Charge applies to each Centrex line.

Special Access Services

A percentage surcharge factor is assessed monthly to End User billed Special Access recurring charges.

Special Access USF factor: .068823(I)

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4. End User Access Service (Cont'd)4.7 Rates and Charges

The rates for End User Access are:

(A) <u>End User Common Line (EUCL) -</u> <u>Month</u>	<u>USOC</u>	<u>Rates Per</u>
Primary Residence/Single Line Business Subscriber		
- Individual line or trunk, each	9ZEU1	\$ 4.35
- Two-party, each	9ZEU1	4.35
- Four-party, each	9ZEU1	4.35
- Single Line Business	9ZEU3	4.35
(B) <u>End User Common Line (EUCL) -</u> <u>Multiline Business Subscriber</u>		
- Individual line or trunk, each	9ZEU4	4.63
- Two-party, each	9ZEU4	4.63
- Four-party, each	9ZEU4	4.63
- Pay Telephone line, each	9ZEU4	4.63
(C) <u>End User Common Line (EUCL) -</u> <u>Centrex Co and Co-Like Subscriber</u> (Installed or on order prior to July 28, 1993)		
- Individual line or trunk, each	9ZEU4	4.63
(D) <u>End User Common Line (EUCL) -</u> <u>ISDN Subscriber</u>		
- PRI ISDN, each service	9ZEU6	23.15
- BRI ISDN, each wire pair	9ZEU5	4.41(R)

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4. End User Access Service (Cont'd)4.7 Rates and Charges (Cont'd)(E) End User Common Line (EUCL) -
Non-Primary Residence Subscriber

	<u>USOC</u>	<u>Rates Per Month</u>
- Individual line or trunk, each	9ZEU2	\$ 4.41
- Two-party, each	9ZEU2	4.41
- Four-party, each	9ZEU2	4.41

(F) End User Line Port Charge

(1) BRI ISDN Port

- Individual line or trunk, each	9SDN1	0.97
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(2) PRI ISDN Port

- Individual line or trunk, each	9SDN2	32.80
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(G) Federal Universal Service Fee

	<u>USOC</u>	<u>Rate Per Month</u>
(1)Residential	9PZRS	\$ 0.39(I)
(2)Business or Supertrunk	9PZBU 9PZLS	\$ 0.39(I)
(3)PRI ISDN	9PZP1	\$ 1.95(I)
(4)Centrex CO and CO-LIKE	9PZCX	\$ 0.04

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5. Ordering Options5.1 General

This section sets forth the regulations and order related charges for Access Orders for Switched Access Service, Special Access Service and the Expanded Interconnection Service Cross Connect (EISCC). These charges are in addition to other applicable charges as set forth in other sections of this tariff. (S)

An Access Order is an order to provide the customer with the Switched Access Service, Special Access Service and the Expanded Interconnection Service Cross Connect (EISCC) or to provide changes to existing services. (S)

5.1.1 Ordering Conditions

A customer may order any number of services of the same type, between the same premises on a single Access Order. All details for services for a particular order must be identical except for those for multipoint service.

The customer shall provide all information necessary for the Telephone Company to provide and bill for the requested service. In addition to the order information required in 5.2 following, the customer must also provide:

- Customer name and premises address(es).
- Billing name and address (when different from customer name and address).
- Customer contact name(s) and telephone number(s) for the following provisioning activities: order negotiation, order confirmation, interactive design, installation and billing.

Orders for ALA and Feature Group A Switched Access Service shall be in lines.

Orders for FGB, ATA-950, FGC, FGD or ATA-101XXXX Switched Access Service shall be in trunks.

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5. Ordering Options (Cont'd)5.1 General (Cont'd)5.1.1 Ordering Conditions (Cont'd)

Orders for Entrance Facilities or Direct Trunked Transport shall be ordered at a DS1 or DS3 level when ordered separately from Feature Groups and Access Arrangements.

Orders for Entrance Facilities or Direct Trunked Transport in conjunction with Feature Groups or Access Arrangements shall be ordered at a DS0/VG or DS1 level. The number of DS1s provisioned will be determined by the Telephone Company based on the number of lines or trunks ordered by the customer.

Direct Trunked Transport shall be ordered with or without Entrance Facilities.

Tandem Switched Transport shall be ordered in trunks.

(S)

(S)

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5. Ordering Options (Cont'd)5.1 General (Cont'd)5.1.1 Ordering Conditions (Cont'd)

The Telephone Company will establish a service date when the customer has provided a firm commitment for the service and sufficient information to allow for the processing of the Access Order. The date on which the service date is established is considered to be the Application Date. The Telephone Company will provide a firm order confirmation to the customer and will advise the customer of the Application Date and the Service Date.

The time required to provision the service (i.e., the interval between the Application Date and the Service Date) is known as the service interval. Such intervals will be established in accordance with service date interval guidelines. Service interval tables will be provided to the customer, within a reasonable period, upon request.

Certain Telephone Company critical dates are associated with the service interval. These dates provide a means to determine the provisioning costs incurred at any point during the service interval. The critical dates for each Access Order will be provided to the customer on the firm order confirmation. These dates will be used to develop cancellation charges as set forth in 5.2.3(B)(3)(b) following. Cancellation charges are calculated by determining the provisioning costs the Telephone Company has incurred as of the last critical date completed.

5.1.2 Provision of Other Services

- (A) In addition to Switched and Special Access, other services offered under the provisions of this tariff may be ordered with an Access Order or as set forth in (B) following. The rates and charges for these services, as set forth in other sections of this tariff, will apply in addition to the ordering charges set forth in this section and the rates and charges for the Access Service with which they are associated. (S)
- (B) With the agreement of the Telephone Company, other services set forth in (A) preceding may subsequently be added to the order at any time, up to and including the service date for the Access Service. When added subsequently, charges for a design change as set forth in 5.2.2(C) following will apply if an engineering review is required.

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5. Ordering Options (Cont'd)5.1 General (Cont'd)5.1.2 Provision of Other Services (Cont'd)

(C) Additional Engineering is not an ordering option, but will be applied to an Access Order when the Telephone Company determines Additional Engineering is necessary to accommodate a customer request. Additional Engineering will only be required as set forth in 13.1 following. When Additional Engineering is required, the customer will be so notified and will be furnished with a written statement setting forth the justification for the Additional Engineering as well as an estimate of the charges. If the customer agrees to the Additional Engineering, a firm order will be established. If the customer does not want the service or facilities after being notified that Additional Engineering of Telephone Company facilities is required, the order will be withdrawn and no charges will apply. Once a firm order has been established, the total charge to the customer for the Additional Engineering may not exceed the estimated amount by more than 10%.

The regulations, rates and charges for Additional Engineering are as set forth in 13.1 following and are in addition to the regulations, rates and charges specified in this section.

5.1.3 Special Construction

The regulations, rates and charges for special construction are set forth in TARIFF F.C.C. NO. 2 and are in addition to the regulations, rates and charges specified in this tariff. (T)

With respect to the Alternate Serving Wire Center optional feature, in the event a more generic demand develops in an area, the Telephone Company will review such Special Construction cases and will make adjustments, if necessary, to the initial customer's account.

5.2 Access Order

An Access Order is used by the Telephone Company to provide a customer Access Service as follows:

- Switched Access Services as set forth in 6. following, or
- Special Access Services as set forth in 7. following, and
- Other Services as set forth in 5.1.2, preceding.

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ACCESS SERVICE

5. Ordering Options (Cont'd)5.2 Access Order (Cont'd)

If a PIU is required, the customer must provide its PIU when placing an order for Access Services in accordance with Section 2.3.14 of this tariff.

(A) The following applies when placing an order for all Switched Access Services:

(1) When ordering EF the customer shall specify:

- (a) Whether DS0/VG, DS1 or DS3.
- (b) The multiplexing required for DS3 to DS1 or DS1 to DS0/VG.
- (c) Customer designated premises, hub, type of service, Interface and technical specifications.

(2) When ordering DTT the customer shall specify:

- (a) Whether DS0/VG, DS1 or DS3.
- (b) The multiplexing required for DS3 to DS1 or DS1 to DS0/VG.
- (c) Customer designated premises, hub, switch location (i.e. Access Tandem or End Office), type of service, Interface, technical specifications.
- (d) The channel facility assignment when Direct trunked transport is interconnected with a existing facility.
- (e) The number of trunks.

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ACCESS SERVICE

5. Ordering Options (Cont'd)5.2 Access Order (Cont'd)

(A) The following applies when placing an order for all Switched Access Services: (Cont'd)

(4) The following applies when placing an order for Switched Access lines or trunks:

- For ALA and Feature Group A lines, the customer shall specify the number of lines and the first point of switching (i.e., dial tone office) the directionality of the service and the Switched Transport and Local Switching options desired. In addition, the customer shall specify whether the off-hook supervisory signaling for the ordered lines is to be provided by the customer's equipment or is to be forwarded by the customer's equipment when the called party answers. The customer shall also specify which lines are to be arranged in multiline hunt group arrangements and which lines are to be provided as single lines.

The customer shall also specify that the ALA or Feature Group A is to be provided with an extension to a different LATA, if applicable. When such an extension is specified on the order, the customer must also specify the customer's premises in the LATA with the Switched Access ALA or Feature Group A, at which the FGA or ALA extension is to be terminated.

- For ATA-950, ATA-101XXXX or Feature Group B and D trunks, the customer shall specify the number of trunks and the end office when direct routing to the end office is desired or the access tandem switch when routing is desired via an access tandem switch and Switched Transport options and Local Switching options desired. When ordering ATA-950, ATA-101XXXX or FGB and FGD trunks to an access tandem, the customer has the option to provide the Telephone Company an estimate of the amount of traffic it will generate to and/or from each end office subtending the access tandem to assist the Telephone Company in its own efforts to project further facility requirements. The customer is responsible to assure that sufficient access facilities have been ordered to handle its traffic. The traffic type must also be specified using the same categories as described in 6.1.1 following, to enable efficient provisioning and billing functions.

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ACCESS SERVICE

5. Ordering Options (Cont'd)5.2 Access Order (Cont'd)

For Feature Group D Switched Access Service with Common Channel Signaling Access Capability (CCSAC) and for Line Information Data Base (LIDB), the customer shall work cooperatively with the Telephone Company to determine the number of SS7 Signaling Connections the customer must order to handle its signaling traffic. The customer shall reference existing SS7 Signaling Connections or related Signaling Connection orders. The customer must also provide any CCSAC Common Switching optional features.

For Feature Group D trunks ordered with SS7 signaling, the customer shall provide STP point codes, switching point codes, trunk circuit identification codes and switch type.

For 500 Access Service, a Feature D or ATA-101XXXX customer shall order the service as determined by the manner in which the service is to be provisioned as set forth in 6.2.14 following. The customer must specify on the access order one of three calling options (1+ 500, 0+ 500 or both), when placing an order for 500 Access Service on existing or new trunk groups. All 500 number assignments and administration shall be in accordance with the North American Numbering Plan (NANP).

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ACCESS SERVICE

5. Ordering Options (Cont'd)5.2 Access Order (Cont'd)

For SS7 Signaling Connections, the customer shall specify the level of diversity in its network, as defined in Pacific Bell Network Interface Document PUB-L-780023-PB/NB and Bellcore Common Channel Signaling Network Specification Technical Reference TR-TSV-000905. Customers who specify signaling point of interface premises where utilities meeting these requirements do not exist have the option of ordering Special Construction out of F.C.C. No. 2. (T)

CCSAC Testing requirements are as described in section 6.1.7. following.

All orders for CCSAC and SS7 Signaling Connections will be provisioned on negotiated service intervals.

For 900 Access Service, the customer shall order in the same manner which is set forth preceding for ordering Feature Group D. Additionally, when new NXX(s) are to be opened in the LATA or when existing NXX(s) are to be deleted, and such change is to occur coincident with the service date established for the order, the customer shall provide such information when placing the order for service. If the change is to occur absent the requirement for additional capacity, the customer shall notify the Telephone Company of the change as set forth in 6.6.1 following.

All 900 number assignments and administration shall be in accordance with the North American Numbering Plan (NANP). All Toll Free Access Service number assignment and administration will be performed by the Toll Free Access Service Management System (SMS).

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ACCESS SERVICE

5. Ordering Options (Cont'd)5.2 Access Order (Cont'd)

During the feature group transition period as set forth in the F.C.C. Order 89-79 adopted June 13, 1991 (see 6.1 following) customers may not mix access service at the group level to an end office or tandem. All access service must be ordered and will be provisioned similarly either as feature group service or access arrangements and cannot be mixed. However, customers may order individual circuits either as feature group or access arrangements during the transition period.

For Line Information Data Base (LIDB) Service, the customer shall provide a LIDB Service Order Form which specifies the originating point codes of the customer's designated Operator Service System (OSS), or other Service Switching Point (SSP), sending the query or queries, the PIU, and the desired due date of the order. The customer must have SS7 interconnection to the Telephone Company's Signal Transfer Points (STPs) for LIDB.

For Toll Free Access Service, the customer shall provide a Toll Free Access Service Order Form.

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5. Ordering Options (Cont'd)5.2 Access Order (Cont'd)

For Directory Assistance Service, the customer shall specify which Feature Group B, C, D, ATA-950 or ATA-101XXXX Switched Access Service trunk group is to be associated with the Directory Assistance Service. The customer then specifies the Directory Transport options.

For originating 1+ and 011+ sent-paid traffic from a Telephone Company pay telephone, the customer must specify the equal access end offices they want to serve. The customer will determine the number of trunks and the routing, either direct or to the coin tandem, when ordering Exchange Access Operator Service System (EAOSS) trunks. When ordering Modified Operator Services (MOS) trunks, the customer will determine the number of trunks from each designated equal access end office to their specified location. MOS trunks are not provisioned via the access or coin tandems. The customer is responsible for providing all other operator services signaling capabilities, as described in the Pacific Bell Network Interface Document PUB-L-780085-PB.

(B) The following applies when placing an order for Special Access Services:

For all Special Access Services, the customer must specify the customer-designated premises or hubs involved, the type of service (e.g. Video, Voice Grade, High Capacity, etc.) the channel interface, technical specification package and optional features and functions desired. For Multipoint services, the channel interface at each premises may at the request of the customer be different but all such interfaces shall be compatible.

For WATS Access Line Service, the customer must also specify the type of calling (i.e., originating only, terminating only or two way calling) for which the service is to be provided. Additionally, when the wire center which serves the customer premise is not a WATS serving office, the Telephone Company will provide the service to the nearest wire center where the screening function exists. In these circumstances, the customer will be so notified and the order will be changed to designate the appropriate premises. No service order change charge will apply.

When the customer desires an exemption from the Special Access surcharge, they shall furnish with the order, notification as set forth in 7.4.2 following.

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5. Ordering Options (Cont'd)5.2 Access Order (Cont'd)

For the Operator Transfer Service option ordered in conjunction with FGD as specified in 6.2.4(A)(11) following, the customer must specify the number of trunks desired between their premises in each LATA and the telephone Company Operator Services System locations served by the Operator Services System. Operator Transfer trunks are used to carry originating 0-traffic, i.e., the end user dials only the 0 digit with no additional digits.

When ordering Operator Transfer Service trunks as specified preceding, the customer must also specify the type of signaling desired. Operator Transfer Service trunks may be equipped with either Equal Access (EA) Signaling or Equal Access Operator Services Signaling (EAOSS).

When ordering the Switched EISCC, the customer shall specify:

- (a) Whether DS1 or DS3.
- (b) The multiplexing for DS3 to DS1 or DS1 to DS0/VG.
- (c) The location of the EIS equipment, channel assignments, hub, type of service, interface and technical specifications, if appropriate.

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5. Ordering Options (Cont'd)

5.2 Access Order (Cont'd)

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ACCESS SERVICE

5. Ordering Options (Cont'd)5.2 Access Order (Cont'd)5.2.1 Rates and Charges

(A) Access Order Charges

- (1) The following access order charge applies to Switched Access Service, CCS/SS7 Interconnection Service, Directory Assistance Service, Service Provider Number Portability and TRIS.

	<u>USOC</u>	Charge per <u>Access Order/Request</u>	(T)
Switched Access Order Charge	NRBAO	\$46.00	(T)

- (2) The following access order charge applies to the Special Access Service and Expanded Interconnection.⁽¹⁾

	<u>USOC</u>	Charge per <u>Access Order/Request</u>	(T)
Special Access Order Charge	NRBAO	\$22.00	(T)

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5. Ordering Options (Cont'd)5.2 Access Order (Cont'd)5.2.2 Access Order Modifications

The customer may request a modification of its Access Order at any time prior to notification by the Telephone Company that service is available for the customer's use. The Telephone Company will make every effort to accommodate a requested modification when it is able to do so with the normal work force assigned to complete such an order within normal business hours. If the modification cannot be made with the normal work force during normal business hours, the Telephone Company will notify the customer. If the customer still desires the Access Order modification, the Telephone Company will schedule a new service date.

Any increase in the number of Special Access Services or Switched Access Service lines, trunks, SS7 Signaling Connections will be treated as a new Access Order (for the increased amount only).

If order modifications are necessary to satisfy the transmission performance for a Special Access Service ordered by a customer, the Telephone Company will notify the customer if a new service date must be scheduled.

(S)

(S)

(S)

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ACCESS SERVICE

5. Ordering Options (Cont'd)5.2 Access Order (Cont'd)5.2.2 Access Order Modifications (Cont'd)(A) Service Date Change

Access Order service dates for the installation of new services or rearrangements of existing services may be changed, but the new service date may not exceed the original service date by more than 30 calendar days.

If the customer requested service date is more than 30 calendar days after the original service date, the order will be cancelled by the Telephone Company and reissued with the appropriate cancellation charges applied unless the customer indicates that billing for the service is to commence as set forth in 5.2.3 following.

At the customer's request a new service date may be established that is prior to the original service date if the Telephone Company determines it can accommodate the request without delaying service dates for other customers and facilities and equipment are available. The customer must request a service date change at least 1 business day before the service date.

A service date change charge will apply on a per order, per occurrence basis for each service date changed. The applicable charge is:

	<u>USOC</u>	<u>Charge</u>	
Service Date Change Charge per order, per occurrence	OMC/OMCSD	\$46.00	(T)

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5. Ordering Options (Cont'd)5.2 Access Order (Cont'd)5.2.2 Access Order Modifications (Cont'd)(B) Design Change

The customer may request a design change to the service ordered. A design change is any change to an Access Order which requires engineering review. An engineering review is a review, by Telephone Company personnel, of the service ordered and the requested changes to determine what changes in the design, if any, are necessary to meet the changes requested by the customer. Design changes include such things as the addition or deletion of optional features or functions or a change in the type of Transport Termination (Switched Access only), type of channel interface, type of Interface Group or Technical specification package.

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5. Ordering Options (Cont'd)5.2 Access Order (Cont'd)5.2.2 Access Order Modifications (Cont'd)(B) Design Change (Cont'd)

Design changes do not include a change of customer premises when the end office switch(es) changes, Feature Group type, Switched Transport type and capacity, Access Arrangement or Special Access Services type. Changes of this nature will require the issuance of a new order and the cancellation of the original order with appropriate cancellation charges applied.

The Telephone Company will review the requested change, notify the customer whether the change is a design change, if it can be accommodated and if a new service date is required.

The Design Change Charge will apply on a per order, per occurrence basis, for each order requiring a design change. The applicable charge is:

	<u>USOC</u>	<u>Charge</u>
Design Change Charge, per order, per occurrence	H28	\$17.00

(C) Expedited Order Charge

When placing an Access Order, a customer may request an expedited service date. A customer may also request an earlier service date on a pending Access Order. If the Telephone Company determines that service can be provided to meet the requested service date, and that additional labor cost or extraordinary costs are required, the customer will be notified and will be provided with an estimate of the additional charges involved prior to expediting the order. Such additional charges will be determined and billed to the customer as follows:

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5. Ordering Options (Cont'd)5.2 Access Order (Cont'd)5.2.2 Access Order Modifications (Cont'd)(C) Expedited Order Charge (Cont'd)

To calculate the additional labor charges, the Telephone Company will, upon authorization from the customer to incur the additional labor charges, and to bill the customer for such charges, keep track of the additional labor hours used to meet the request of the customer and will bill the customer at the applicable Additional Labor charges as set forth in 13.2.6 following.

To develop, determine and bill the customer for any extraordinary costs which may be involved, the special construction terms and conditions as set forth in Tariff F.C.C. No. 2 will be used by the Telephone Company. Authorization to incur the costs and to bill the customer will be in accordance with the terms and conditions of Tariff F.C.C. No. 2.

Any Expedited Order Charges in excess of 10% over the estimate of the additional charges shall not be billed.

An Expedited Order Charge shall apply to all Access Services except Switched Access and Special Access Metallic, Telegraph, Voice Grade, GDTs, DS1, and Fiber AdvantageSM DS1, DS3, DS3x3, and DS3x12 service. Also, the Expedited Order Charge shall not apply to SONET Ring and Access Services and OC-192 Dedicated SONET Ring Service.

(C)
(C)

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ACCESS SERVICE

5. Ordering Options (Cont'd)5.2 Access Order (Cont'd)5.2.3 Cancellation of an Access Order

(A) A customer may cancel an Access Order for the installation of service. The Access Order must be cancelled at least 1 business day before the service date. The cancellation date is the date the Telephone Company receives written or verbal notice from the customer that the order is to be cancelled. The verbal notice must be followed by written confirmation within 10 days. If a customer is unable to accept Access Service within 30 calendar days of the original service date, the customer has the choice of the following options:

- The Access Order shall be cancelled and charges set forth in (B) following will apply, or
- Billing for the service will commence.

In such instances, the cancellation date or the billing date, depending on which option is selected by the customer, shall be the 31st day beyond the original service date of the Access Order.

(B) When a customer cancels an Access Order for the installation of service, a Cancellation Charge will apply as follows:

- (1) Installation of Expanded Interconnection Service facilities is considered to have started when the Telephone Company incurs any cost in connection therewith or in preparation thereof which would not otherwise have been incurred. (S)
- (2) Where the customer cancels an Access Order prior to the start of installation of access facilities, no charges shall apply.

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ACCESS SERVICE

5. Ordering Options (Cont'd)5.2 Access Order (Cont'd)5.2.3 Cancellation of an Access Order (Cont'd)

(B) (Cont'd)

(3) Where installation of access facilities has been started prior to the cancellation, the lesser of the charges specified in (a) or (b) following, shall apply except for Switched Access and Special Access Metallic, Telegraph, Voice Grade, GDTS, DS1, and Fiber AdvantageSM DS1, DS3, DS3x3 and DS3x12 service. For Switched Access and Special Access Metallic, Telegraph, Voice Grade, GDTS, DS1, and Fiber AdvantageSM DS1, DS3, DS3x3 and DS3x12 service, (b) following will always apply.

(a) The charge for the minimum period of Switched or Special Access service ordered by the customer.
(Recurring and Nonrecurring charges)

(b) The Cancellation Charge equals:

- the number of business days from the access order application date through the access order cancellation date (i.e., the service interval)
- multiplied by the average daily charge
- plus the access order charge.

Notes:

- (i) The service interval is the number of business days from the access order application date through the access order cancellation date with the application date being day one. Service installation costs incurred by the Telephone Company start on the application date.
- (ii) If the customer has requested a service date change beyond the original service date, the number of business days beyond the original service date are included in the service interval.
- (iii) Average daily charge equals installation charges plus rearrangement charges divided by the number of business days in the service interval.

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5. Ordering Options (Cont'd)5.2 Access Order (Cont'd)5.2.3 Cancellation of an Access Order (Cont'd)

(B) (Cont'd)

(3) (Cont'd)

(c) A separate charge will be assessed for Switched Transport (i.e., EF, DTT and TST) and Switched Access lines or trunks.

(C) When a customer cancels an order for the discontinuance of service, no charges apply for the cancellation.

(D) If the Telephone Company misses a service date by more than 30 days due to circumstances over which it has direct control (excluding, e.g., acts of God, government requirements, work stoppages and civil commotions), the customer may cancel the Access Order without incurring cancellation charges.

(E) When a customer cancels an Access Order for ADSL, ADSL-TPP or ADSL-VDP, no charges apply for the cancellation.

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5. Ordering Options (Cont'd)5.2 Access Order (Cont'd)5.2.4 Selection Of Facilities For Access Orders

- (A) If the customer has a high capacity interface for use with Switched Access Service Interface Groups 5, 6 & 9, or has a Special Access Service facility in service to a Hub, the customer must request that specific channels be used to implement the Access Order.
- (B) For all other Access Orders, the option to request a specific transmission path or channel is not provided except as provided for under Special Facilities Routing as set forth in Section 11 following.

5.2.5 Special Facilities Routing

A customer may request that the facilities used to provide Switched or Special Access Service be specially routed. The regulations, rates and charges for Special Facilities Routing (i.e., Avoidance, Diversity and Cable-only) are as set forth in Section 11 following.

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5. Ordering Options (Cont'd)5.2 Access Order (Cont'd)5.2.6 Minimum Period

- (A) Except as set forth in (B) and (C) and 9.4(A) following, the minimum period for which Access Service is provided and for which charges are applicable, is one month.
- (B) The minimum period for Fiber AdvantageSM DS3x12 service is a 3 year Rate Stability Payment Plan. For SONET Ring and Access Services, the minimum period for dedicated ring configuration is a 3 Year Rate Stability Payment Plan. For (N)
OC-192 Dedicated SONET Ring Service, the minimum period for a (N)
dedicated ring configuration is a 3 year Term Pricing Plan. (N)
- (C) The minimum period for part-time Video and Program Audio Special Access Services is one day even though the service will be provided only for the duration of the event specified on the order (e.g., one-half hour, two hours, five hours, etc.)
- (D) Service Rearrangements as set forth in 5.2.8 following for Switched and Special Access Services respectively, may be made without a change in minimum period requirements.
- (E) Changes other than those identified in 5.2.8 following will be treated as a discontinuance of the existing service and an installation of a new service. All associated nonrecurring charges will apply for the new service. A new minimum period will be established for the new service. The customer will also remain responsible for all outstanding minimum period obligations associated with the disconnected service.

The changes listed below are those which will be treated as a discontinuance and installation of service for which a new minimum period will be established.

- (1) A move to a different building as set forth in 5.2.9 following
- (2) A change in type of service (i.e., Switched Access to Special Access, one type of Special Access to another, or one type of Switched Access Service to another, except as set forth in 6.7.6 following)

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5. Ordering Options (Cont'd)5.2 Access Order (Cont'd)5.2.6 Minimum Period (Cont'd)

(E) (Cont'd)

(2) (Cont'd)

A change from Switched Access Transport (e.g., Entrance Facility or Direct Trunk Transport) to the same capacity (e.g. DS3 Entrance Facility to DS3 Channel Termination) in non-SONET Special Access Service where there is no other change to any part of the service (other than the change from Switched to Special and associated circuit identification change) and will be charged equal to a Rollover with a Change in Point of Termination as described in Section 7 following. This charge will apply per service being changed. When the change involves DS3x3 or DS3x12 service multiply the rate applicable by the 3 for a DS3x3 or 12 for a DS3x12 (when the rate is stated "per DS3"). When the service multiplexes, only the highest speed service will be charged with the subtending services changing at no charge. The minimum period of the service being changed does not change so no Termination Liability applies to this change. Qualifying orders for this activity must be placed during the effective period of this regulation and may be completed after this regulation expires. This regulation expires at the end of 90 days after the effective date of this regulation, unless sooner canceled, changed or extended.

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5. Ordering Options (Cont'd)5.2 Access Order (Cont'd)5.2.6 Minimum Period (Cont'd)

(E) (Cont'd)

- (3) A change in the type of Special Access Service Channel Termination
- (4) A change in Switched Access Service or Directory Assistance Service Interface Group
- (5) Change in Switched Access Service traffic type
- (6) Change in Switched Access Service capacity (i.e., DS1 to DS3)
- (7) Change from two-point to multipoint Special Access Service or from multipoint to two-point Special Access Service

(S)
(S)5.2.7 Minimum Period Charges

The Minimum Period Charge applies when the customer requests disconnect of Switched, Special Access Service prior to the expiration of the minimum period. Except as set forth in 9.4 following, the Minimum Period Charge consists of the following: (S)

- (A) For those Switched Access elements to which usage sensitive rate elements apply, the minimum period charge will be based on actual usage.
- (B) For those Switched Access elements, Special Access Services which are billed a flat monthly rate, the minimum period charge will be the full applicable monthly rate. (S) (S)
- (C) For part-time Television and Program Audio Special Access Services, the minimum period charge will be the applicable daily rate.
- (D) For all Switched, Special Access Services, all nonrecurring charges associated with the establishment of the Access Service. (S)

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5. Ordering Options (Cont'd)5.2 Access Order (Cont'd)5.2.8 Service Rearrangements

Service rearrangements are changes to existing installed services which do not result in either a change in the minimum period requirements as set forth in 5.2.6 preceding or a change in the physical location of the point of termination at a customer's designated premises or a change in the physical location of the customer premises. Customer initiated changes in the physical location of the point of termination or changes which require a change in the physical serving arrangement are treated as moves and are described and charged for as set forth in 5.2.9 following.

There are 3 types of Service Rearrangements, Administrative Changes, Service Changes and Rollover Changes.

(A) Administrative Changes

Administrative changes excluding change of customer of record, will be made without charge to the customer. Nonchargeable administrative changes require the continued provision and billing of the Access Service to the same entity (i.e., customer remains responsible for all outstanding indebtedness for the Access Service). Administrative changes are as follows:

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5. Ordering Options (Cont'd)5.2 Access Order (Cont'd)5.2.8 Service Rearrangements (Cont'd)(A) Administrative Changes (Cont'd)

- Change of customer name (i.e., the customer of record does not change but rather the customer of record changes its name--e.g., AT&T-Long Lines to AT&T-Communications),
- Change of customer or customer's end user premises address when the change of address is not a result of a physical relocation of equipment,
- Change in billing data where billing entity remains the same (name, address, or contact name or telephone number),
- Change of customer circuit identification,
- Change of billing account number,
- Change of customer test line number,
- Change of customer's end user contact name or telephone number, and
- Change of jurisdiction.

For change of customer of record (i.e., Access Service is provided to and billed to a different entity) where no physical work is required, (i.e., physical serving arrangement remains the same) the following charge will apply:

	Nonrecurring	
	<u>Charge</u>	<u>USOC</u>
- per circuit	\$9.00	ANC

For change of customer of record requiring physical work, charges set forth in 5.2.6 preceding and 5.2.7, will apply.

(B) Service Changes

Service Changes listed below, are physical changes to existing service, excluding Rollover Changes as set forth in (C) following. Charges will apply as specified below.

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5. Ordering Options (Cont'd)5.2 Access Order (Cont'd)5.2.8 Service Rearrangements (Cont'd)(B) Service Changes (Cont'd)

- If the change involves the addition of or a modification to an optional feature which has a separate nonrecurring charge, that nonrecurring charge will apply.
- On existing Switched Access trunks, for a change of Switched Access signaling type from multifrequency address signaling to SS7 out of band signaling, i.e., the CCSAC optional feature, no charge will apply, provided there is no change in the physical serving arrangement. The addition of the 64 CCC optional feature to existing FGD trunks with CCSAC will require the establishment of a new minimum period and the full nonrecurring Switched Transport Charge will apply, as set forth in 5.2.6, (E), preceding. When the CCSAC or 64 CCC optional feature is specified the customer may add Calling Party Number (CPN), Charge Number (CN), Carrier Selection Parameter (CSP), and Access Transport Parameter (ATP), where available, at no charge if these optional features are specified at the same time the CCSAC or 64 CCC optional feature is ordered.
- Customers who order service rearrangements to redirect their traffic from direct to tandem routing for 800 Database Service, where the service is initially available only at the tandem, will not be charged a nonrecurring charge. In addition, when 800 Database Service becomes available at end offices subtending a tandem to which customers have redirected their 800 traffic, customers will be allowed to rearrange their 800 traffic from tandem to direct routing at no charge. Trunk rearrangement orders from direct to tandem routing received after June 1, 1993 will not be exempt from nonrecurring charges. All trunk rearrangement orders from tandem to direct routing must be received no later than six months after all end offices scheduled for conversion in an access tandem area have become 800 SSP-capable in order to be exempt from nonrecurring charges.

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5. Ordering Options (Cont'd)5.2 Access Order (Cont'd)5.2.8 Service Rearrangements (Cont'd)(B) Service Changes (Cont'd)

- Pursuant to the Report and Order in CC Docket 91-213, released October 16, 1992, for customers who order service rearrangements from direct-trunked to tandem-switched or tandem-switched to direct-trunked, the nonrecurring charge will be waived for orders received by June 30, 1995 and completed by December 30 1995. All trunk rearrangement orders must identify on a "one for one" or equivalent basis those existing trunks to be rearranged. The "one for one" or equivalent basis will be determined in accordance with Industry accepted engineering standards. Pacific will disconnect the tandem-switched direct trunks when the direct/tandem-switched trunks are connected, unless otherwise negotiated, but in no case shall the disconnect exceed 90 days after the establishment of the tandem switched/direct trunk order.
- For customers who make Point Code Changes in their SS7 networks to accommodate changes in trunk termination locations, the nonrecurring charge will be waived until June 30, 1995.
- For all other Switched Access changes, including the addition of, or modifications to, optional features without separate nonrecurring charges, a charge equal to one half the Switched Transport line/trunk nonrecurring (i.e., installation) charge or a charge equal to the Switched Transport facility (i.e., EF or DTT) nonrecurring charge will apply. When an optional feature is not required on each transport channel, but rather for an entire transport channel group, an end office or an access tandem switch, only one such charge will apply per transport channel group, end office or access tandem.

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5. Ordering Options (Cont'd)5.2 Access Order (Cont'd)5.2.8 Service Rearrangements (Cont'd)(B) Service Changes (Cont'd)

- If a Special Access change involves the addition of another leg to an existing multipoint service, the nonrecurring charge for the channel termination rate element will apply. The charge will apply only for the leg that is being added.
- If a Special Access change involves changing the type of signaling on a Voice Grade service, a charge equal to the Voice Grade channel termination rate element nonrecurring charge will apply. The charge will apply per service termination affected.
- For all other Special Access changes, including the addition of optional features without separate nonrecurring charges, a charge equal to a channel termination rate element nonrecurring charge will apply. Only one such charge will apply per service, per change.
- If a Special Access change involves changing a Multiplexer Cross Connect that will be considered to be a discontinuance and installation of the Multiplexer Cross Connect and all applicable nonrecurring charges shall apply.

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ACCESS SERVICE

5. Ordering Options (Cont'd)5.2 Access Order (Cont'd)5.2.8 Service Rearrangements (Cont'd)(C) Rollover Changes

Rollover Changes listed below, are physical changes to, or reclassification of existing service including (B) preceding, and there is no change in either the point of termination or the EIS point of termination. A Rollover Change charge for Special Access Service, Switched Access Service and Directory Assistance DS1 Service will apply as set forth in 6.8.2(F) and 7.5 following. No Charge will apply for subtending services of the service being rolled over as long as there is no change to the subtending services.

- Rearranging an existing service from one port to another port in the same multiplexer.

- Rearranging an existing service from one multiplexer to another multiplexer.

- Rearranging an existing lower speed service to an existing multiplexed higher speed service.

- Reclassification of 3 existing DS3 services between the same points of termination to a DS3x3 service, or 4 existing DS3x3 services between the same points of termination to a DS3x12 service as long as the Rate Stability Payment Plan is equivalent or longer than the lower bit rate services being reclassified.

- Rearranging existing Switched Access Lines or Trunks from one existing facility to another existing facility.

- Rearranging an existing service onto the dedicated ring configuration of SONET Ring and Access Services.

The rollover charge will be waived if the existing DS1, DS3 or OC3c service is moving to a SONET Service that has a Rate Stability Payment Plan of 5 years. For orders placed before July 1, 2000, the rollover charge will be waived if the existing DS1 or DS3 service is moving to a new Fiber Advantage DS3 service with a Rate Stability Payment Plan of 5 years.

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ACCESS SERVICE

5. Ordering Options (Cont'd)5.2 Access Order (Cont'd)5.2.8 Service Rearrangements (Cont'd)(C) Rollover Changes (Cont'd)

In addition, a Rollover Change will occur when existing Special Access Service is rearranged to other existing Special Access Service or expanded Interconnection Service and there is a change in the point of termination of the rolled service. Except as noted below, all facilities and equipment required for the activity must already exist. No charge will apply for subtending services of the service being rolled over as long as there is no change to the subtending services.

- Rearranging an existing service from one multiplexer to another multiplexer.
- Rearranging an existing lower speed service to an existing multiplexed higher speed service.
- Rearranging from Special Access to or from expanded Interconnection Service where the expanded Interconnection Service Cross-Connect may be installed simultaneously with the rollover change.
- Rearranging an existing service to the dedicated ring configuration of SONET Ring and Access Services.

When the existing service is rolling to a SONET Ring and Access Service with a Rate Stability Payment Plan of 5 years the customer will receive a credit equal to the change charge applicable to a rollover with no change in termination.

For orders placed before July 1, 2000, when the existing service is rolling to a Fiber Advantage DS3 Service with a Rate Stability Payment Plan of 5 years the customer will receive a credit equal to the change charge applicable to a rollover with no change in termination.

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5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.8 Service Rearrangements (Cont'd)(C) Rollover Changes

In addition, a Rollover Change will occur when existing Switched Access Service is rearranged to other existing Switched Access Service or Expanded Interconnection Service and there is a change in the point of termination of the rolled service. Except as noted below, all facilities and equipment required for the activity must already exist. No charge will apply for subtending services of the service being rolled over as long as there is no change to the subtending services. (T)
(T)

- Rearranging an existing service from one multiplexer to another multiplexer.
- Rearranging an existing lower speed service to an existing multiplexed higher speed service.
- Rearranging from Switch Access Service to or from Expanded Interconnection Service where the Expanded Interconnection Service Cross-Connect may be installed simultaneously with the rollover change. (T)
(Z)
- Rearranging existing Switched Access lines or trunks from 1 existing facility to another existing facility. (Z)
(Z)

(D)

(D)

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ACCESS SERVICE

5. Ordering Options (Cont'd)5.2 Access Order (Cont'd)5.2.9 Moves

A move involves a change in the physical location of one of the following:

- The Point of Termination at the customer's designated premises
- The customer's premises
- The EIS Point of Termination

The charges for the move are dependent on whether the move is to a new location within the same building or to a different building.

(A) Moves Within the Same Building

When the move is to a new location within the same building, the charge for the move will be an amount equal to one half of the nonrecurring (i.e., installation) charge for the Switched Access Entrance Facility or the Special Access Service termination affected. There will be no change in the minimum period requirements.

(B) Moves To a Different Building

Moves to a different building will be treated as a discontinuance and start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established for the new services. The customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

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5. Ordering Options (Cont'd)5.2 Access Order (Cont'd)5.2.9 Moves (Cont'd)(C) Moves for Fiber Advantagesm Service

When a Fiber Advantagesm DS3x3 or DS3x12 service is hubbed into individual DS3 services, and the customer desires to move the location of one of the Fiber Advantagesm DS3 services, and the Fiber Advantagesm DS3x3 or Fiber Advantagesm DS3x12 service results in no change, then the nonrecurring charge associated with the individual Fiber Advantagesm DS3 service channel termination under their current payment plan will apply. The fixed period associated with the payment plan for the rearranged Fiber Advantagesm DS3 will not change.

When a Fiber Advantagesm DS3 service is hubbed into individual Fiber Advantagesm DS1 service under a Rate Stability Payment Plan, and the customer desires to move the location of that Fiber Advantagesm DS1 service, and there is no change to Fiber Advantagesm DS3, then the nonrecurring charge associated with the individual Fiber Advantagesm DS1 service channel termination under that current Rate Stability Payment Plan will apply. The fixed period associated with the payment plan for the rearranged Fiber Advantagesm DS1 service will not change.

During a 3 or 5 year Fiber Advantage DS3, DS3x3 or DS3x12 Rate Stability Payment Plan term, a customer may move one end of a Fiber Advantage DS3, DS3x3 or DS3x12 Service to another location, within the same LATA, without incurring termination charges, provided the following conditions are met: (C)

- The Fiber Advantage DS3, DS3x3 or DS3x12 Service has satisfied the twelve month minimum service period requirement at the old location; (C)

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5. Ordering Options (Cont'd)5.2 Access Order (Cont'd)5.2.9 Moves (Cont'd)(C) Moves for Fiber AdvantageSM Service (Cont'd)

- The customer subscribes to a new Fiber Advantage DS3, DS3x3 or DS3x12 Rate Stability Payment Plan term at the new location, dependent upon the remaining months of their current contract. (C)

The following conditions apply:

- 42 months or less - the customer may purchase a new 3 or 5 year Rate Stability Plan.
- 43 months or greater - the customer may purchase only a new 5 year Rate Stability Plan.
- The expiration date for the new Rate Stability Payment Plan term is beyond the end of the original Rate Stability Plan term;
- No lapse in service occurs;
- Nonrecurring Charges will apply, when applicable;
- The new service is provided for the same customer of record as the disconnected service;
- The monthly rates for the new service at the new location will be those rates in effect at the time the new service is installed; and
- Spare facilities must be available or a nonrecurring upfront payment, which is a special construction charge, may apply.

(D) Moves for High Capacity Enhanced Access Diversity

For Special Access High Capacity Service Enhanced Access Diversity Option 3, any existing local loop which the customer orders to be rearranged from one wire center to another wire center will be treated as an outside move, even if there is no change in the point of termination.

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5. Ordering Options (Cont'd)5.2 Access Order (Cont'd)5.2.10 Shared Use Facilities

Shared Use (i.e., Switched and Special Access Services provided over the same analog or digital high capacity facilities) is allowed. Shared Use facilities to a Hub will be ordered and provided as Special Access Service. While shared use is allowed, individual services utilizing these facilities must be ordered either as Switched Access Service or Special Access Service depending on the intended use. When placing the order for individual service(s), the customer must specify a channel assignment for each service ordered. Rate regulations for Shared Use facilities are set forth in 6.1.1 and 7.4.8 following.

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5. Ordering Options (Cont'd)5.2 Access Order (Cont'd)5.2.11 Access Orders for Service Provided by More than One Telephone Company

Access Services provided by more than one Telephone Company are services where one end of Switched Transport, Directory Transport or Channel Mileage element is in the operating territory of one Telephone Company and the other end of the element is in the operating company of a different Telephone Company or where, in the case of Interim 800 Translation, service and the end office are not provided by the same Telephone Company.

The ordering procedure for this service is dependent upon the billing arrangement, as set forth in 2.4.8 preceding, to be used by the Telephone Companies involved in providing the Access Service.

(A) Ordering Procedures for ALA, ATA-950, Feature Group A and B (FGA and FGB) - Single Company Billing

The company where the first point of switching is located shall accept the order for ALA, FGA, ATA-950 and FGB service. The other company(ies) involved shall also receive a copy of the order from the customer. The company receiving the order from the customer will arrange to provide the service and bill the customer, as set forth in 2.4.8(A) preceding.

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5. Ordering Options (Cont'd)5.2 Access Order (Cont'd)5.2.11 Access Orders for Service Provided by More Than One Telephone Company (Cont'd)

- (B) Ordering Procedures for Service Other Than ALA, FGA, ATA-950 and FGB - Single Bill*

The Telephone Company that accepts the order from the customer and renders the bill will be determined as follows:

FGC and/or Directory Assistance - The company where the end office is located shall accept the order.

ATA-101XXXX and FGD ordered to an End Office/Access Tandem - The company where the end office is located shall accept the order.

WATS Access Line Service - When the WATS serving office and the end user end office are located in different Telephone Company operating territories, the company where the end office is located shall accept the order.

Special Access Service without Hub - Either company may accept the order.

Special Access Service with Hub - The company where the Hub is located shall accept the order.

The other company(ies) involved shall also receive a copy of the order from the customer.

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5. Ordering Options (Cont'd)

5.2 Access Order (Cont'd)

5.2.11 Access Orders for Service Provided by More Than One Telephone Company (Cont'd)

- (C) Ordering Procedures for Service Other Than ALA, FGA, ATA-950 and FGB - Multiple Bill

Each company will accept an order for service from the customer for that portion of service provided within its territory.

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5. Ordering Options (Cont'd)5.3 Available Inventory

Available inventory is limited and does not include facilities previously ordered. The Telephone Company will make every reasonable effort to maintain sufficient available inventory to provide Access Service in accordance with customers' requested service date intervals. To the extent that service can be provided, Access Orders will be satisfied from available inventory.

5.4 Design Layout Report

At the request of the customer the Telephone Company will provide to the customer, for Switched and Special Access Services, the make-up of the facilities and services to aid the customer in designing its overall service. For Switched Access Service, the make-up of the facilities and services will be provided from the customer's premises to the first point of switching. This information will be provided in the form of a Design Layout Report. The Design Layout Report will be provided to the customer at no charge, and will be reissued or updated whenever these facilities are materially changed.

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